

# **The City of College Park Ward 2 Residential Stability Program**

## **FAQs**

### **1. What is the City of College Park Ward 2 Residential Stability Program?**

*The Program is designed to assist College Park Ward 2 residents. It was created to distribute funds and provide services that are designated for Ward 2 residents to help them sustain their continued residency within the City of College Park. The program seeks to prioritize households with school aged children.*

### **2. How can the City of College Park Ward 2 Residential Stability Program help me?**

*The program will provide rental/utility assistance, emergency home kits, home repair services and business services depending on your eligibility.*

### **3. How does the program work?**

*The program has four parts (modules). Each person can choose one part to get the help or services they need. The four parts are:*

- 1. Rental and/or utility assistance*
- 2. Handyman Home Repair services*
- 3. An Emergency Home Preparedness Kit or Comfort Kit*
- 4. Business Services*

### **4. Which utilities are eligible for assistance?**

*Electricity & Gas, Water*

### **5. What items are included in the Emergency Home Preparedness Kit?**

*portable generator, tarp, fire blanket, flashlight, first-aid kit, set of hand warmers, emergency escape ladder; the comfort kit includes various personal care items.*

### **6. What repair services will the Handyman module provide?**

*Determined on a case-by-case basis, services provided will fall under the overall categories of: Basic Repairs, Plumbing, Electrical (safe basics),*

*Maintenance, Minor Installations, Cosmetic Touch-Ups, Seasonal Tasks*

**7. Are businesses eligible for this program?**

*Business owners residing within College Park Ward 2 are eligible for parts of the program, regardless of income.*

**8. How much assistance can I qualify for?**

*Depending on the submitted application, up to a one time allotment of \$500.00 dispursed as five \$100.00 allotments over a 5 month period. OR up to \$500.00 towards utility assistance.*

**9. How will funds/services be allocated?**

*If approved, funds and services will be allocated on a first come-first served basis. All disbursed funds will be directly applied by the program to residents' leasing, rental &/or eligible billing accounts.*

**10. Are there any income guidelines for approval?**

*Yes, parts of the program require income reporting.*

**11. What are the requirements to be eligible?**

- *Current City of College Park Ward 2 residency*
- *Meet the 80% Fulton County 2025 AMI standard (at or below). This primarily applies to those seeking rental and utility assistance.*

**12. What can be used to prove eligibility?**

- *Current City of College Park Utilities Bill (Dated within the past 30-60 days)*
- *Proof of Identity (must provide one):*
  - ✓ *Driver's license*
  - ✓ *Government-issued photo identification*
  - ✓ *U.S. Military photo ID*
  - ✓ *Tribal photo ID*
  - ✓ *Passport or passport card*
- *Income Verification for the rental assistance module only (must provide one):*

- ✓ 2 months of pay stubs
- ✓ Benefits documents
- ✓ Legal self-attestation

**13. What if my utility bill that I pay is in someone else's name, how do I provide proof that I pay the bill?**

*In the case that we encounter those situations, the caretaker/family member/etc. can present the following: (1.) proof of residency in the form of another bill OR (2.) copy of current lease or most recent mortgage statement.*

**14. How will I know if I am eligible?**

*Once your application and documents have been reviewed, you will receive notification by email from an assigned reviewer regarding your eligibility or ineligibility.*

**15. How long will it take for someone to contact me?**

*It is case management's intent to reach out within 48 hours after submission.*

**16. What disqualifies an applicant?**

*Not meeting all applicable eligibility requirements or fraudulent submissions.*

**17. When does the program start?**

*Applications can be submitted online starting January 20, 2025 at <https://gmen.org/college-park>*

