

The City of College Park Ward 2 Residential Stability Program FAQs

1. What is the City of College Park Ward 2 Residential Stability Program?

The Program is designed to assist College Park Ward 2 residents. It was created to distribute funds and provide services that are designated for Ward 2 residents to help them sustain their continued residency within the City of College Park. The program seeks to prioritize households with school aged children.

2. How can the City of College Park Ward 2 Residential Stability Program help me?

The program will provide rental/utility assistance, emergency home kits, home repair services and business services depending on your eligibility.

3. How does the program work?

The program has four parts (modules). Each person can choose one part to get the help or services they need. The four parts are:

1. Rental and/or utility assistance
2. Handyman Home Repair services
3. An Emergency Home Preparedness Kit or Comfort Kit
4. Business Services

4. Which utilities are eligible for assistance?

Electricity & Gas, Water

5. What items are included in the Emergency Home Preparedness Kit?

portable generator, tarp, fire blanket, flashlight, first-aid kit, set of hand warmers, emergency escape ladder; the comfort kit includes various personal care items.

6. What repair services will the Handyman module provide?

Determined on a case-by-case basis, services provided will fall under the overall categories of: Basic Repairs, Plumbing, Electrical (safe basics),



Maintenance, Minor Installations, Cosmetic Touch-Ups, Seasonal Tasks

7. Are businesses eligible for this program?

Business owners residing within College Park Ward 2 are eligible for parts of the program, regardless of income.

8. How much assistance can I qualify for?

Depending on the submitted application, up to a one time allotment of \$500.00 disbursed as five \$100.00 allotments over a 5 month period. OR up to \$500.00 towards utility assistance.

9. How will funds/services be allocated?

If approved, funds and services will be allocated on a first come-first served basis. All disbursed funds will be directly applied by the program to residents' leasing, rental &/or eligible billing accounts.

10. Are there any income guidelines for approval?

Yes, parts of the program require income reporting.

11. What are the requirements to be eligible?

- *Current City of College Park Ward 2 residency*
- *Meet the 80% Fulton County 2025 AMI standard (at or below). This primarily applies to those seeking rental and utility assistance.*

12. What can be used to prove eligibility?

- *Current City of College Park Utilities Bill (Dated within the past 30-60 days)*
- *Proof of Identity (must provide one):*
 - ✓ *Driver's license*
 - ✓ *Government-issued photo identification*
 - ✓ *U.S. Military photo ID*
 - ✓ *Tribal photo ID*
 - ✓ *Passport or passport card*
- *Income Verification for the rental assistance module only (must provide one):*

- ✓ 2 months of pay stubs
- ✓ Benefits documents
- ✓ Legal self-attestation

13. What if my utility bill that I pay is in someone else's name, how do I provide proof that I pay the bill?

In the case that we encounter those situations, the caretaker/family member/etc. can present the following: (1.) proof of residency in the form of another bill OR (2.) copy of current lease or most recent mortgage statement.

14. How will I know if I am eligible?

Once your application and documents have been reviewed, you will receive notification by email from an assigned reviewer regarding your eligibility or ineligibility.

15. How long will it take for someone to contact me?

It is case management's intent to reach out within 48 hours after submission.

16. What disqualifies an applicant?

Not meeting all applicable eligibility requirements or fraudulent submissions.

17. When does the program start?

Applications can be submitted online starting January 20, 2025 at <https://gmen.org/college-park>

