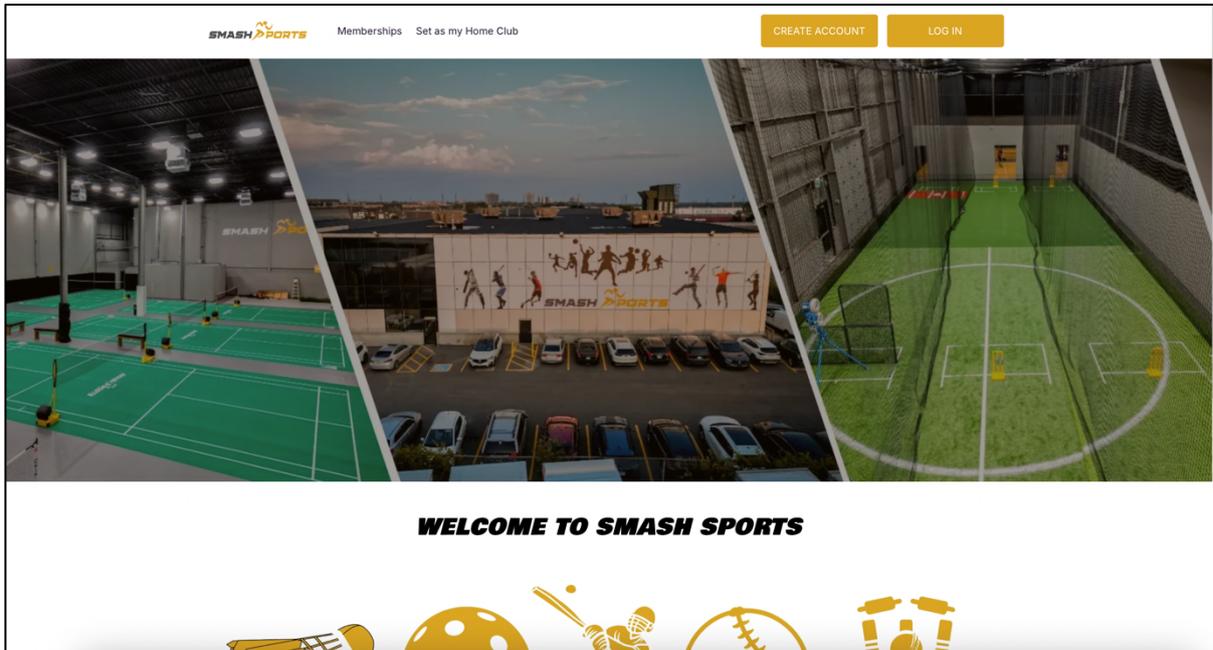


Court Reserve Set up Guide

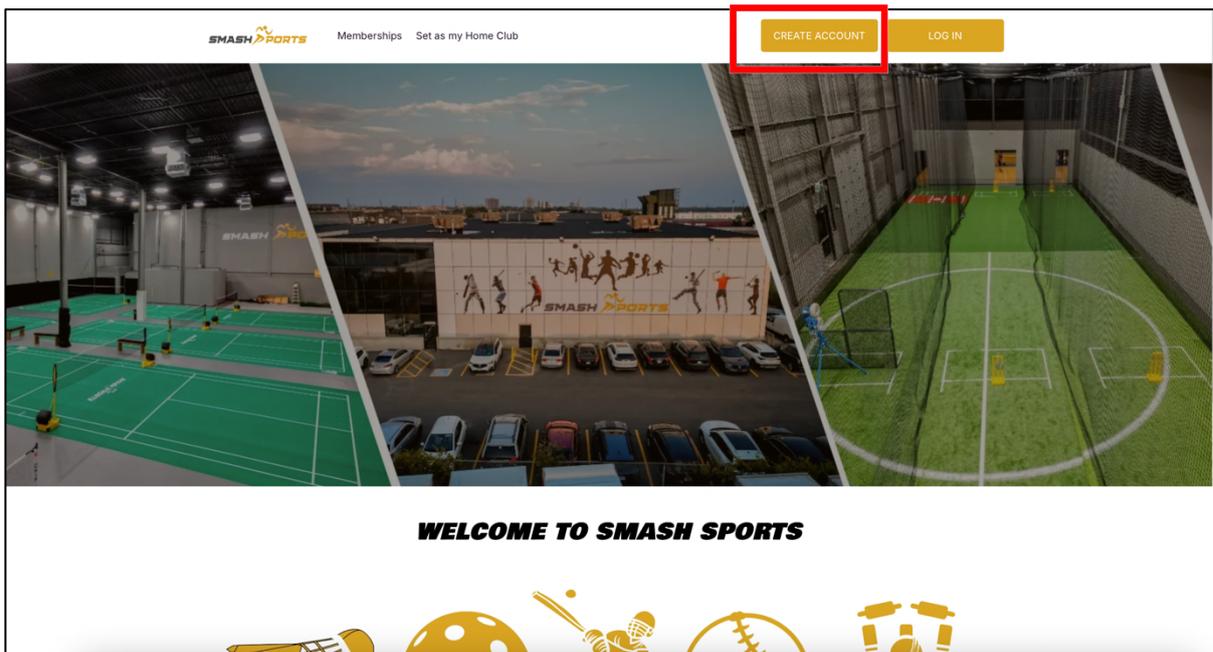
Link: <https://app.courtreserve.com/Portal/SmashSport>

Welcome to our new booking platform! We're excited to have you here and thrilled to offer you a seamless experience for booking and managing your playtime with us. Enjoy the convenience and ease of our new system!



[New users to Court Reserve - Click on Create account](#)

[Existing users in Court Reserve but not Smash – See Page 3](#)



Add all the mandatory details and agree to terms of use and click Create account

Instructions

Welcome to Smash Sports!

We are excited you want to be at the club!!

Please fill out your information below. We will create a FREE user account for you to book with us.

First Name * **Last Name ***

Gender *

Email *

Password * **Confirm Password ***

Card Details

Account Type *

Card Number *

Additional Information

Phone Number *

Additional Information

Phone Number *

Address *

City * **Province *** **Postal Code ***

How did you hear about us? *

What is your Pickleball Rating? *

Disclosures

I agree to receive communication email from Smash Sports regarding my Account, Membership and other relevant information.

Please check to agree to the above site terms of use

Create Account

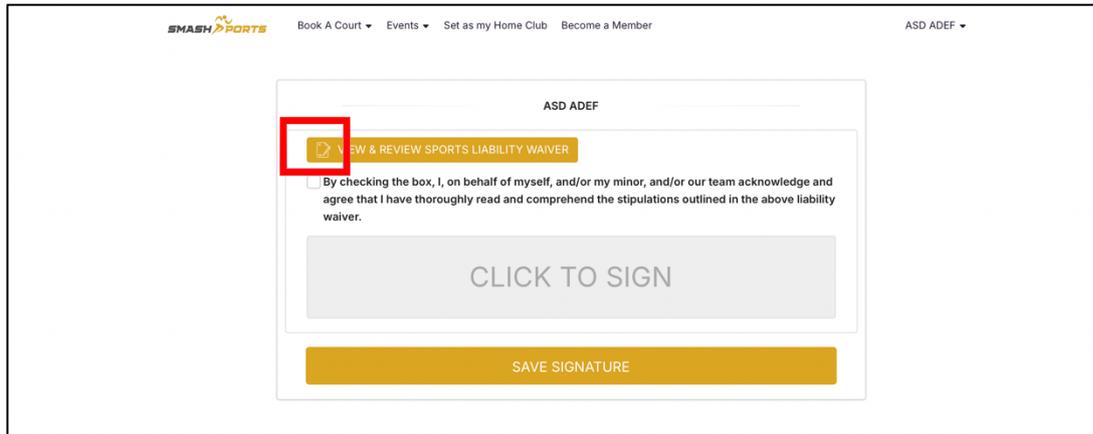
SMASH SPORTS
437-830-3731
#2 - 1325 Aimco Blvd

Hours of Availability
Mon - Fri 8:00 AM - 12:00 AM
Saturday 12:00 AM - 12:00 AM
Sunday 12:00 AM - 12:00 AM

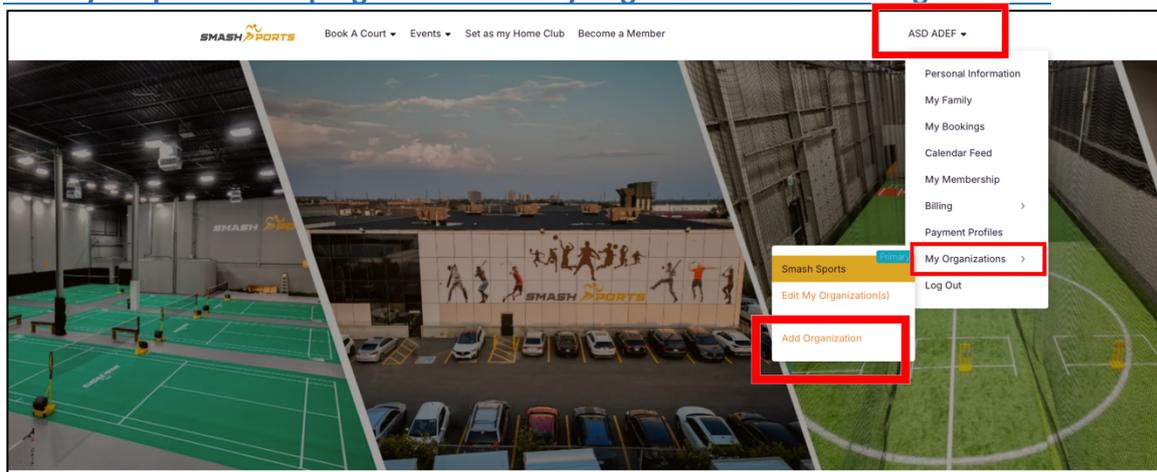
Links
Booking Policies
Become a Member

Note: Please add your correct Pickleball rating. This allows you to participate in Skill level-based drop ins and events. If you are unsure about your pickleball rating, please reach out to us.

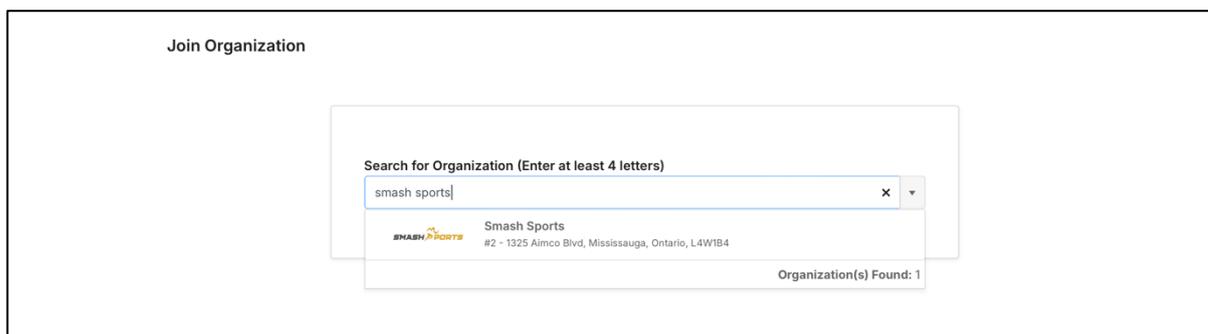
Accept and Sign the Waiver and your account will be created.



If you are already an existing user in Court reserve.
Go to your profile in top right corner → My Organizations → Add Organization

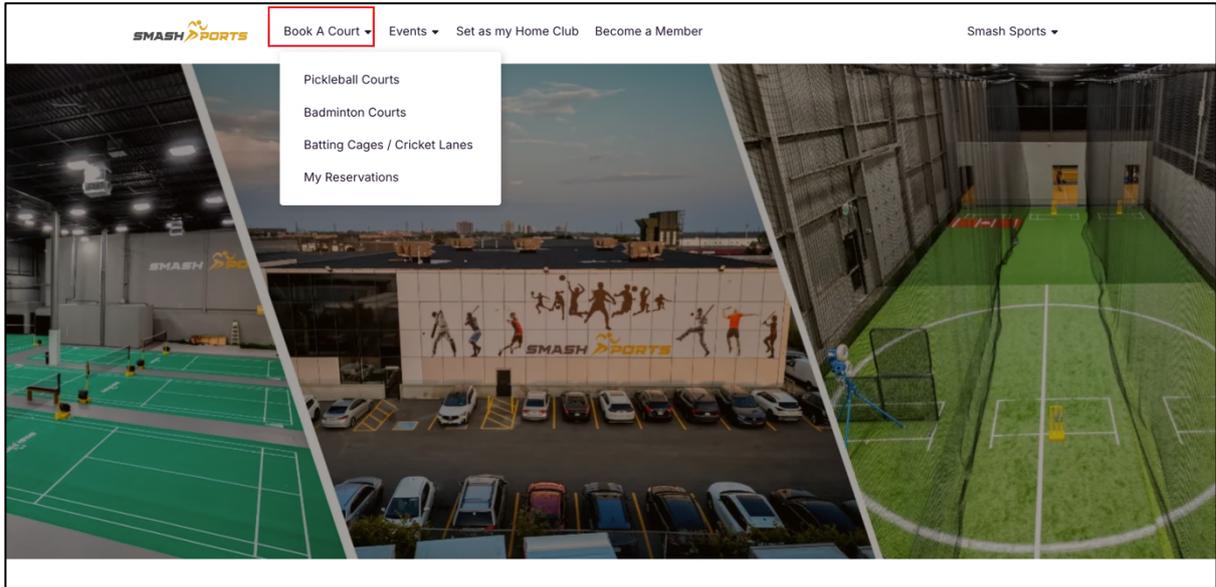


Search for Smash Sports and Join Organization
Fill in the details to create your account and Sign the Waiver.
Your account will be created



How to Book a Court

[To book for any sport – Hover over Book a Court → Select Sport](#)



Lets take an example of Booking Badminton Court on March 5th – 7pm for 1hr – Court#3

[Select the Date, time and Court of your preference → Click on Reserve](#)

The screenshot shows the booking calendar for Badminton Courts on Wednesday, March 5, 2025. The calendar is a grid with time slots on the y-axis and four courts on the x-axis. A red box highlights the date and court selection, and another red box highlights the 7:00 PM slot for Court 3.

	Badminton Court 1	Badminton Court 2	Badminton Court 3	Badminton Court 4
5:30 PM	Reserve	Reserve	Reserve	Reserve
6:00 PM	Reserve	Reserve	Reserve	Reserve
6:30 PM	Reserve	Reserve	Reserve	Reserve
7:00 PM	Reserved	Reserve	Reserve	Reserve
7:30 PM	Reserved	Reserve	Reserve	Reserve
8:00 PM	Reserve	Reserve	Reserve	Reserve
8:30 PM	Reserved	Reserved	Reserved	Reserved
9:00 PM	Reserved	Reserved	Reserved	Reserved
9:30 PM	Reserved	Reserved	Reserved	Reserved
10:00 PM	Reserved	Reserved	Reserved	Reserved
10:30 PM	Reserve	Reserve	Reserve	Reserve
11:00 PM	Reserve	Reserve	Reserve	Reserve

Add details to your reservation

- Check the start time
- Set the Duration
- If you have friends who use court reserve, please search and add their names in the Additional players
- If not, just add the total number of people who will be playing, including you.
- Check to agree on Policies and Click on Save

Create Reservation Close Save

Reservation Type *
Court Booking

Start Time 7:00 PM **Duration *** 1 hour **End Time** 8:00 PM

Court(s) *
Badminton - Badminton Court 3

Additional Player(s) (Enter at least 2 letters)
Search for other player(s) to play with

Player(s)

#	Name	Cost	Tax	Due
1	Smash Sports	\$2.00	\$0.26	\$2.26

How many people will be playing today, including you *
Type How many people will be playing today, including you

You will have 15 minutes to pay for this reservation **Total Due: \$2.26**

Policies
This booking is non-refundable and non-cancellable within 48 hours of the booking slot time. Please note ONLY non marking shoes are allowed for Badminton & Indoor shoes for Pickleball & Turf Sports. No Spikes or Cleats inside the club. If you don't h ... View More

Check to agree to above disclosure

Close Save

Your Reservation will be on hold for 15minutes until you complete the payment. If you do not pay within the timeframe the booking will get auto cancelled.

View Cart

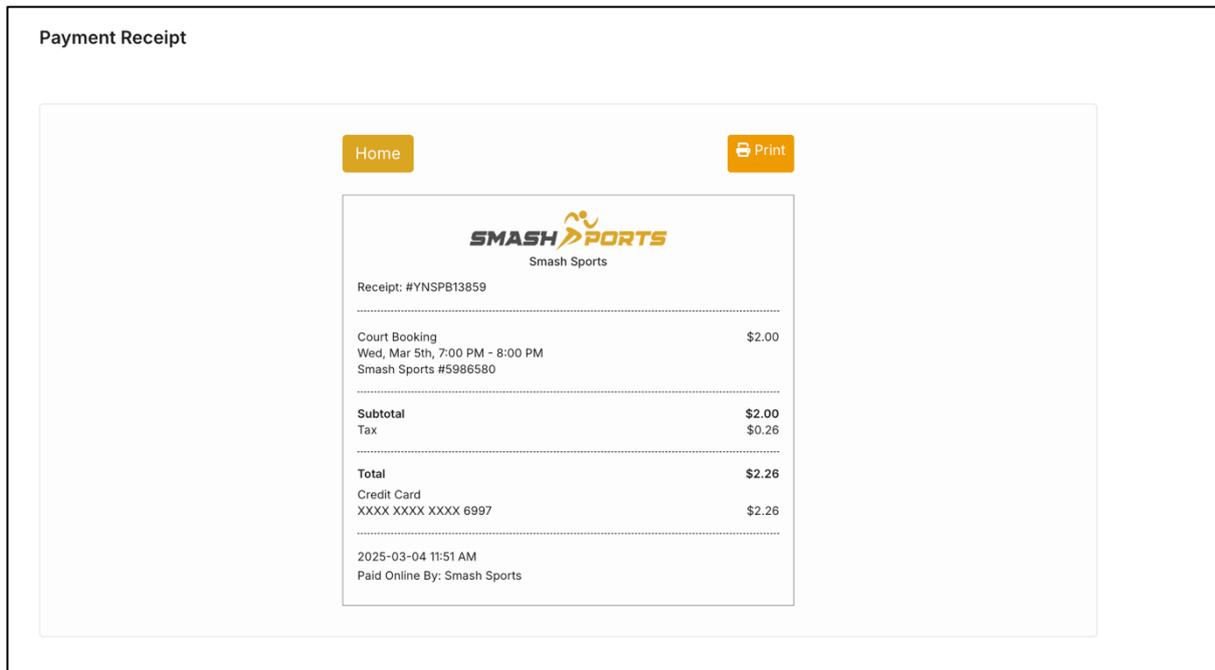
Date/Time	Description	Total
Wed, Mar 5th 7:00 PM - 8:00 PM	Type: Court Booking Player: Smash Sports Badminton - Badminton Court 3	\$2.26

Payment Method
Credit Card *****6997

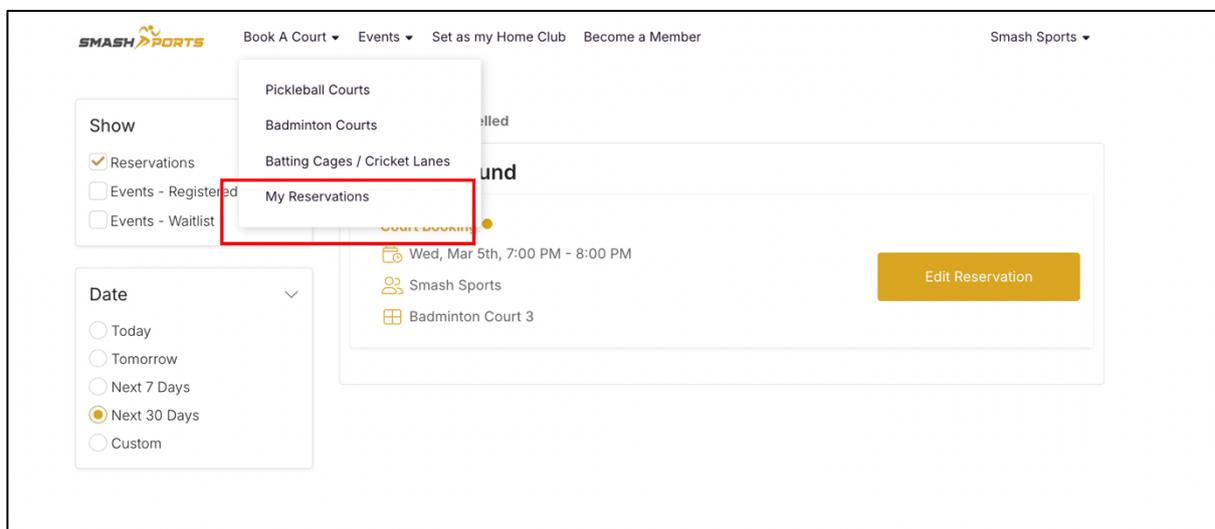
TOTAL DUE: \$2.26

Pay

[A payment receipt will be generated and you will also receive an email with the details](#)



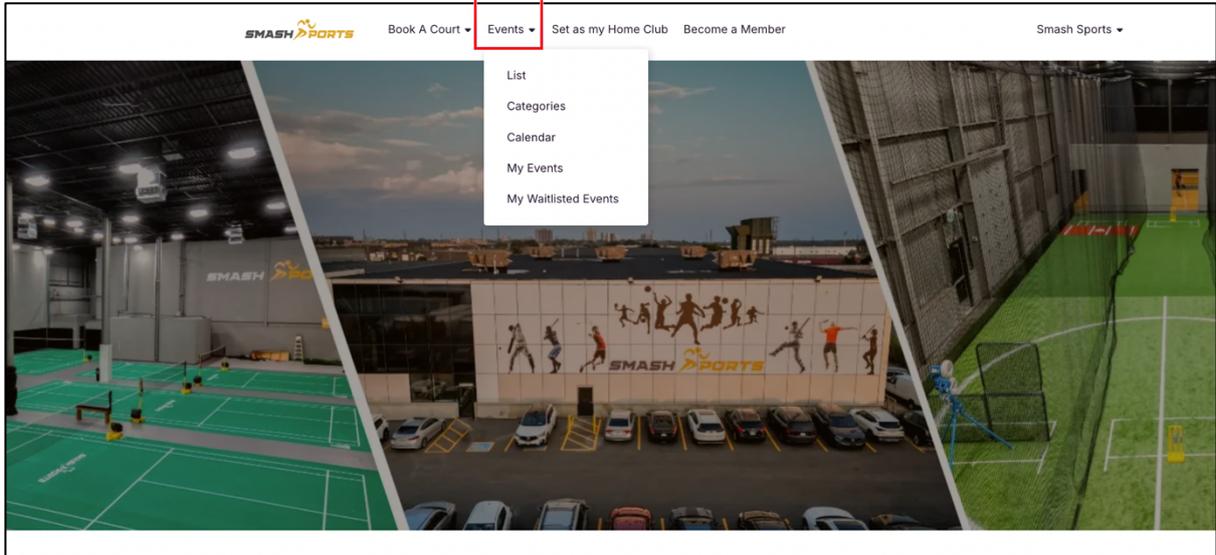
[You can find all your booking in My Reservations \(under Book a Court\)](#)
[You can edit reservation to reschedule or cancel the reservation before 48hrs of the scheduled time for a full refund.](#)



Note: Similarly, you can book for Pickleball, Baseball Cricket and Box Cricket through the "Book a Court" menu.

Pickleball Drop-ins, Clinics, Lesson & Leagues

To find and Join a drop in, you can use Events tab on the homepage.



Homepage → Events → List View

A screenshot of the SMASH SPORTS website's "Events List View" page. The page shows a search bar with "e.g. private" and a search icon. On the left, there are filter sections for "Categories" (Clinics, Drop In, Leagues, Lessons), "Visibility" (Hide Full / Ineligible), "Dates" (Today, Tomorrow, This Week, This Month, Custom), and "Day of Week" (Weekend, Weekday, Sunday, Monday, Tuesday). The main content area displays "3 Events Found" and is sorted by "Newest to Oldest". Three event cards are shown:

- Winter League** (Leagues): Wed, Mar 5th, 9:00 PM - 10:00 PM, \$2.00 + tax, 4 of 5 spots remaining. Register button.
- Drop In 3.0-4.0** (Drop In): Fri, Mar 7th, 7:00 PM - 9:00 PM, \$1.00 + tax, 2 of 2 spots remaining. Register button.
- Drop in 2.0-3.0** (Drop In): Mon, Mar 10th, 7:00 PM - 9:00 PM, \$1.00 + tax, Registration opens in 2 days and 6 h, 6 of 6 spots remaining. Details button and "VIEW UPCOMING DATES" link.

Or alternately you can find it on the scheduler.

TODAY	Friday, March 7, 2025	Pickleball Courts			
	Pickleball Court 5	Pickleball Court 6	Pickleball Court 7	Pickleball Court 8	
3:30 PM	Reserve	Reserve	Reserve	Reserve	
4:00 PM	Reserve	Reserve	Reserve	Reserve	
4:30 PM	Reserve	Reserve	Reserve	Reserve	
5:00 PM	Reserve	Reserve	Reserve	Reserve	
5:30 PM	Reserve	Reserve	Reserve	Reserve	
6:00 PM	Reserve	Reserve	Reserve	Reserve	
6:30 PM	Reserve	Reserve	Reserve	Reserve	
7:00 PM	Reserve	Drop In	Drop In	Drop In	
7:30 PM	Reserve	Drop In	Drop In	Drop In	
8:00 PM	Reserve	Drop In	Drop In	Drop In	
8:30 PM	Reserve	Reserve	Reserve	Reserve	
9:00 PM	Reserve	Reserve	Reserve	Reserve	
9:30 PM	Reserve	Reserve	Reserve	Reserve	
10:00 PM	Reserve	Reserve	Reserve	Reserve	
10:30 PM	Reserve	Reserve	Reserve	Reserve	
11:00 PM	Reserve	Reserve	Reserve	Reserve	
11:30 PM	Reserve	Reserve	Reserve	Reserve	

To register for a Drop in → [Click register](#)

SMASH SPORTS Book A Court Events Set as my Home Club Become a Member Smash Sports

e.g. private

3 Events Found Sort by: Newest to Oldest

Leagues Winter League

Wed, Mar 5th, 9:00 PM - 10:00 PM Register

\$2.00 + tax 4 of 5 spots remaining

Drop In Drop In 3.0-4.0

Fri, Mar 7th, 7:00 PM - 9:00 PM Register

\$1.00 + tax 2 of 2 spots remaining

Drop In Drop in 2.0-3.0

Mon, Mar 10th, 7:00 PM - 9:00 PM Details

\$1.00 + tax Registration opens in 2 days and 6 h 6 of 6 spots remaining

VIEW UPCOMING DATES

Categories: Clinics Drop In Leagues Lessons

Visibility: Hide Full / Ineligible

Dates: Today Tomorrow This Week This Month Custom

Day of Week: Weekend Weekday Sunday Monday Tuesday

You can check the details of the Drop in:

- Time, Duration, Cost, Spots remaining
- Court number, Rating Restrictions
- Description
- To Join – Click on Register

The screenshot shows the SMASH SPORTS website interface. At the top, there are navigation links: "Book A Court", "Events", "Set as my Home Club", and "Become a Member". The user's name "Smash Sports" is visible in the top right corner. The main content area features a "Drop In" event titled "Drop In 3.0-4.0". The event details include the date "Fri, Mar 7th", the time "7:00 PM - 9:00 PM", and the cost "\$1.00". A status indicator shows "2 of 2 spots remaining". A yellow "REGISTER" button is prominently displayed. To the right, a sidebar provides additional information: "Court(s)" listed as "Pickleball Court 6, Pickleball Court 7, Pickleball Court 8" and "What is your Pickleball Rating? Restriction" with options "3.0-Intermediate, 3.5-Intermediate Plus, 3.75-High Intermediate, 4.0-Advanced". Below this, a "DESCRIPTION" section is highlighted with a red box. It contains the text: "Pickleball Drop in Program for 3.0-4.0 rating ~ Perfect for Intermediate level players!" followed by a "Participation and Registration Policy:" section with a bulleted list of rules regarding participant numbers, cancellation, and auto-registration.

Check on agree to policies and Click on Finalize Registration to confirm and pay.

The screenshot shows the "Register to Event" page on the SMASH SPORTS website. The event details are repeated: "Drop In", "Drop In 3.0-4.0", "Fri, Mar 7th", "7:00 PM - 9:00 PM", and "\$1.00 + tax". A "Policies" section is visible, stating: "This booking is non-refundable and non-cancellable within 48 hours of the booking slot time. Please note ONLY non marking shoes are allowed for Badminton & Indoor shoes for Pickleball & Turf Sports. No Spikes or Cleats inside the club. If you don't h ... View More". A checkbox labeled "Check to agree to above disclosure" is highlighted with a red box. Below this, a red text message reads: "Event requires online payment. Please pay within the next 15 minutes". In the bottom right corner, the "Total Due: \$1.13" is displayed in green, and a yellow "Finalize Registration" button is highlighted with a red box. A "Back" button is also visible.

[Click on Pay to use the card on file.](#)

The screenshot displays a payment interface. At the top right, there is a yellow button labeled "View Cart". Below this is a table with three columns: "Date/Time", "Description", and "Total". The table contains one row of data. Underneath the table, there is a "Payment Method" section with a dropdown menu currently showing "Credit Card *****9029". At the bottom right of the interface, the text "TOTAL DUE: \$1.13" is displayed in green. A yellow button labeled "Pay" is located at the bottom right, and it is highlighted with a red rectangular box.

Date/Time	Description	Total
Fri, Mar 7, 2025 7:00 PM - 9:00 PM	Drop In - Drop In 3.0-4.0 Reserved For: Amreen Shafiuddin Cost: \$1.13/Person	\$1.13

Payment Method
Credit Card *****9029

TOTAL DUE: \$1.13

Pay

[A payment receipt will be generated and you will also receive an email with the details](#)

[You Can find the details of the registered events under Events Tab → My Events](#)

Joining Waitlist for Drop ins

Sometimes the event that you want join may be full. You can opt to Join Waitlist. If someone cancels then you will be given the spot based on waitlist priority Queue.

The screenshot shows the SMASH SPORTS website interface. At the top, there are navigation links: "Book A Court", "Events", "Set as my Home Club", and "Become a Member". The main content area displays "3 Events Found" with a "Sort by: Newest to Oldest" dropdown. The events listed are:

- Winter League** (Leagues): Wed, Mar 5th, 9:00 PM - 10:00 PM, \$2.00 + tax, 4 of 5 spots remaining. A "Register" button is visible.
- Drop In 3.0-4.0** (Drop In): Fri, Mar 7th, 7:00 PM - 9:00 PM, \$1.00 + tax, FULL. A "Join Waitlist" button is highlighted with a red box.
- Drop in 2.0-3.0** (Drop In): Mon, Mar 10th, 7:00 PM - 9:00 PM, \$1.00 + tax, Registration opens in 2 days and 6 h, 6 of 6 spots remaining. A "Details" button and "VIEW UPCOMING DATES" link are visible.

On the left side, there are filters for Categories (Clinics, Drop In, Leagues, Lessons), Visibility (Hide Full / Ineligible), Dates (Today, Tomorrow, This Week, This Month, Custom), and Day of Week (Weekend, Weekday, Sunday, Monday).

You will only join the waitlist. The payment will be taken from the card on file only when you get the confirmed spot. You will also receive an email with the details.

The screenshot shows the details for the "Drop In 3.0-4.0" event. The event information includes:

- Drop In** (Drop In)
- Drop In 3.0-4.0**
- Fri, Mar 7th**
- 7:00 PM - 9:00 PM**
- \$1.00**
- FULL**

A "Join Waitlist" button is highlighted with a red box. To the right, there is a "Court(s)" section listing "Pickleball Court 6, Pickleball Court 7, Pickleball Court 8" and a "What is your Pickleball Rating?" section with a "Restriction" of "3.0-Intermediate, 3.5-Intermediate Plus, 3.75-High Intermediate, 4.0-Advanced".

Below the event details, there are two tabs: "DESCRIPTION" and "REGISTRANTS (2)". The "DESCRIPTION" tab is active, showing the following text:

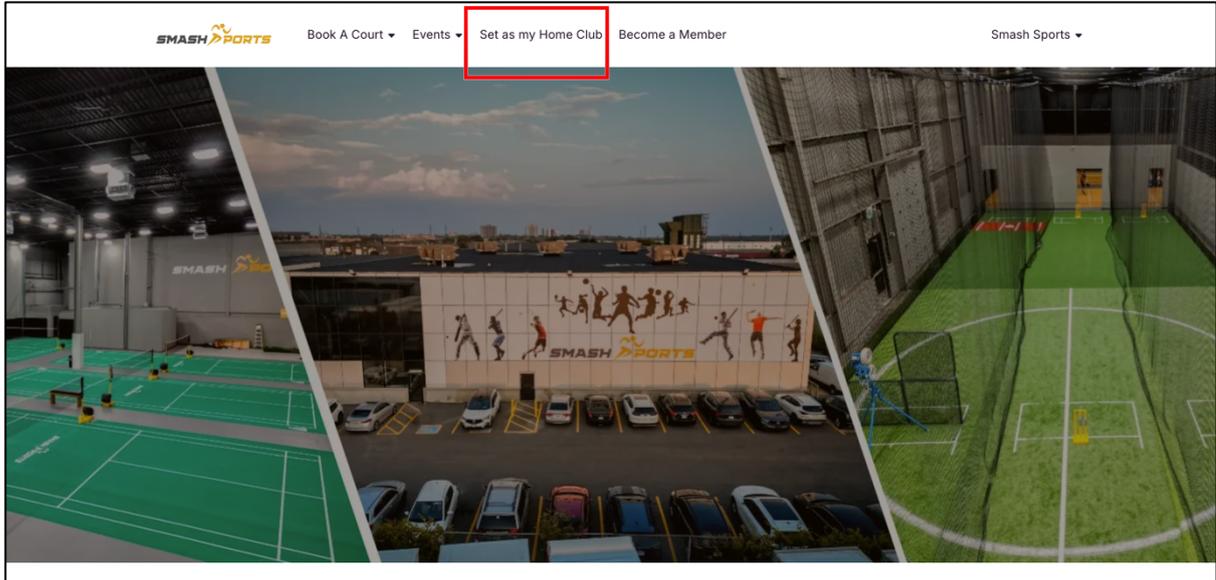
Pickleball Drop in Program for 3.0-4.0 rating ~ Perfect for Intermediate level players!

Participation and Registration Policy:

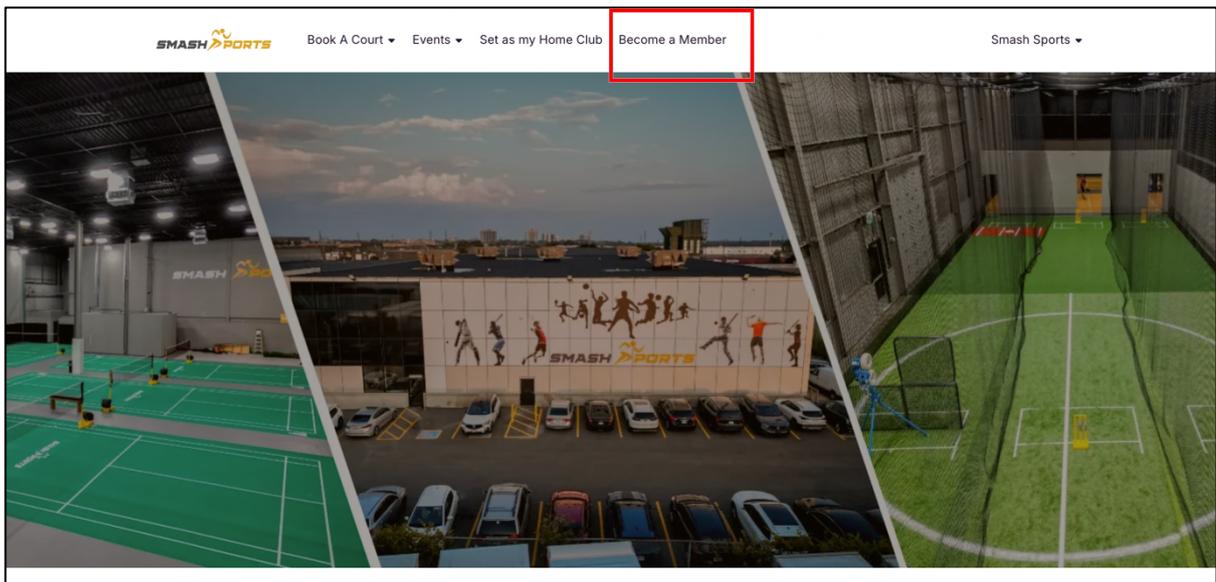
- A minimum of **5 participants** is required for each drop-in session to proceed.
- If the minimum participation is not met **8 hours before the event**, the drop-in session will be automatically canceled.
- In the event that the session is fully booked, we encourage you to join the **waitlist**. Should a spot become available, you will be automatically registered, and payment will be processed via the card on file. You will receive a confirmation email once you are successfully registered.
- **Auto-registration** is enabled until **4 hours prior** to the event, allowing participants enough time to adjust their plans in case a spot is not available.

Set as Home Club

We encourage you to set Smash Sports as Home club to get quicker access to the courts and drop ins.



Our membership options will be available here for purchase as and when we launch them.



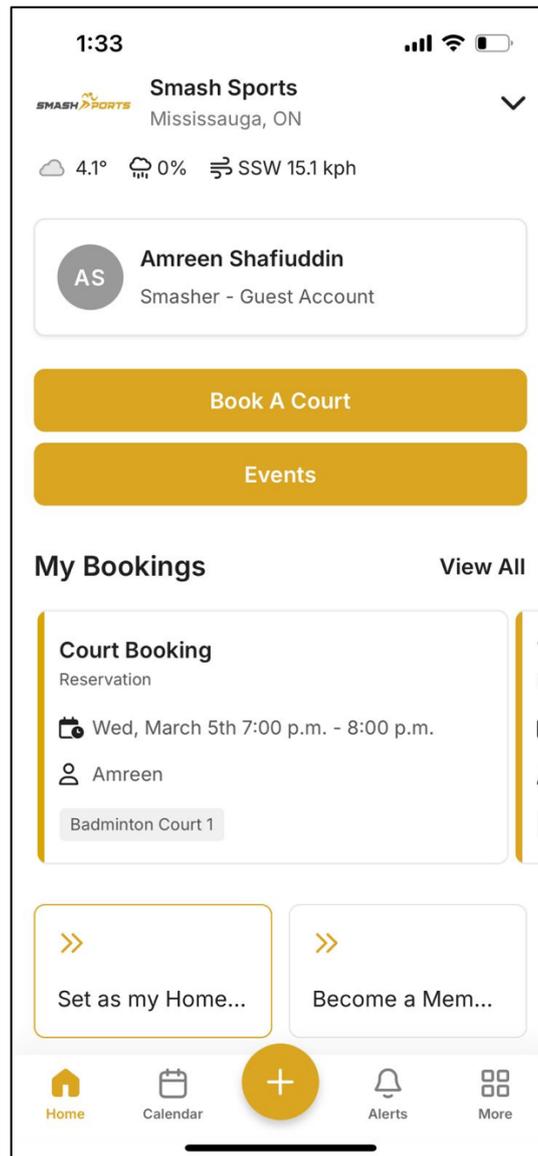
Mobile App

For your convenience on the go, Court Reserve also offers a mobile app! Now, you can book anytime, anywhere, and never worry about missing a drop-in again.

[Download Court Reserve App from the App Store](#)

[Use your Credentials to Log In](#)

[You are all set!](#)



**For any Questions or concerns during account set up –
Please contact us at 437-830-3731
We are happy to help!**