

TERMS AND CONDITIONS OF HIRE FOR CELEBRATION CHINA HIRE LTD

CCH - denotes Celebration China Hire Ltd.

1/ CCH will refuse to leave required hired items, **if** full payment, including the security deposit has not been paid and the Terms and conditions of hire have not been signed. The premises to which the delivery is to be made is locked or inaccessible. The hired items need to be carried more than 40ft from a CCH vehicle. Delivery is to ONE address only.

2/ It is the customers responsibility to keep all hired items, including their carriage boxes/bags, safe, dry and in the same usable state to which they were delivered in.

3/ Any query regarding any item hired **MUST** be brought to our attention prior to use. The breakdown of an electric item will be considered at the time of the breakdown. Photographs and evidence must be obtained for CCH to consider any queries made.

4/ All hired items are for a maximum of 3 days, unless an alternative hire length has been agreed with CCH. A 2nd hire charge will be made for any or all items kept longer than arranged.

5/ All items hired should be boxed/bagged in CCH carriage boxes/bags ready for collection from one location on the day and time arranged.

6/ Any linen hired from CCH must be shook free of any debris and be dry before being placed in our linen bags. Be aware that the use of candles, table confetti and pens can leave unremovable burns and stains on table linen. Damp/wet linen will go mouldy in linen bags. Any linen returned in an usable state, the customer will be charged for the items replacement.

7/ It is the customers responsibility to ensure all hired items are either returned to CCH, by themselves or are all put together in one location for CCH to collect. Second collections are **NOT** made to collect forgotten items.

8/ CCH carriage boxes/bags are the only items counted at the point of collection. All orders hired from CCH will be individually counted and checked at CCH address. Customers will be informed of any missing items and/or any items deemed damaged and un-useable. The cost of replacing these items will be deducted from the security deposit made, before the remainder is then returned to the customer.

9/ Any items found by the customer after the return, or collection of their order, may be returned to CCH for a refund of the cost of replacing the item. CCH will not make any additional collections for items found.

10/ CCH reserves the right to adjust hire prices up to the point that full payment for the order placed has been made.

11/ CCH will not accept any damage or injury incurred or caused by the use of, or the moving of any hired item from CCH.

12/ CANCELLATIONS. Hire value including V.A.T but not including delivery & collection will be charged at the following rates; minimum days notice to be given to CCH prior to delivery or customer collection. The cancellation of between 10-25% of order value min 7 days. 50-75% = min 21 days, 75-100% = min 28 days.

13/ Additional charges will be made for the following reasons;

CCH staff being delayed due to not being able to access a building on delivery or collection.

Any clearing, boxing or bagging required at the point of collection.

Food waste having not been removed from soiled returned hired items

Any items contaminated with human body fluids.

I HAVE SIGNED, PRINTED AND DATED BELOW THAT I HAVE READ, UNDERSTOOD AND WILL ABIDE BY THE ABOVE TERMS AND CONDITIONS OF HIRE SET BY CELEBRATION CHINA HIRE Ltd.

SIGN, PRINT AND DATE BELOW