NEW HAVEN / FAIRFIELD COUNTIES
RYAN WHITE PLANNING COUNCIL

Needs Assessments

How we use needs assessments for our Priority Setting and Resource Allocation Process

Priority Setting: Steps 1-3

1. Agree on the principles, criteria, and decision-making process for priority setting

2. Review and clarify current HRSA/HAB service category definitions* and any EMA refinements for:
   – Core medical-related services
   – Support services

3. Review information inputs from year-round work and from our data presentation

Found in HRSA/HAB Policy Clarification Notice (PCN) #16-02

DATASET PRESENTATION

Service Category	2022 PRIORITY SETTING DATA SETS					
	Data Set #1: 2020 In Care Needs Assessment	Data Set #2: 2021 Non-Virally Suppressed Needs Assessment	Data Set #3: 2020 Newly Diagnosed Needs Assessment	Data Set #4: 2019 Aged Needs Assessment	Data Set #5: 2019 Priority Populations	Data Set #6: 2021 MCM Survey
Outpatient/Ambulatory Health Services	2	1	2	3	2	13
Medical Case Management	1	2	6	13	1	13
Oral Health Care	7	9	5	6	3	3
Food Bank/Home Delivered Meal	8	7	1	4	4	2
Mental Health Services	9	5	9	5	6	13
Emergency Financial Assistance	4	6	3	9	7	4
Medical Transportation	5	3	7	2	5	6
Housing Services	3	4	8	1	8	1
Substance Abuse Services-Outpatient	11	11	10	7	9	13
Health Insurance Premium/Cost Sharing Assistance	6	8	4	13	10	5
Substance Abuse Services-Inpatient	10	10	11	8	11	13
Denotes Core Service	Most Important Services to maintain/achieve Viral Suppression	Most Important Services to maintain/achieve Viral Suppression	As a person living with HIV/AIDS, what are the 5 most important services you receive	Most Important Services to maintain/achieve Viral Suppression	Most Important Services to maintain/ achieve Viral Suppression	What service needs are you hearing from your clients that Ryan White does provide but not enough of?
Denotes Support Service	Surveys completed=507	Surveys completed=59	Surveys completed=24	Surveys completed=66	Surveys completed=85	Surveys completed = 35

IN CARE
NEEDS ASSESSMENT

Start Date:

Monday, November 11, 2019

End date:

Friday, February 1, 2020

507 SURVEYS COMPLETED

USING STRATEGIES IN

'ENDING THE HIV EPIDEMIC: A PLAN FOR AMERICA'

FOR THE NEEDS ASSESSMENT

HTTPS://WWW.HRSA.GOV/ENDING-HIV-EPIDEMIC

TREAT

- People living with HIV who take HIV medication daily as prescribed, and get and keep an undetectable viral load, effectively have no risk of sexually transmitting the virus (PDF - 390 KB) to their HIV-negative partner. This finding highlights the importance of getting people living with HIV linked to HIV care and treatment and helping them stay in care and on their medication.

What questions do we need to ask to speak to strategy #2 above?

- If the client is currently in care, how quickly did they get into care after their HIV diagnosis, what services are keeping them in care and are most important to them in order to stay in care?

In Care Survey Responses compared to 2018 Epidemiological Profile (Total Prevalent Cases=6,034)

Demographic	Survey Response	2018 Epi Profile	Difference
Male	50.60%	65.9%	-15.3%
Female	47.42%	34.1%	+13.32%
Transgender	1.79%	Not reported	+1.79%
Black/African American	54.71%	38.1%	+16.61%
Hispanic/Latino	33.89%	32.6%	+1.29%
White	33.47%	26.7%	+6.77%
Men who have sex with Men (MSM)	22.95%	30.6%	-7.65%
People who inject drugs (PWID)	16.57%	25.6%	-9.03%
Heterosexual	42.12%	29%	+13.12%
<13 years	.2%	.06%	+.14%
13-19 years	.2%	.3%	-.1%
20-44 years	20%	25.8%	-5.8%
45+ years	79.5%	73.7%	+5.8%

DATA DETAILS

Where are you living now?	
Rent a House or Apartment	72.96%
Living with Family	9.15%
Own a Home	4.57%
Living with a Friend	3.38%
Homeless	3.18%
Shelter/Transitional Housing	2.78%
Other (please specify)	2.58%
Staying with Friends ("couch surfing")	0.80%
Drug Treatment Program	0.60%

Have you ever been homeless?	
Yes	45.24%
No	54.76%

How much money do you get per month?	
$501 - $1000	44.80%
$1001 - $1500	20.20%
$0 - No Income	10.20%
$1 - $500	9.40%
$1501 - $2000	8.00%
$2001 - $2500	5.00%
More Than $3001	1.40%
$2501 - $3000	1.00%

Do you know what it means for your HIV Viral Load to be "undetectable"?	
Yes	96.62%
No	3.38%

Are you undetectable (viral load suppression)?	
Yes	89.60%
No	7.60%
I don't know	2.80%

Are you satisfied with the HIV services you receive?	
Yes	97.79%
No	0.40%
If no, why?	1.81%

MOST IMPORTANT SERVICES TO MAINTAIN/ACHIEVE VIRAL SUPPRESSION

Answer Choices	Responses		Rank
Medical Case Management	98.82%	501	1
Outpatient/Ambulatory Health Services	98.42%	499	2
Emergency Financial Assistance	97.19%	485	3
Housing Services	96.99%	484	4
Health Insurance Co-Pay Assistance	95.27%	483	5
Medical Transportation Services	96.79%	483	6
Oral Health Services	94.87%	481	7
Food Bank/Home Delivered Meals	95.99%	479	8
Mental Health Services	91.52%	464	9
Substance Abuse Treatment--Inpatient	88.98%	444	10
Substance Abuse Services--Outpatient	87.38%	443	11

2019 POPULATIONS OF FOCUS IN CARE NEEDS ASSESSMEMT

This Needs Assessment was a collaboration between the Strategic Planning & Assessment Committee of the Ryan White Planning Council of New Haven & Fairfield Counties and the Ryan White Office, City of New Haven. The following populations of focus were approved by the Strategic Planning & Assessment committee to be used for this needs assessment because they align with our Ryan White Part A grant application and narrative for the 'Getting to Zero' campaign.

1. Young MSM of Color (age 29 and under, African American & Hispanic)
2. African American Women
3. Transgender Women

Population of Focus	ACTUAL
1. Young MSM of Color-African American age 29 and below	13
2. Young MSM – Latino age 29 and below	16
3. African American Women	46
4. Transgender Women	10
ACTUAL SURVEYS COMPLETED	85

SERVICE/SERVICES I WAS UNABLE TO GET WHEN NEEDED

SERVICE	YOUNG MSM HISPANIC	YOUNG MSM AA	AA WOMEN	TRANSGENDER WOMEN
OAHS	0%	10%	0%	0%
HIPCSA	0%	0%	0%	0%
ORAL HEALTH	0%	20%	0%	0%
MENTAL HEALTH	0%	10%	0%	0%
SA OUTPATIENT	0%	10%	0%	0%
MCM	0%	0%	0%	0%
HOUSING	7%	0%	0%	0%
EFA	7%	0%	0%	0%
TRANSPORTATION	0%	0%	0%	0%
SA RESIDENTIAL	0%	0%	0%	0%
FOOD BANK/HDM	0%	0%	2%	0%
EIS	0%	0%	0%	0%

MOST IMPORTANT SERVICES TO MAINTAIN/ACHIEVE VIRAL SUPPRESSION

SERVICE	YOUNG MSM HISPANIC	YOUNG MSM AA	AA WOMEN	TRANSGENDER WOMEN
OAHS	93%	80%	100%	100%
HIPCSA	36%	22%	2%	22%
ORAL HEALTH	86%	60%	48%	57%
MENTAL HEALTH	43%	30%	28%	67%
SA OUTPATIENT	14%	10%	17%	63%
MCM	100%	90%	98%	100%
HOUSING	29%	30%	39%	33%
EFA	29%	44%	24%	68%
TRANSPORTATION	36%	30%	35%	89%
SA RESIDENTIAL	7%	10%	4%	22%
FOOD BANK/HDM	50%	20%	65%	68%
EIS	23%	30%	0%	11%

RESOURCE ALLOCATION PROCESS

- Process must be data based, and should consider:
  - Plans for bringing additional PLWH into care
  - Number and characteristics of clients in each service category last year and demand in current year
  - PLWH needs assessment data on service needs and gaps
  - Cost per client for each service category
  - Funds provided through other funding streams
  - Plans for bringing additional PLWH into care

IDENTIFY ADDITIONAL FUNDING

We review all other funding received by each of our 5 regions.

We determine the number of 'uninsured clients' and with further research, identify the number of clients who are 'uninsurable' in each region.

The Ryan White Planning Council began collecting health insurance information on all clients within our EMA in 2014. This was done in order to determine the effects of the Affordable Care Act on our clients and to ensure that funding continues to be allocated to services that PLWH depend upon. Each year we have updated this survey in order to zero in on the information that we feel will be most useful in order to identify any areas that may need to be re-evaluated.

In GY2022 the Strategic Planning & Assessment Committee determined that although this is an informative needs assessment, the only piece of information that we use consistently is the number of uninsurable clients. Regions identify clients who are uninsured and research why this is in order to determine clients who are actually UNINSURABLE.

Uninsured by Region Details

Reason	1 (New Haven)	2 (Waterbury)	3 (Bridgeport)	4 (Stmd/Norwalk)	5 (Danbury)	Total
Uninsurable 2019	83	24	71	44	32	254
Uninsurable 2021	**54**	**37**	**76**	**45**	**27**	**239**
Over Income for Medicaid			4			4
Cannot afford private insurance premiums						-
Failed to Redetermine			2			2
Missed Open Enrollment			1			1
Documented but less than 5 years			1			1
Loss of Employment			1			1
New Employment				1		1
Client declines following up with paperwork	2		4	3		9

IN SUMMARY

NEEDS ASSESSMENT PROCESS GIVES US AN IDEA OF WHAT PLWH IN A COMMUNITY NEED

NEEDS ASSESSMENT DATA SHOULD BE COLLECTED EVERY YEAR AND TIMED TO ENSURE YOU HAVE ALL THE DATA YOU NEED FOR PSRA

ELEVATE: Conducting Community Needs Assessments to Inform Priority Setting and Resource Allocation (PSRA) for HIV Prevention and Service Delivery Efforts

https://targethiv.org/calendar/elevate-conducting-community-needs-assessments-inform-priority-setting-and-resource

Tuesday, April 26, 2022 - 2:00am to 4:00pm EDT

QUESTIONS & DISCUSSION