



## What to Expect on Installation Day

Installation day is an exciting day for our valued customers, and for us at South County! On the eagerly anticipated day of your new Photovoltaic Solar System installation, you can look forward to an exciting and efficient process that marks the beginning of your energy-saving journey.

Prior to Installation day we will be asking for any community gate codes, or key's needed to get on the premises. We will also be asking you for any accommodation requests such as parking. We do recommend if you have pets that you put them away on the off chance our Install team needs to come inside the home.

Please plan on being home the day of install. In order to install the system our install team does need access to:

- ***The roof***
- ***The garage & attic***
- ***If we are installing a Solar pool system we will need access to the lanai***

Upon arrival, a professional installation team will greet you. They'll ensure that all necessary equipment and components are on hand, ready for installation. If any final preparations are needed, they'll be addressed to ensure a smooth transition. Once all necessary materials are accounted for, the installation team will waste no time with the install process.

The next phase involves connecting the solar panels to an inverter, which converts the DC power generated by the panels into AC power suitable for your household's use. The inverter will be strategically positioned, often close to your electrical panel for easy integration, and any battery storage will also be promptly wired at this point.

Wiring and electrical connections will be meticulously carried out, adhering to safety codes and regulations. The installation team will collaborate precisely with the Engineering that was created and approved by both you, and our internal management.

As the final touches are made, the team will conduct comprehensive system tests to verify proper functionality and connectivity. During the installation day you will also be hearing from your sales associate to ensure the site is left clean, as well as notifying the neighbors of the install crew's vehicle(s) presence with contact information if they need to move.

We want the installation to be exciting and not a hindrance or frustrating, so please refer to our Service Escalation policy under our Homeowner assistance page if there are any issues during the install process.

**THANK YOU FOR YOUR BUSINESS!**

