

SUMMARY OF
2022 NEEDS ASSESSMENT
PROJECT (NAP) COMMITTEE
PRESENTATIONS

Anthony J. Santella
CHPC NAP Co-Chair

AGENDA

- Recent NAP Presentations
 - April: New Haven/Fairfield Counties EMA
 - May: Hartford County TGA*
 - June: CT DPH Ryan White Part B*
- Breakout Room with Discussion Questions



WARNING



NEW HAVEN/FAIRFIELD
COUNTIES EMA
SUMMARY PRESENTATION |

*Presented by
Joanne Montgomery
in April 2022*

Service Category

2022 PRIORITY SETTING DATA SETS

	Data Set #1: 2020 In Care Needs Assessment	Data Set #2: 2021 Non-Virally Suppressed Needs Assessment	Data Set #3: 2020 Newly Diagnosed Needs Assessment	Data Set #4: 2019 Aged Needs Assessment	Data Set #5: 2019 Priority Populations	Data Set #6: 2021 MCM Survey
Outpatient/Ambulatory Health Services	2	1	2	3	2	13
Medical Case Management	1	2	6	13	1	13
Oral Health Care	7	9	5	6	3	3
Food Bank/Home Delivered Meals	8	7	1	4	4	2
Mental Health Services	9	5	9	5	6	13
Emergency Financial Assistance	4	6	3	9	7	4
Medical Transportation	5	3	7	2	5	6
Housing Services	3	4	8	1	8	1
Substance Abuse Services-Outpatient	11	11	10	7	9	13
Health Insurance Premium/Cost Sharing Assistance	6	8	4	13	10	5
Substance Abuse Services-Inpatient	10	10	11	8	11	13
<i>Denotes Core Service</i>	Most Important Services to maintain/achieve Viral Suppression	Most Important Services to maintain/achieve Viral Suppression	As a person living with HIV/AIDS, what are the 5 most important services you receive	Most Important Services to maintain/achieve Viral Suppression	Most Important Services to maintain/achieve Viral Suppression	What service needs are you hearing from your clients that Ryan White does provide but not enough of?
<i>Denotes Support Service</i>	Surveys completed=507	Surveys completed=59	Surveys completed=24	Surveys completed=66	Surveys completed=85	Surveys completed = 35

In Care Needs Assessment Survey

November 2019 through February 2020

N= 507

Where are you living now?	
Rent a House or Apartment	72.96%
Living with Family	9.15%
Own a Home	4.57%
Living with a Friend	3.38%
Homeless	3.18%
Shelter/Transitional Housing	2.78%
Other (please specify)	2.58%
Staying with Friends ("couch surfing")	0.80%
Drug Treatment Program	0.60%
Have you ever been homeless?	
Yes	45.24%
No	54.76%

How much money do you get per month?	
\$501 - \$1000	44.80%
\$1001 - \$1500	20.20%
\$0 - No Income	10.20%
\$1 - \$500	9.40%
\$1501 - \$2000	8.00%
\$2001 - \$2500	5.00%
More Than \$3001	1.40%
Do you know what it means for your HIV Viral Load to be "undetectable"?	
Yes	96.62%
No	3.38%
Are you undetectable (viral load suppression)?	
Yes	89.60%
No	7.60%
I don't know	2.80%
Are you satisfied with the HIV services you receive?	
Yes	97.79%
No	0.40%
If no, why?	1.81%

Most Important Services to Maintain/Achieve Viral Suppression

Answer Choices	Responses		Rank
Medical Case Management	98.82%	501	1
Outpatient/Ambulatory Health Services	98.42%	499	2
Emergency Financial Assistance	97.19%	485	3
Housing Services	96.99%	484	4
Health Insurance Co-Pay Assistance	95.27%	483	5
Medical Transportation Services	96.79%	483	6
Oral Health Services	94.87%	481	7
Food Bank/Home Delivered Meals	95.99%	479	8
Mental Health Services	91.52%	464	9
Substance Abuse Treatment--Inpatient	88.98%	444	10
Substance Abuse Services--Outpatient	87.38%	443	11

SERVICE(S) I WAS UNABLE TO GET WHEN NEEDED

2019 POPULATIONS OF FOCUS IN CARE NEEDS ASSESSMENT

SERVICE	YOUNG MSM HISPANIC	YOUNG MSM AA	AA WOMEN	TRANSGENDER WOMEN
OAHS	0%	10%	0%	0%
HIPCSA	0%	0%	0%	0%
ORAL HEALTH	0%	20%	0%	0%
MENTAL HEALTH	0%	10%	0%	0%
SA OUTPATIENT	0%	10%	0%	0%
MCM	0%	0%	0%	0%
HOUSING	7%	0%	0%	0%
EFA	7%	0%	0%	0%
TRANSPORTATION	0%	0%	0%	0%
SA RESIDENTIAL	0%	0%	0%	0%
FOOD BANK/HDM	0%	0%	2%	0%
EIS	0%	0%	0%	0%

MOST IMPORTANT SERVICES TO MAINTAIN/ACHIEVE VIRAL SUPPRESSION

2019 POPULATIONS OF FOCUS IN CARE NEEDS ASSESSMENT

SERVICE	YOUNG MSM HISPANIC	YOUNG MSM AA	AA WOMEN	TRANSGENDER WOMEN
OAHS	93%	80%	100%	100%
HIPCSA	36%	22%	2%	22%
ORAL HEALTH	86%	60%	48%	57%
MENTAL HEALTH	43%	30%	28%	67%
SA OUTPATIENT	14%	10%	17%	63%
MCM	100%	90%	98%	100%
HOUSING	29%	30%	39%	33%
EFA	29%	44%	24%	68%
TRANSPORTATION	36%	30%	35%	89%
SA RESIDENTIAL	7%	10%	4%	22%
FOOD BANK/HDM	50%	20%	65%	68%
EIS	23%	30%	0%	11%

2021 Medical Case Management Client Health Insurance Survey

Uninsured by Region Details						
Reason	1 (New Haven)	2 (Waterbury)	3 (Bridgeport)	4 (Stmd/Norwalk)	5 (Danbury)	Total
Uninsurable 2019	83	24	71	44	32	254
Uninsurable 2021	54	37	76	45	27	239
Over Income for Medicaid			4			4
Cannot afford private insurance premiums						-
Failed to Redetermine			2			2
Missed Open Enrollment			1			1
Documented but less than 5 years			1			1
Loss of Employment			1			1
New Employment				1		1
Client declines following up with paperwork	2		4	3		9



HARTFORD COUNTY
TGA SUMMARY
PRESENTATION

Presented by
Danielle Warren
in May 2022

Out of Care* (OC) Survey

130 individuals identified as OOC

-

80 responses
27% Whites,
53% Blacks &
21% Hispanic

80% were housed
42% have in past exp. Homeless in their life time

Reason Listed for OOC

- ❖ I'm doing well on my own
- ❖ I am nervous about COVID and it makes me too afraid to keep appointments or pick up medications.
 - ❖ I missed my appointment, and no one ever called me to reschedule it.
- ❖ I keep forgetting my doctor appointments
- ❖ I'm not feeling sick at this time
- ❖ I have no insurance

Top Services needed but could not get

36% Housing
25% Dental Service
18% Doctor
18% EFA
17% CM
17% Mental Health
15% Food

Services identified as needed for PLWHA to remain in care

53% CM
45% Medical Services
31% Housing
24% Dental
19% HISC

** Individuals who are out of care, have not had a medical visit within each of the 6 months period in the 2-year period*

Non-Viral Load Suppression Survey

257 Individuals Identified as NVLS -
53 Responses/ 21%

4%: 14-24 years old
37.5%: 25-65 years old
57%: 50+ years old

33%: Whites
49%: Blacks
18%L Hispanic

57% Males and 43% Female

52% did not know their Viral Load at time of
the survey

Some Reasons Identified
As To Why Individuals
Were Not Virally
Suppressed

36% Sometimes Missed
dosage
16% Not taking meds
everyday
48% Take meds every
day

Non-Viral Load Suppression

Reasons Indicated Why Individuals Were Not taking their meds or stop taking their Medication

47% Forgot

13% Busy

10% Did not Attend Medical appts. needed to obtain refills

10% Did not have any Health Insurance coverage and could not afford it

83% Indicated that they were not regularly taking medication

41% Drug Miss use & Complicated Life

20% Medial Health Problems

16% Inadequate Housing

Service need to stay in care

89% Medical

68% Cm services

47% Health Insurance

35% Housing Assistance

31% Mental Health

30% Substance Misuse Services

29% dental

Hard to Get Services

25% CM

28% Substance Miss use Services

20% Dental

17% Housing

14% HISCAP

11% EFA

8% Mental Health

Needs Assessment Service COVID Survey

230 Participants

Demographics

43% Female

56% Male

43% were Black

38% Hispanic

18% white

13% unstable housing

36% of the PLWAH were employed.

25% reported they were at risk because of work and living environment

90% Knew the protocol to take if they contracted COVID

93% COVID spread person to person

90% Understood that Asymptomatic people could COVID

SERVICE ACCESS
Pre-COVID vs. During COVID

Services	Access before Covid Yes	Access during Covid Yes
Medical Case Mgt (incl Treatment Adherence)	76.30%	44.74%
Outpatient/Ambulatory Health Services	58.77%	27.31%
Oral Health Care	54.98%	46.93%
Mental Health Services	41.23%	34.65%
Early Intervention Services	18.48%	14.98%
Substance Abuse Services - Outpatient	19.43%	14.10%
Health Ins Premium & Cost Sharing Assist	30.33%	32.60%
Housing Services	30.81%	40.61%
Medical Transportation Services	36.49%	30.70%
Psychosocial Support Services	30.81%	22.81%
Emergency Financial Assistance	35.07%	42.98%
Food Bank/Home-Delivered Meals	42.18%	47.37%
Clinical Quality Management	26.07%	26.55%

Help Needed

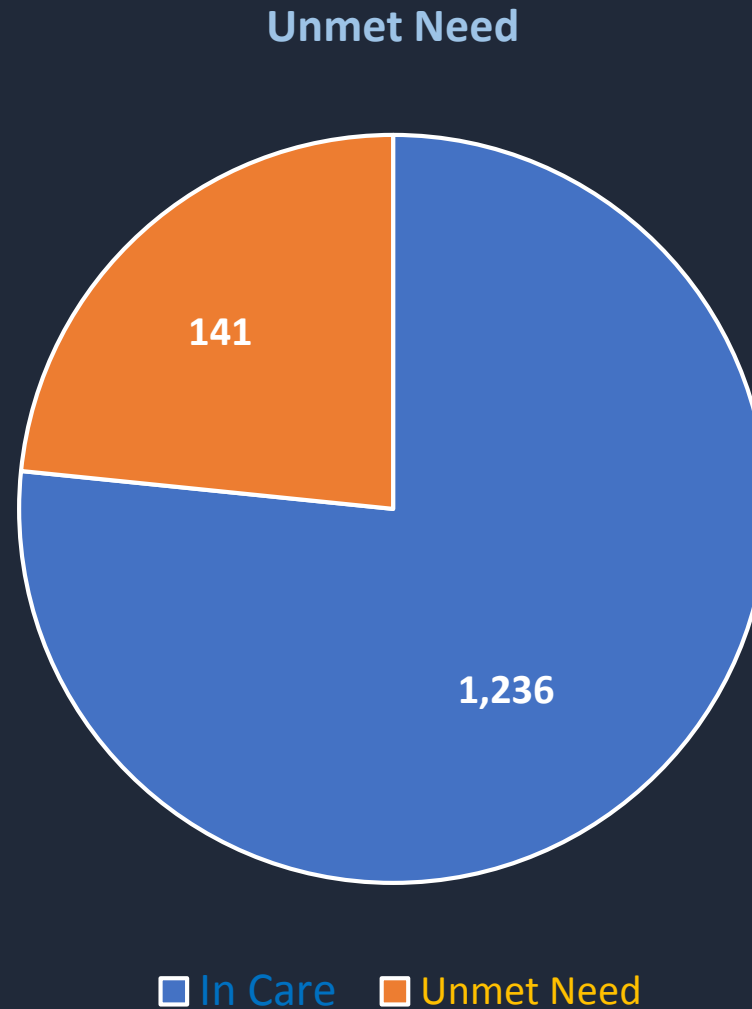
TOPIC	Pre-COVID	During-COVID Yes, Several days
	Often	
Little interest in doing things	12.96%	28.64%
Feeling down, depressed or hopeless	17.05%	32.56%
Feeling stressed and anxious	24.55%	38.46%
Trouble falling or staying asleep	21.62%	27.03%

Top Concerns people faced during the quarantine:

1. Not able to visit friends and family
2. Concerned about family
3. Boredom
4. Access to food

UNMET NEEDS FRAMEWORK

► *The unmet need for an area is an estimated number of the need for HIV-related health services by individuals with HIV who are aware of their status but are not receiving regular primary HIV health care. It is calculated by the number of Ryan White clients that have not had a CD4, VL test, or medical visit in the most recent calendar year.*



Unmet Needs	Population Identified
51.7% MSM	Hispanic Black/African Americans
8.6% PWID	Black MSM
27.6% Heterosexual	



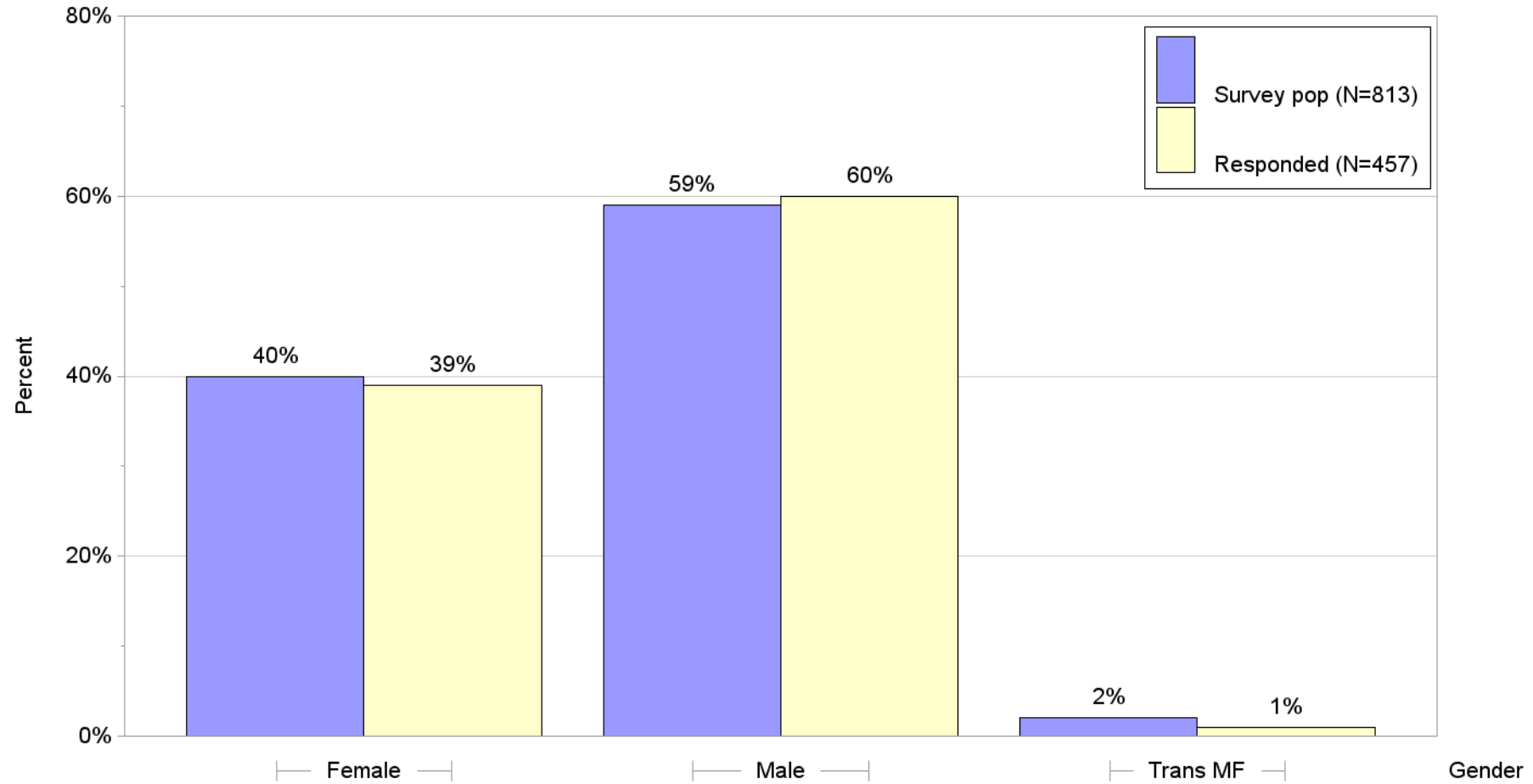
CT DPH RYAN
WHITE PART B
SUMMARY
PRESENTATION

*Presented by Mukhtar
Mohamed and Mitch Namias in
June 2022*

PART B CLIENT SURVEY

- Inclusion Criteria: Active Medical Case Management by Ryan White Part B, not deceased or discharged in e2CT as of December 2021
- Survey administered from February 18-May 2, 2022
- 813 clients were selected to participate in the survey
- 56% (457/813) responded to the survey
- Statistical analyses comparing demographic factors (gender, age, and race/ethnicity) were not statistically different for clients selected for the survey and those who responded
- Age distribution is skewed toward the older population as is Ryan White population

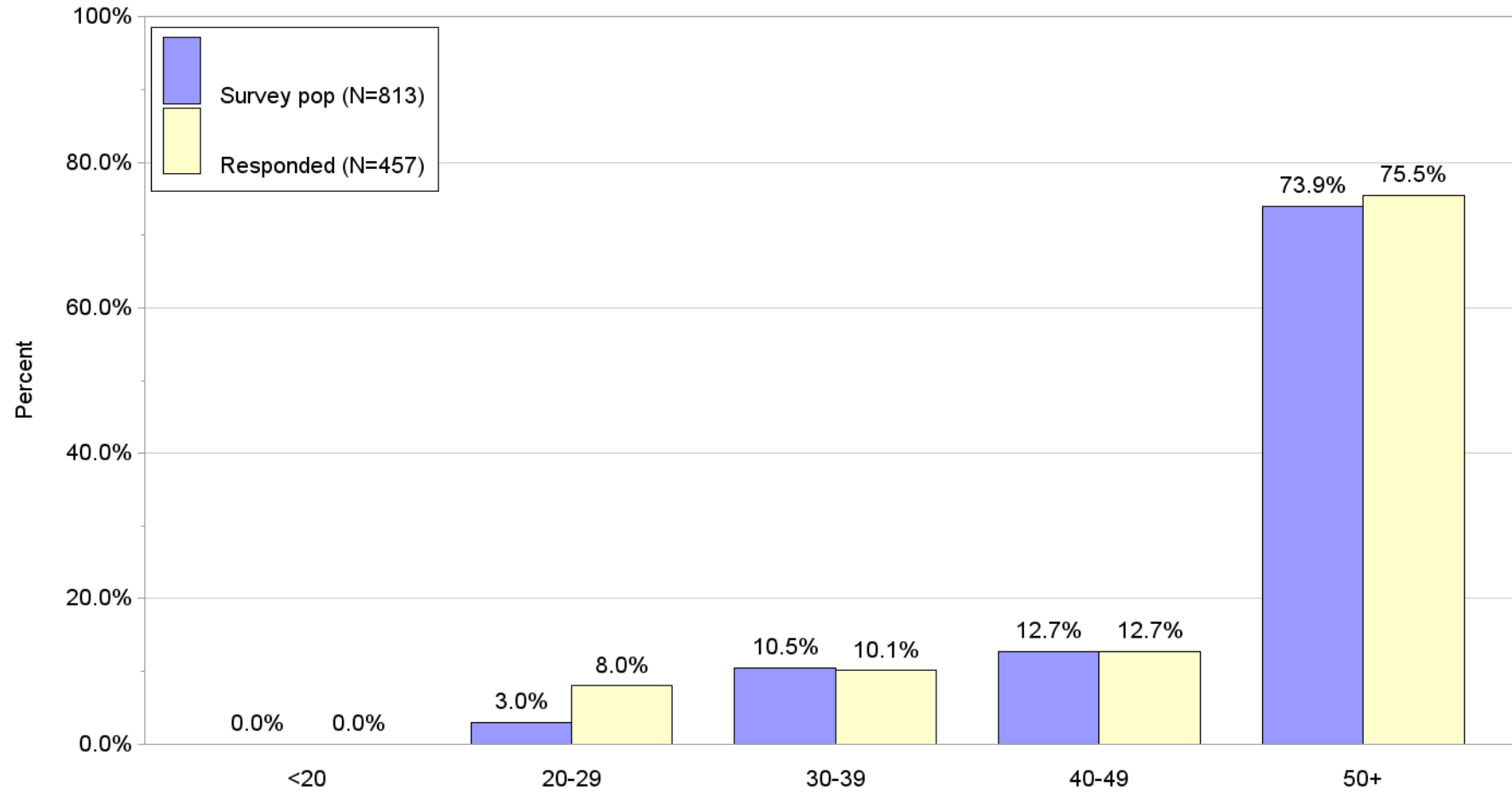
Needs assessment survey results* by gender Connecticut, 2022



Source: Connecticut Department of Public Health | TB, HIV, STD, & Viral Hepatitis Section

*Paired t-test between survey pop and respondents by gender show no statistical difference ($P > |t| = 0.2$)

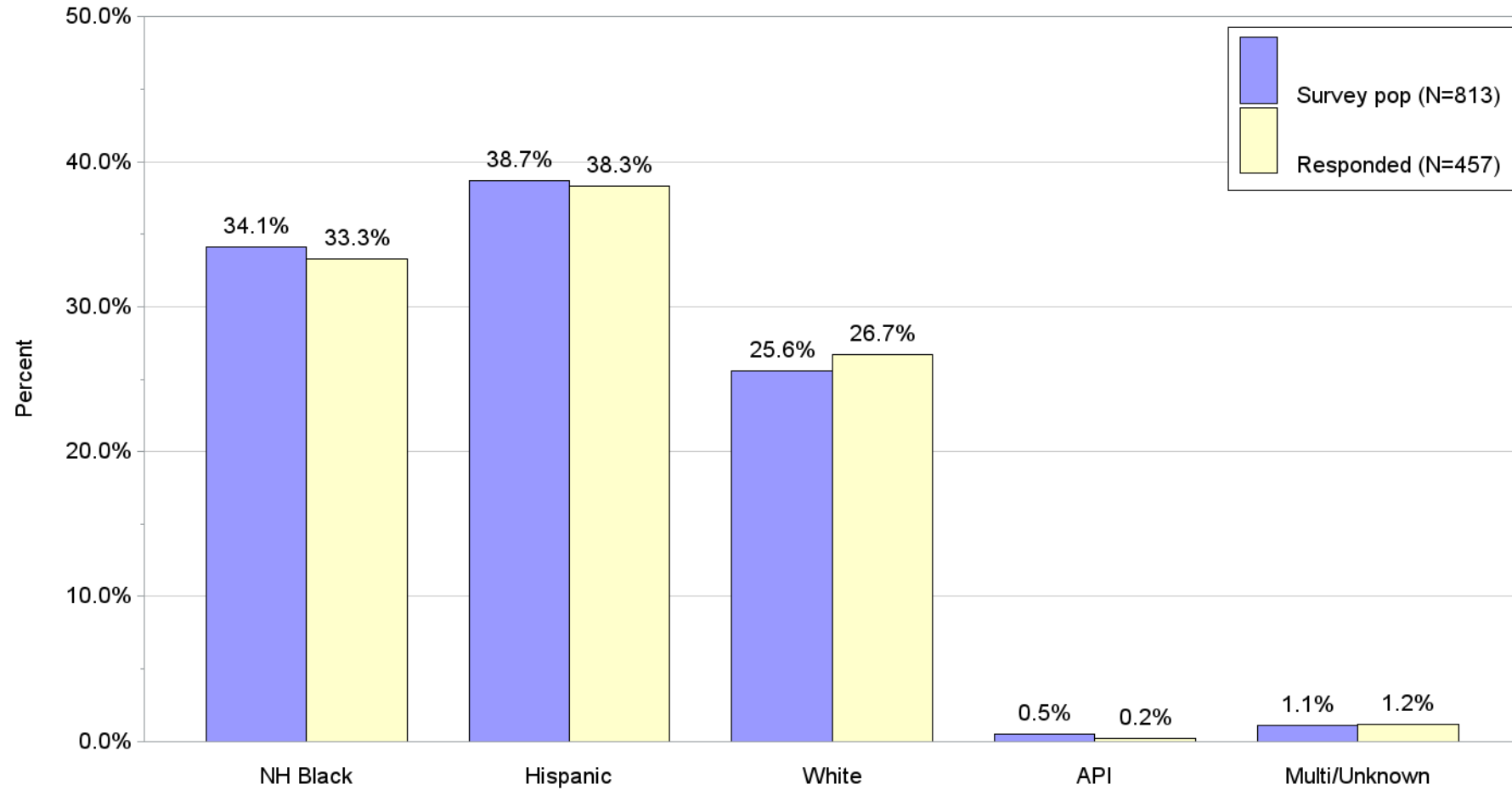
Needs assessment survey results* by age Connecticut, 2022



Source: Connecticut Department of Public Health | TB, HIV, STD, & Viral Hepatitis Section

*Paired t-test between survey pop and respondents by age show no statistical difference ($P > [t] = 0.2$)

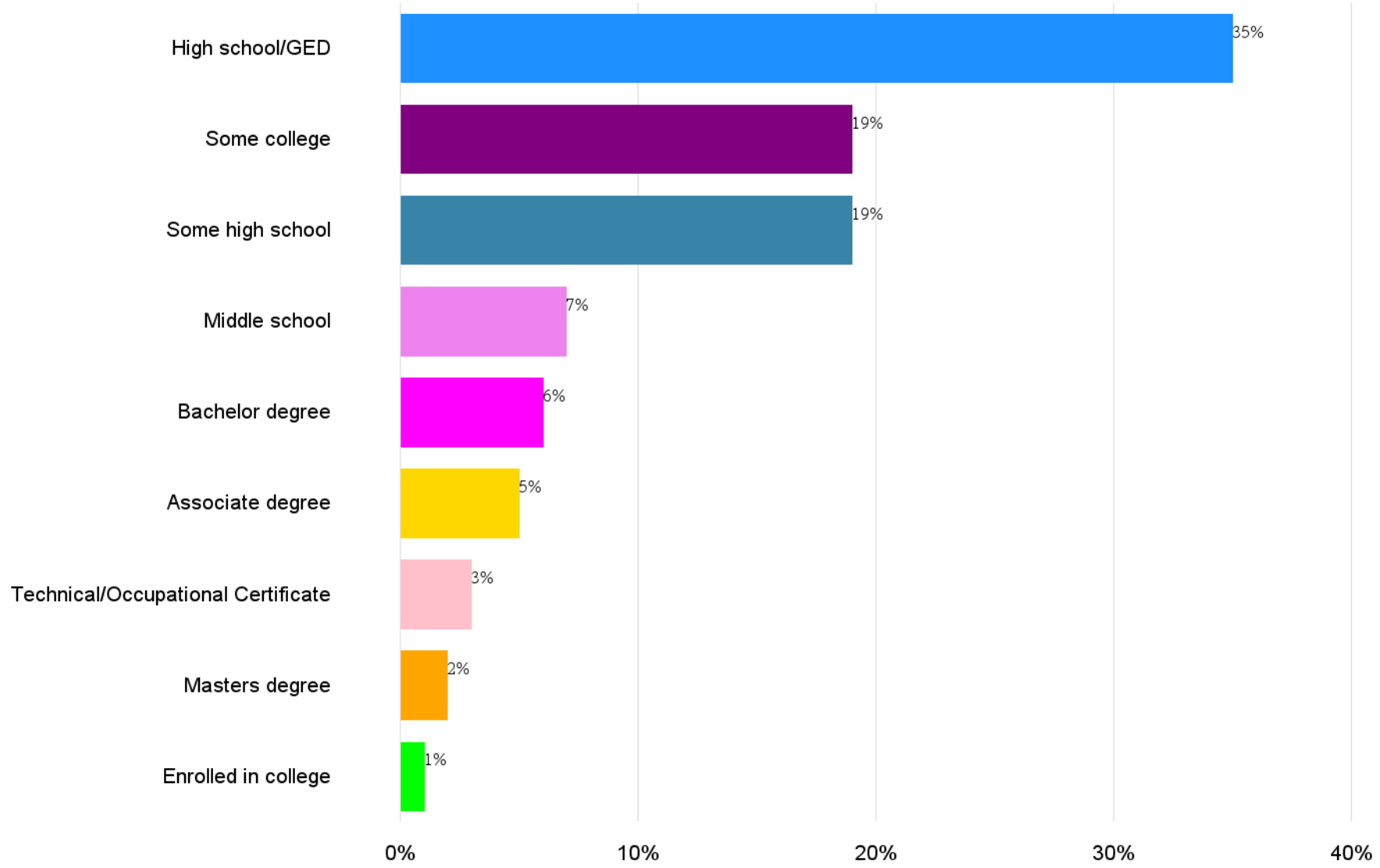
Needs assessment survey results* by race/ethnicity Connecticut, 2022



Source: Connecticut Department of Public Health | TB, HIV, STD, & Viral Hepatitis Section

*Paired t-test between survey pop and respondents by race/ethnicity show no statistical difference ($P > [t] = 0.08$)

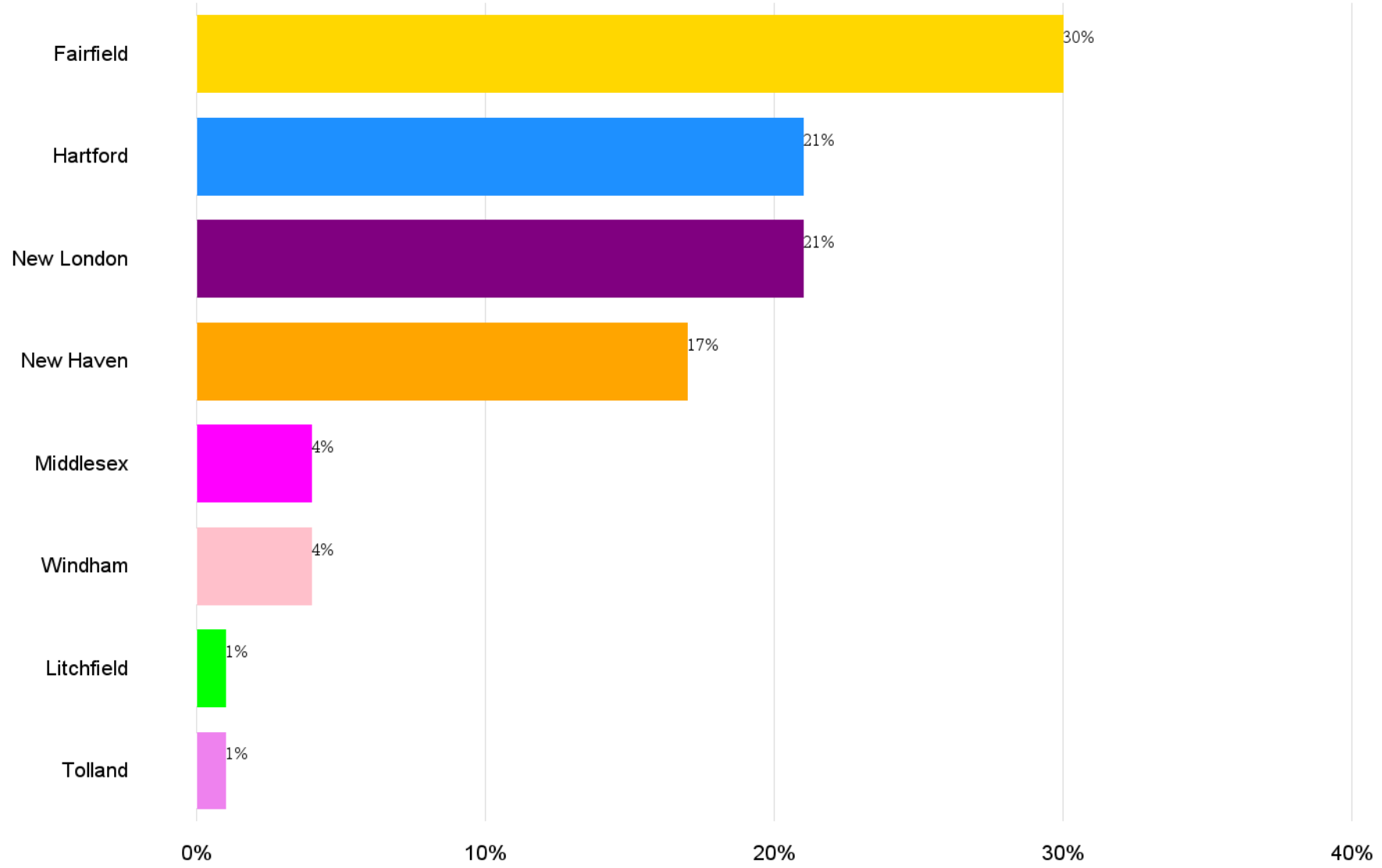
25 - What is your highest level of education?
(N=457)



Source: CT DPH, HCV/HIV/STD/TB Section | Needs Assessment Survey, 2022

Note: Percent may not sum up to 100% due to rounding/missing

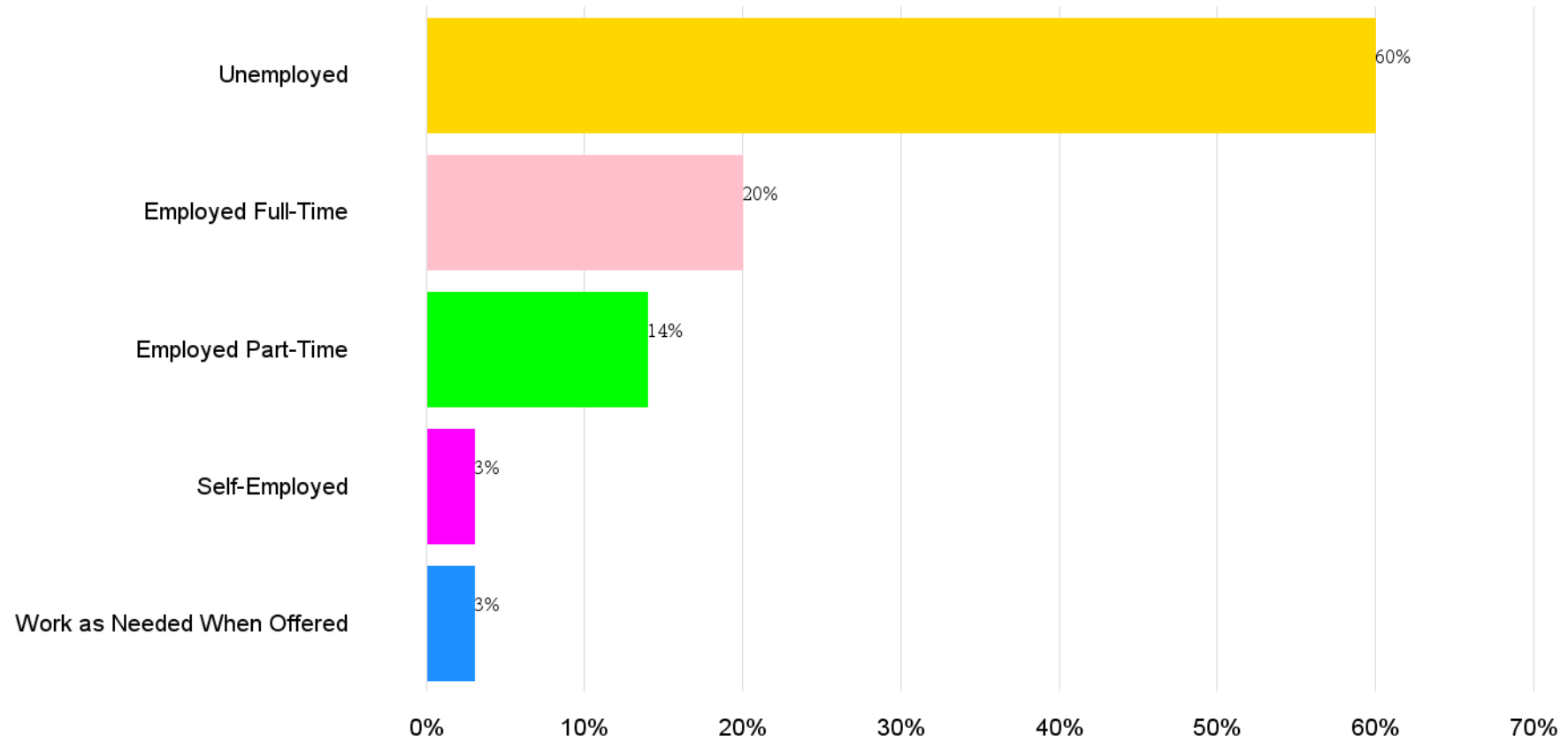
19 - What county do you live in?
(N=457)



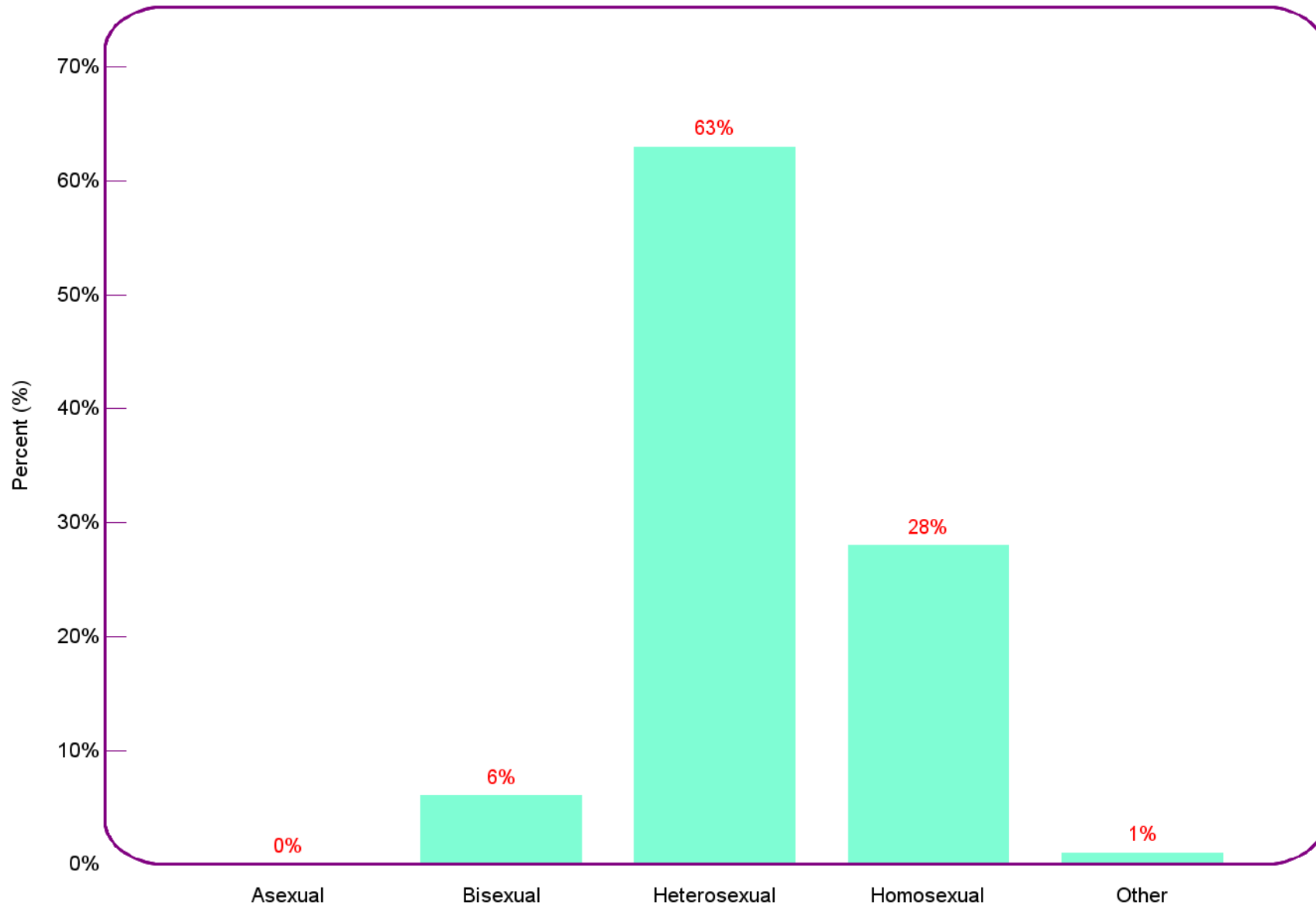
Source: CT DPH, HCV/HIV/STD/TB Section | Needs Assessment Survey, 2022

Note: Percent may not sum up to 100% due to rounding/missing

26 - What is your job status?
(N=457)



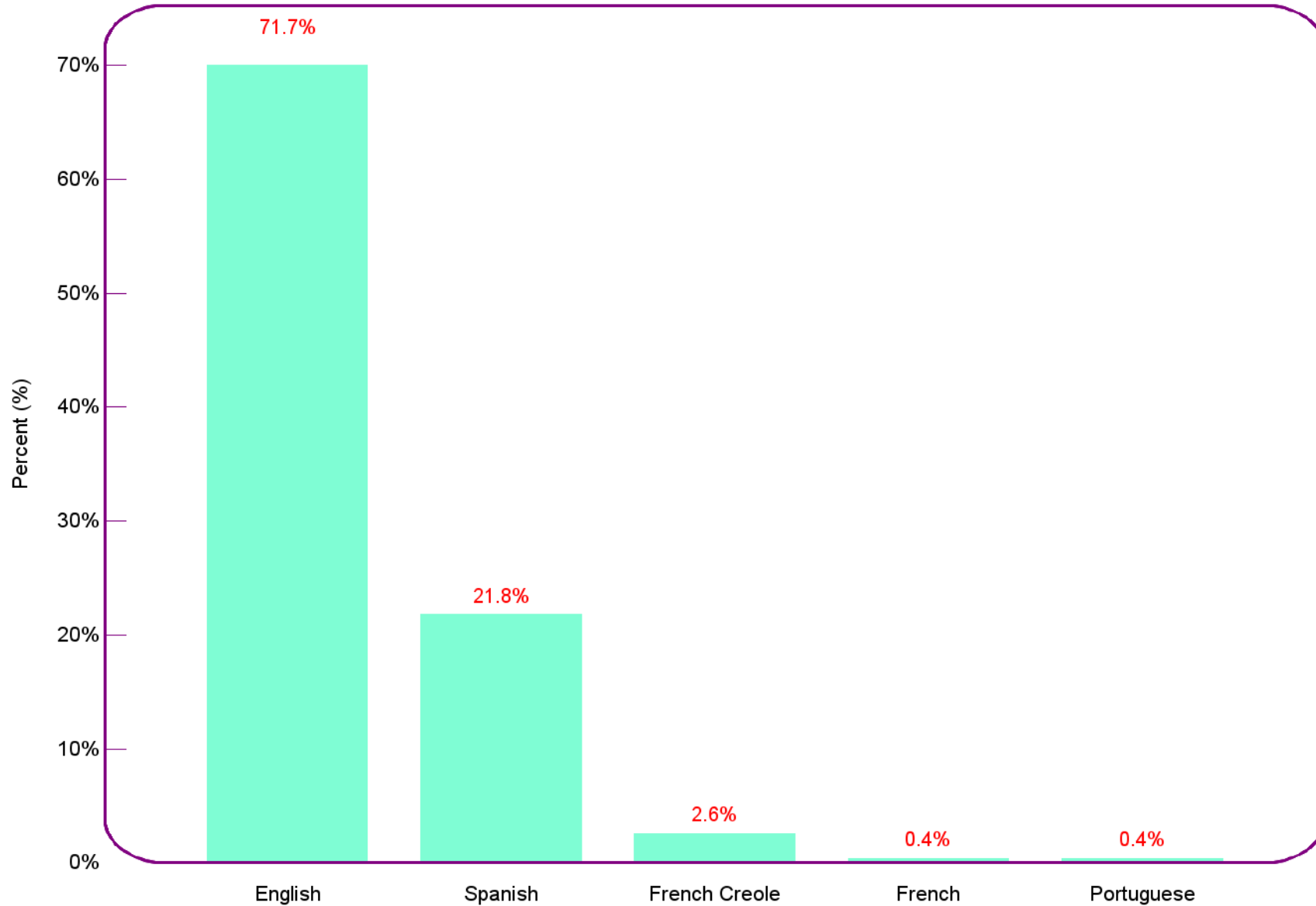
29 - What is your sexuality?
(N=457)



Source: CT DPH, HCV/HIV/STD/TB Section | Needs Assessment Survey, 2022
Note: Percent may not sum up to 100% due to rounding/missing

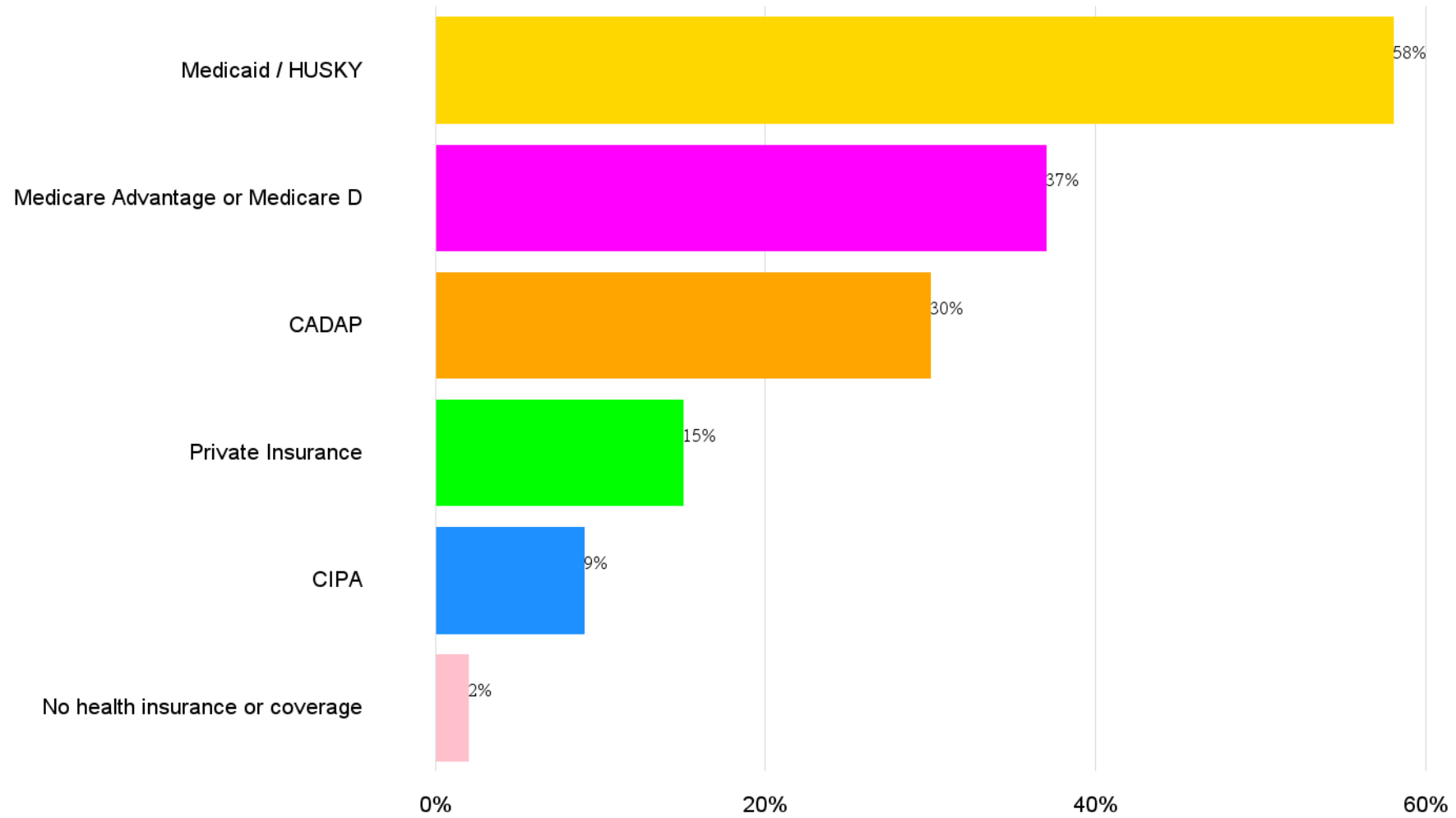
30 - What is the primary language you use to communicate?*

(N=457)

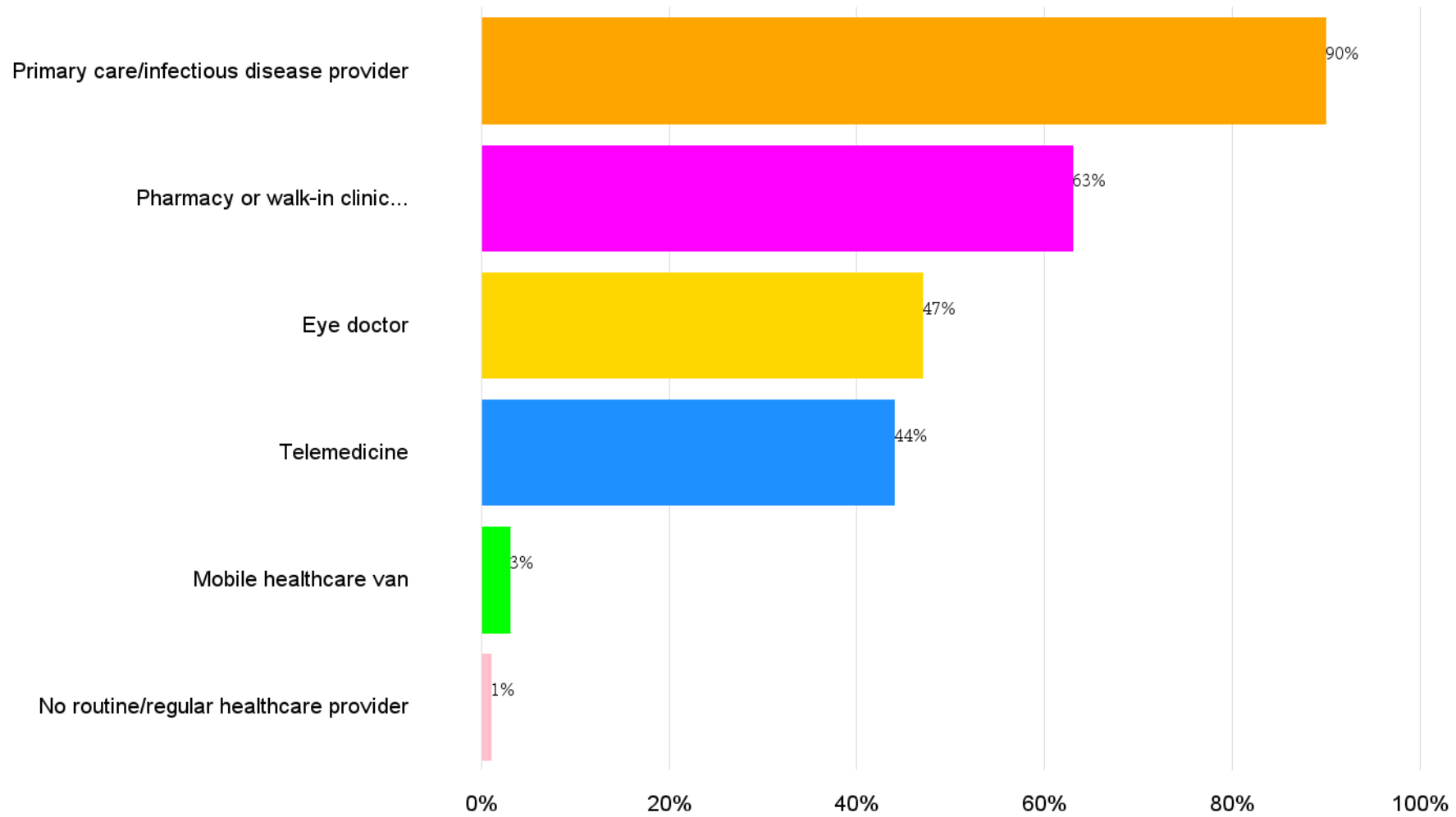


Source: CT DPH, HCV/HIV/STD/TB Section | Needs Assessment Survey, 2022
Note: *Top 5 responses

2 - Describe your access to health insurance (N=457)



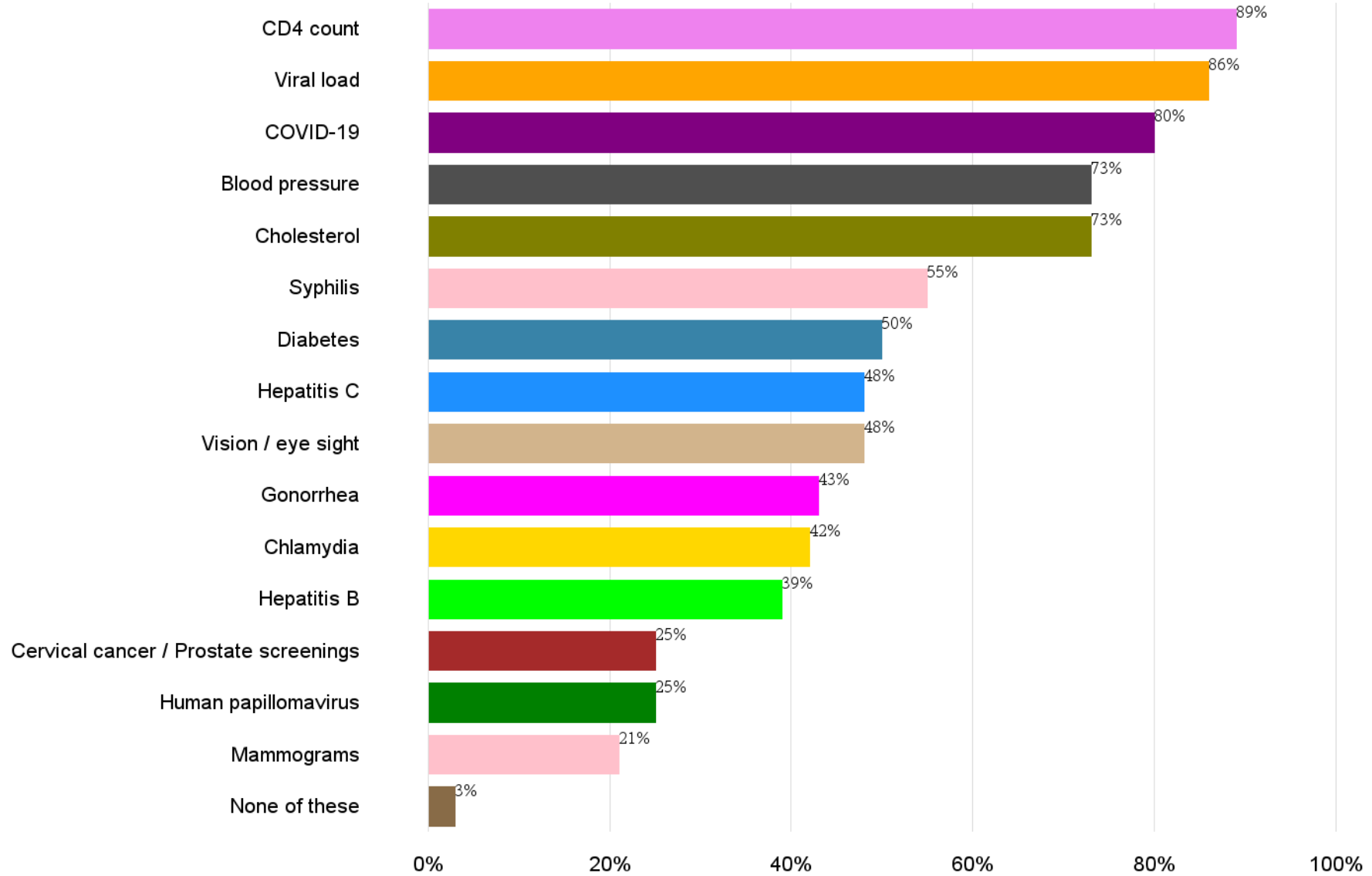
3 - During the last 12 months, where have you received routine/regular healthcare services?
(N=457)



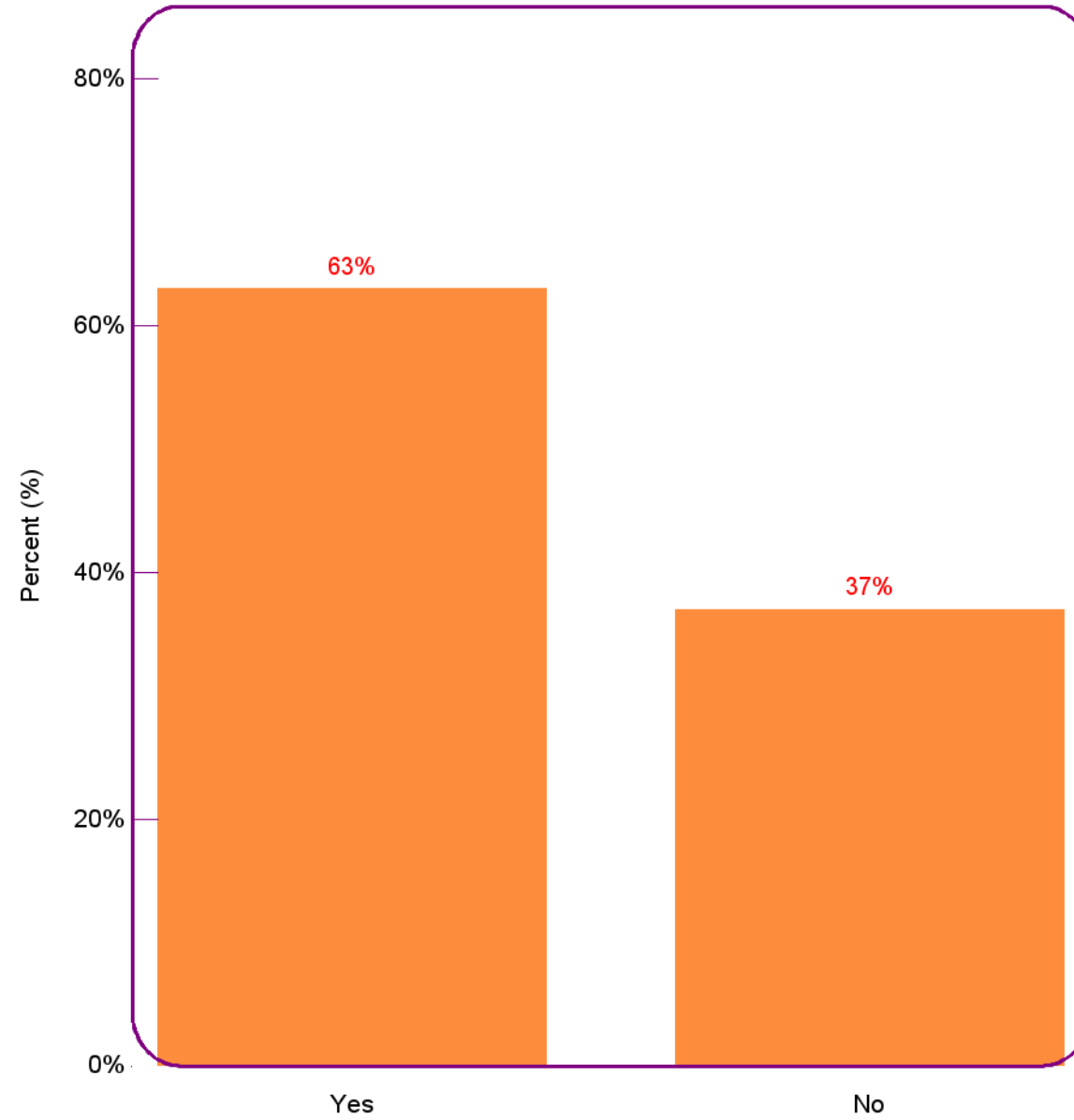
TOP SERVICES NOT ACCESSED ("I CANNOT GET THIS SERVICE")

1. Childcare to attend healthcare appointments (222/455 = 48.8%)
2. Help to reduce tobacco, vaping, or nicotine use (156/455 = 34.3%)
3. Reproductive health services (153/457 = 33.5%)
4. Help paying for late rent/mortgage (118/454 = 26%)
5. Help finding affordable housing (117/454 = 25.8%)
6. Help to reduce alcohol use (113/455 = 24.9%)
7. Interpreter to speak with medical provider (153/457 = 24.3%)
8. Domestic/IPV services (101/455 = 22.2%)
9. Help to reduce prescription drug use (100/455 = 22%)
10. Nutritional counseling services (97/455 = 21.3%)

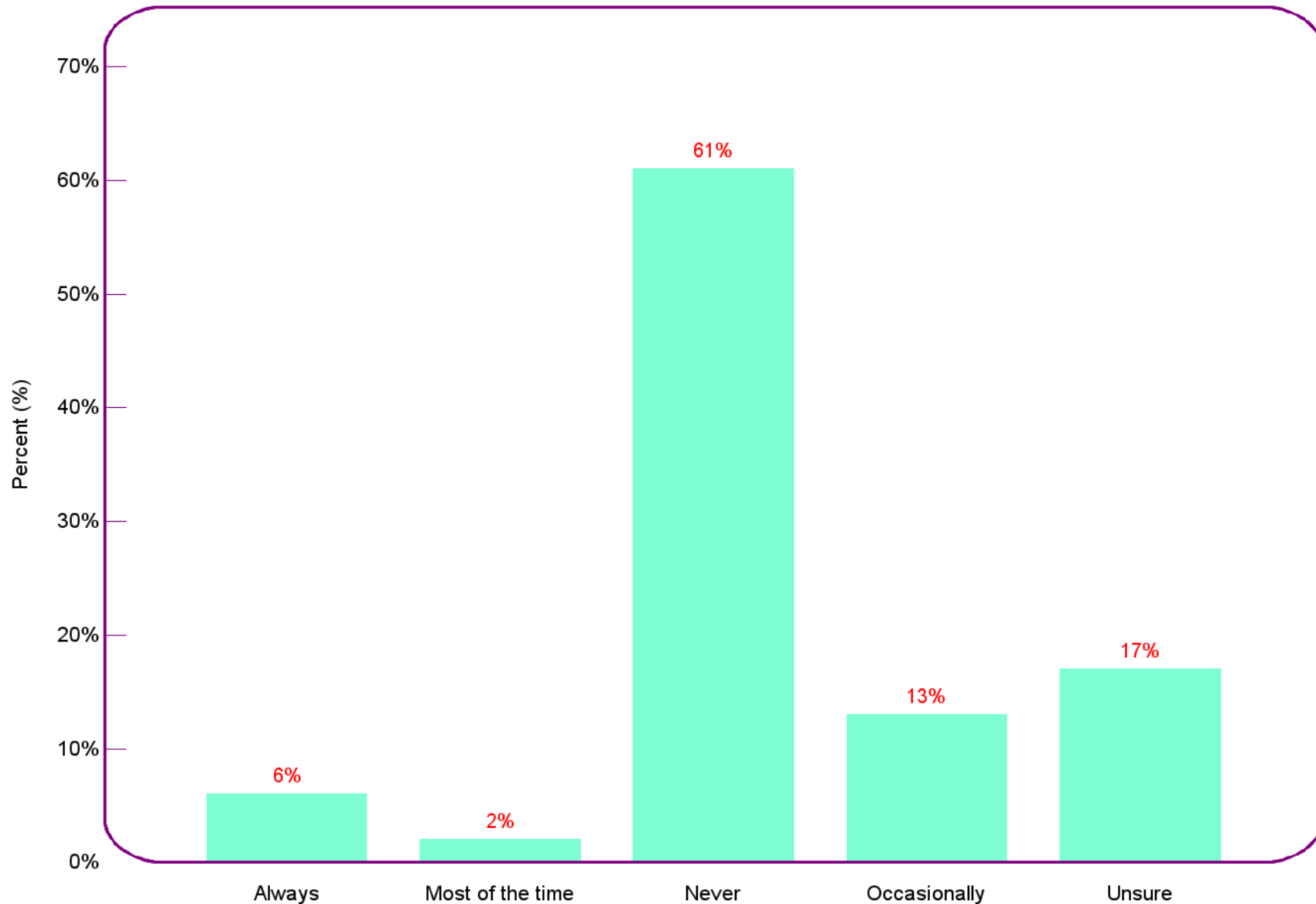
5 - During the last 12 months, have you been screened/tested for any of the following - either by a provider or using an at-home testing kit?
(N=457)



7 - Have you had a dental visit in the past 12 months?
(N=457)

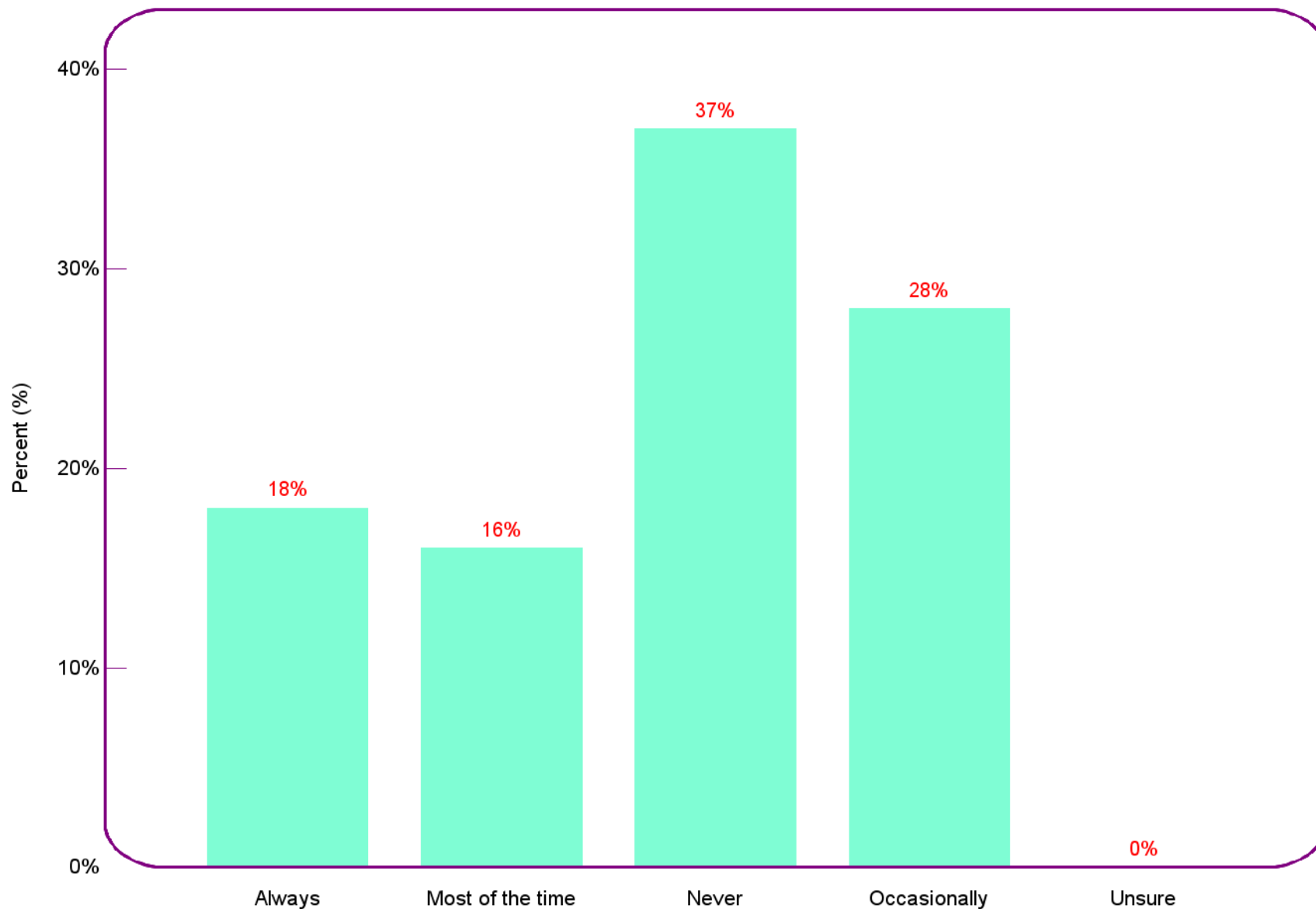


14 - Is your access to healthcare services affected by stigma?
(N=457)



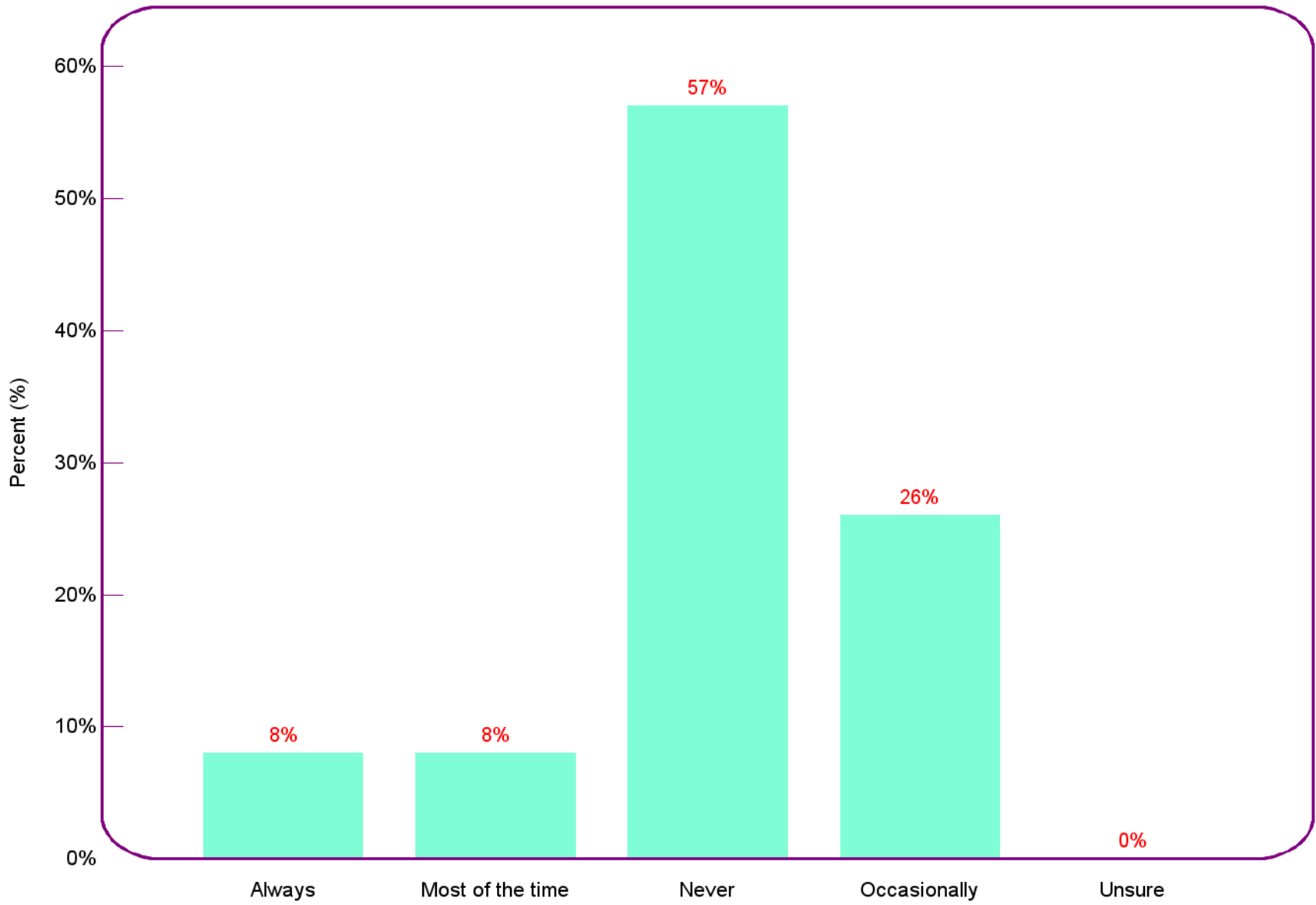
Source: CT DPH, HCV/HIV/STD/TB Section | Needs Assessment Survey, 2022
Note: Percent may not sum up to 100% due to rounding/missing

15 - Have you felt like you need to hide your HIV status?
(N=457)



Source: CT DPH, HCV/HIV/STD/TB Section | Needs Assessment Survey, 2022
Note: Percent may not sum up to 100% due to rounding/missing

16 - Has HIV stigma affected your life in the last 12 months?
(N=457)



Source: CT DPH, HCV/HIV/STD/TB Section | Needs Assessment Survey, 2022
Note: Percent may not sum up to 100% due to rounding/missing

BREAKOUT ROOM DISCUSSION QUESTIONS

- Please answer all three questions in your Zoom breakout.
- Elect one person to take bulleted notes that can be copied and pasted into main room chat.
- Discussion questions:
 1. What surprised you the most about the needs assessment information?
 2. What are the top three needs for persons with HIV?
 3. What other information or needs assessments should the CHPC and its partners consider doing in the upcoming years?