

## Swirl & Sparkle Face Painting – Frequently Asked Questions

### **Booking & Payments**

#### **How do I book?**

Contact Swirl & Sparkle Face Painting directly to check availability. A 10% non-refundable booking fee is required to secure your date. Full payment is due within 7 days of your event.

#### **Can I cancel or change my booking?**

Yes, but please give as much notice as possible. Cancellations made less than 7 days before the event may incur a charge. If Swirl & Sparkle needs to cancel due to illness or unforeseen circumstances, a full refund will be given.

#### **Do you travel to events outside Swindon?**

Yes! Travel costs are applied depending on distance—details are provided when booking.

---

### **Who Can Be Painted?**

#### **What ages do you paint?**

Face painting is suitable for children aged 3 and over, as well as adults. For those who prefer not to have paint on their face, a design can be done on the hand or arm.

#### **Do parents need to stay with their children?**

Yes. Children must be supervised by a responsible adult at all times. The face painter is not responsible for child supervision before, during, or after painting.

#### **What is the set-up like?**

It takes around 15 minutes to set up equipment. The face painter can work in an area if there is enough room for two chairs and a table. Having good lighting in the space is important so please discuss this at the time of booking if you are unsure. Face painting needs to happen under cover whether this is inside or outside and cover must be provided by the client at the venue e.g. if outside a marquee, gazebo or shelter must be available. Knowing where a toilet is, access to water and if there is a plug socket is useful information to pass on to us.

A design board will be displayed so your attendees can choose their design. The board will either show painted images or themed words. Having a board helps to speed up the painting process, allowing for the maximum number of designs to be produced in the time. Sparkle and glitter will be offered with each design and colours can be adapted to suit the guest.

We have a few different set ups based on what is already available at the venue, whether it is outside or inside and the number of attendees expected. Please see our image gallery for examples.

---

### **Health, Safety & Hygiene**

#### **What kind of paints do you use?**

Only professional, water-based, skin-safe paints and cosmetic-grade glitters are used. All products are suitable for use on the skin and are cleaned to high hygiene standards.

### **What if my child has sensitive skin or allergies?**

Please let the face painter know before painting begins. A patch test can be carried out if needed. The client or parent/guardian is responsible for disclosing any allergies or skin sensitivities.

### **Do you clean brushes and sponges between uses?**

Yes. A three-pot cleaning system is used during events, and all tools and sponges are thoroughly washed between bookings.

### **Can you paint anyone who's unwell?**

No. To protect everyone's health, those with rashes, cold sores, chickenpox, conjunctivitis, or other contagious conditions cannot be painted.

---

## **Photos & Social Media**

### **Do you take photos at events?**

No child's photo will ever be taken or used by Swirl & Sparkle Face Painting without express permission from a parent or guardian. When painting adults, permission will always be asked before a photograph is taken and verbal consent given for it to be used in promotional materials.

### **Can parents take photos?**

Parents or guardians may only photograph their own child(ren). Adults are responsible for their own image consent.

### **Can I tag Swirl & Sparkle on social media?**

By tagging Swirl & Sparkle Face Painting in your photos, you automatically give consent for those images to be shared on Swirl & Sparkle's social media or website. Of course, we would love to see your images!

*Full Terms and Conditions, which include our full Photo Policy are available on request and at time of booking.*

---

## **Insurance & Safety**

### **Are you insured?**

Yes. Swirl & Sparkle Face Painting is fully insured with £10 million Public Liability cover.

### **Do you have a DBS check and risk assessment?**

Yes—copies can be provided on request.

---

## **Aftercare**

### **How should I remove the face paint?**

Use mild soap and warm water, or a gentle cleanser. If possible, avoid using wet wipes as they can push paint into the skin and cause staining.