

Return Policy

New and unused items in original unopened packaging, purchased from Turnkey Openers LLC's online or physical store, can be returned within 30 days of receipt of purchase in most cases for a full refund or store credit.

If you have received the wrong product or a completely different product from the one you have ordered, then you will be given the option to exchange your item for the correct item or request a refund once the item has been returned. You can exchange the product if it is damaged or faulty to get a new one.

Potential Restock Fees

Turnkey Openers LLC's Return Policy has described some exceptions that may incur a Restock fee.

- Return or cancellation of a Special-Order or Non-Stock item is subject to up to 25% restock fee (Varies per Manufacturer) and any incurring freight costs to return the items to the Manufacturer

Exceptions

Turnkey Openers LLC's Return Policy has described some exceptions which specify we will not give any return, exchange, or refund over some specific products

- Special Order Items that can't be returned to the supplier of manufacturer
- Used items
- Partial or late returns

In-store Return Policy

Subject to our return policy above, Turnkey Openers LLC's Return Policy allows you to return an online/over the phone purchased product to Turnkey Openers LLC's physical location. Don't forget to take your purchase slip/receipt along with the product's information booklet. Remember that you should visit the store within 30 days, or we will not accept your return. Any shipping including our cost for "free delivery" promotions or other delivery cost incurred for your return item will be deducted from your refund.

Return via Delivery Policy

As per Turnkey Openers LLC's Refund Policy, you have to pay the original delivery and return shipping fees if you don't return the product to the store. This fee will be deducted from your refund or account credit. If you received a damaged or different product than the

one you've ordered, then the delivery and shipping fees are not applicable, therefore you'll get a full refund.

Questions or concerns about Return policies may be addressed with Turnkey Openers LLC, as well as each individual manufacturer. Thank you for your cooperation and understanding.