

## **RULES AND REGULATIONS FOR THE OPERATION OF QUAIL HOLLOW SWIM AND RACQUET CLUB, INC.**

The following rules and procedures, having been passed by the Board of Directors (hereinafter referred to as the Board) at the duly constituted meeting, are made a part of the By-laws of the Quail Hollow Swim & Racquet Club, Inc. (hereinafter referred to as the Club).

### GENERAL

- 1) Complaints on club operations, inappropriate behavior or rule infractions should be made to the Vice President Pool Operations or the Board in writing. Letters to the Board are confidential, and anonymous letters are acceptable.
- 2) Any suggestion for improving pool operations, safety or other aspects of Club operations should be made to the Vice President Pool Operations or Board in writing.
- 3) Pool Staff or the Board have the authority to refuse admission or eject persons under the influence of alcohol.
- 4) Pool Staff may dismiss from the pool area, any person who breaks the rules, exhibits unbecoming conduct, uses indecent language, or fails to show evidence of his right to use the pool when requested.
- 5) Any member breaking these rules is subject to suspension of pool privileges. Members have the right to appeal any suspension to the Board.
- 6) All persons using the pool or club area do so at their own risk and the Quail Hollow Swim & Racquet Club, Inc. assumes no responsibility for either the safety or possessions of users of the property.
- 7) "Swim Attire" shall mean that article of clothing which is used only for swimming purposes, and which must be hemmed at all openings. No Bermudas or short pants with frayed edges will be allowed to be worn in the pool as threads clog the strainers and filters.
- 8) The Board shall determine any question as to the interpretation of these Operating Rules.

### POOL SEASON AND HOURS OF OPERATION

The Board will establish the pool operating season and hours of operation and may adjust such season and hours of operation, as it deems necessary. Normal season and hours of operation will be posted.

### POOL STAFF

- 1) The senior staff employee shall be called the Pool Manager and his duties are those that concern the general operation of the pool as specifically determined by the Vice President Pool Operations. The Pool Manager receives his direction from the reports to the Vice President Pool Operations.
- 2) The Pool Manager shall enforce changes in major policy – such as daily pool hours, opening and closing dates for the season and restrictions for the use of the pool – only with the advice and consent of the Vice President Pool Operations.
- 3) The Pool Manager shall be responsible for the day-to-day operations of the pool including the ordering of supplies, enforcement of safety rules, assigning established hours of duty for the lifeguards, etc.
- 4) Sufficient lifeguards will be employed to insure safety for the swimmers. The lifeguards are responsible to the Pool Manager for duty assignments.
- 5) In the absence of the Pool Manager, the Assistant Pool Manager will assume the responsibilities and authority of the Manager.

### POOL ADMISSION

- 1) No one, member or guest, shall be allowed admission to the pool without signing in, and anyone using the facilities shall be prepared to provide identification. Only members in good standing and their guests are allowed access to Club facilities.
- 2) Guest fees will be established by the Board, posted at the pool, and collected at the entrance gate.

### GUEST RULES

- 1) A member must accompany guests, and members are responsible for their guests.
- 2) Each member must register his or her guest upon entering the pool enclosure. The daily fee for all guests will set by the Board. No membership shall be allowed more than 8 guests in any one day. Non-members may not use the pool more than 5 times during the summer. This does not apply to house guests (persons living more than 50 miles away).
- 3) Guests, who live more than 50 miles from the Club, will not have to pay the guest fee.
- 4) Guest privileges of a member may be suspended by action of at least 2/3 of the Board of Directors, if in their opinion, the continued exercise of said guest privileges would be offensive to club members and/or detrimental to the best interests of the club.

### SAFETY

- 1) No one under the age of 18 will be allowed in the pool unless a lifeguard is on duty.
- 2) Lifeguard stands are for the exclusive use of the lifeguards. There will be no unnecessary conversation with the lifeguards while they are on duty.
- 3) All personal injuries, however slight, must be reported to the Pool Manager.
- 4) Non-swimmers shall be the responsibility of the accompanying adult and shall be expected to stay in the safe area of the pool.

- 5) Unauthorized games, pushing, dunking, running, improper use of diving board or slide or other horseplay is prohibited. The lifeguards will determine what is unauthorized or unsafe.
- 6) Swimming devices and aids approved by the lifeguards, may be used in the shallow, roped section of the pool. Inflated mats and inner tubes are prohibited.
- 7) No glass containers or breakable objects of any kind may be brought into the pool or bathhouse.
- 8) There will be no swimming or playing in the slide area except that necessary in the normal use of the slide. Only one person will be permitted on the slide at a time. No one will commence a slide until the previous slide user has cleared the area of water where the slider will land.
- 9) There will be no swimming in the diving area except that necessary in normal diving procedures. Only one person will be permitted on the diving board at a time. There will be no hanging or bouncing on the diving boards. No one will dive until the preceding diver has appeared on the surface of the water and is a safe distance away from the proposed point of impact on the water.
- 10) The pool must be evacuated during electrical storms. Permission to remain in the locker room or covered area of the pool shall be at the discretion of the Pool Manager.
- 11) There shall be a 15 minute break each hour from fifteen minutes before the hour until the hour at which time only individuals eighteen years and older shall be allowed in the pool. All others shall remain behind the white line.
- 12) Children must have reached their 10<sup>th</sup> birthday to be admitted to the pool area **unless** accompanied by a parent, guardian or designee that is at least **14 years of age**. Children may be required to pass a swimming test.
- 13) The lifeguards are charged with the responsibility for safe pool operations and their instructions must be obeyed.
- 14) No food, drinks or chairs past the white line.
- 15) No tennis balls in the pool.

#### HEALTH

- 1) Each person must take a shower prior to entering the pool. This rule of the SC Department of Health and Environmental Control will be enforced.
- 2) All Children are requested to use the toilet facilities before entering the pool.
- 3) No pets will be allowed inside the pool enclosure.
- 4) No smoking within the fenced areas. Eating or drinking will not be allowed in the pool or within the designated prohibited area (within the white line).
- 5) No chewing gum shall be allowed anywhere on the premises.
- 6) All candy wrappers and other trash must be placed in trash receptacles.
- 7) No person having a communicable disease, skin eruption, fungus infection, eye-ear-nose or throat infection or bandage areas shall be permitted to use the pool.
- 8) **No diapers** of any kind will be permitted in the **Junior Olympic pool**.
- 9) Untrained (toilet) children are **not** permitted in the Junior Olympic Pool. Parents will be held financially **responsible for fecal "mishaps"** to insure compliance. (Estimated cost per incident is \$600 to \$800, consisting of approximately \$450 for chlorine, additional chemical of \$100, and lost hours of operation @\$21 per hour.)

#### WADING POOL

- 1) Use of the wading pool is restricted to children up to and including the age of 5.
- 2) Children in the wading pool are solely the responsibility of their parents or person in charge and are not the responsibility of the lifeguard. For this rule, any person 14 years of age or older will be considered a person-in-charge.
- 3) Metallic or wooden toys are not permitted in the wading pool or the main pool.
- 4) Applicable rules listed under "Safety" and "Health" must be observed (these are not optional).
- 5) All untrained children **MUST** wear a waterproof covering over any kind of diaper with snug fitting elastic and leg bands. **No** untrained children are allowed in the Junior Olympic pool.
- 6) Persons leaving the wading pool must shower before using the Junior Olympic pool.

#### PARKING LOT

- 1) The Pool parking lot is available only for members and guests of the Quail Hollow Swim & Racquet Club, Inc.
- 2) All vehicle operation in the parking area must be conducted safely.
- 3) Any member not adhering to these rules is subject to disciplinary action.
- 4) All unauthorized vehicles (not belonging to a member or a guest) are subject to removal at owner's expense.

#### RESERVATIONS AND SPECIAL FUNCTIONS

- 1) The pool and facilities may be reserved for parties and/or special functions.
- 2) Fees will be set by the Board and posted at the pool.
- 3) Reservations will be made at least one week in advance.
- 4) All parties will end by 11PM.
- 5) Reservations may be made at the canteen during canteen operating hours.

#### DECK SAFETY RULES

- 1) The following actions on the sun deck have been deemed dangerous:
  - a) Sitting or standing on the railing.
  - b) Climbing over railing on to Clubhouse or down to pool deck.
  - c) Throwing of objects to or from the deck.
  - d) Unauthorized games, pushing, running or other horseplay.
- 2) Violators will be subject to suspension from the sun deck and/or pool area.

TENNIS REGULATIONS  
CARE AND USE OF COURTS

- 1) All players are required to wear tennis shoes. Basketball shoes with suction bottoms, street shoes, or bare feet are not permitted as they can damage and pull away the surface of the court. Appropriate tennis apparel is suggested.
- 2) All things not necessary for playing tennis are to be kept outside the court enclosure. This includes food, glass containers, bicycles, pets, etc.
- 3) Each member is responsible for placing litter in the receptacles provided at the courts. This includes tennis ball cans and lids as the edges can damage the courts.
- 4) Non-players are required to remain outside the court enclosure. This includes those waiting to play and small children who have accompanied a parent.
- 5) When entering, lock gates to prevent unauthorized use. Lock gates, when finished unless other members are waiting.
- 6) When extremely dusty or covered with debris, the courts should be swept before play begins.
- 7) There is to be no smoking within the court area.
- 8) Any damage should be reported.
- 9) Guests are required to pay a fee as set by the Board and posted at the pool. Fees should be paid at the pool during normal operation hours, or collected by the host member during non-operation hours (and subsequently paid by the member to pool staff). Non-members may not use the courts more than 5 times per year.
- 10) A two hour maximum playing limit is in force when all courts are occupied, and individuals are waiting for a court. This means if all courts are full and players arrive for play, the longest tenured player(s), having occupied a court for two hours, must relinquish the court at the completion of the next game.
- 11) Teaching fees will not apply when the instructor and student are members. The instructor must get board approval and negotiate a fee with the board, when either the student or instructor is not a club member.
- 12) USTA adult tennis teams, after trying to fill rosters with club members who would like to participate on their teams, may include players who are not members of Quail Hollow Swim and Racquet Club. These non-members may be former members, provided they left the club in good standing -- i.e., not in debt to the club or removed from membership for rules violation. The captain of each USTA team with non-members will coordinate the payment of \$30 for each non-member participating on the team accompanied by a roster. These funds will be paid to the club treasurer for each roster/each season prior to the first match of the season. Non-members may not play in any matches until the \$30 fee has been paid. This fee allows USTA teams to reserve courts for matches and once per week for practice as set forth elsewhere in these rules, and the non-members can participate in matches, practices, and team clinics. Non-members on the team roster would have no other club privileges beyond team matches, clinics, and practices. USTA teams with all QH-member rosters play free. Non-members using the facility beyond these limitations are subject to trespass and dismissal from the team.
- 13) Rules will be made available for club members.

COURT RESERVATIONS

Matches:

- 1) Quail Hollow USTA and JTL teams with six competitions (matches) and above may reserve four courts.
- 2) Quail Hollow USTA and JTL teams with five competitions (matches) and below may reserve three courts. These teams are not to reserve the netted court.

Practice:

- 1) Quail Hollow USTA and JTL teams with six competitions and above may reserve two courts once per week for practice and utilize three if available
- 2) Quail Hollow USTA and JTL teams with five competitions and below may reserve one court once a week and utilize two if available.