**Phones, Visitation, & Furlough Information**

Privileges are earned as residents progress through the program. Below is information on phones and Skype. Further information can be found in the Resident Handbook, including the Program Phase Privileges section.

Phones

Residents in the program earn phone privileges upon entering the third phase, Challenge to Change (approximately 6-8 weeks after admissions). Relapse residents earn phone privileges 30 days after admission. The phone system is a collect-call system through Global Tel Link. Their technical assistance number is 1-877-856-3184. An incoming call or message for a resident will not be accepted unless it is from an employer or a family member with an emergency. Collect calls are not accepted.

Skype

Residents in the program earn Skype privileges upon entering the third phase. Challenge to Change and Self Control phases are eligible for one skype or voice call during each phase. Socialization and Community Responsibility are eligible for two calls and Reintegration is eligible for three calls.