



KennelKamp Village
9049 Florentine Road
Prescott Valley, AZ 86314
Phone # (928) 759-8181
Fax # (928) 759-9996

www.kennelkamp.com

Standard Customer Agreement

(This form is required for all new and/or returning guests)

1. **KennelKamp Village** agrees to exercise due diligence in the care of my dog(s). In addition, **KennelKamp Village** agrees to keep its premises sanitary and properly enclosed. My dog(s) will be cared for by **KennelKamp Village** staff only, without liability on **KennelKamp Village's** part for loss or damage from disease, theft fire, death, escape, injury or harm to persons, other dogs or property by my dog, or from other unavoidable causes, due diligence and care having been exercised by **KennelKamp Village**.
2. In an emergency, KennelKamp Village will attempt to contact the pet's personal veterinarian as well as the emergency contact provided by me. However, such an emergency might not provide the time to do so prior to the administration of care in which case, I authorize **KennelKamp Village** to obtain medical attention for my dog from any qualified veterinarian and to transport my dog to and from that veterinarian when **KennelKamp Village** deems such medical care is important to my dog's health. I grant **KennelKamp Village** and/or its employees or agent's full power of decision-making involving the medical care and/or transport.
 - I agree that when I board two or more dogs in a suite and permit them to play together that nicks and scratches may occur and that staff may not notify me immediately if my dog sustains same.
 - I hold **KennelKamp Village** harmless in the event of injury or accident during my dog's stay and/or transportation.
 - In the event of my dog's death, my emergency contact will be notified immediately. I expressly agree that KennelKamp Village's liability shall in no event exceed the lesser of the current chattel value of a dog of the same breed or the sum of \$200.00 per animal admitted.
3. My dog(s) are in good general health and valid proof that he/she is current on his/her Rabies, DHLPP, Bordatella and Parvovirus vaccinations will be provided before she/he can stay at KennelKamp Village. After close examination, dogs arriving with fleas and/or ticks will be bathed or medicated at the owner's expense. I acknowledge and agree to assume all risk of illness, disease, harm or otherwise to my dog by allowing my dog to stay at **KennelKamp Village**.
4. I agree that my dog(s) may be videotaped, photographed, and/or recorded. **KennelKamp Village** shall be the exclusive owner of the results and all such tapings, photography, and recordings will be used by KennelKamp Village in its own promotion, advertising, sale or publicizing.
5. Should my dog(s) exhibit inappropriate aggressive behavior toward other dogs and/or people, for the safety of all concerned, he/she will remain in a secure area.
6. I agree that in the event I do not pay charges due in accordance with this Agreement or if I abandon my dog(s), **KennelKamp Village** may exercise its lien rights within ten (10) days after written notice has been given to me by **KennelKamp Village** by certified mail to address shown on Agreement. **KennelKamp Village** may dispose of my dog for any and all unpaid charges, at private or public sale, at the sole discretion of **KennelKamp Village** and I specifically waive all statutory or legal rights to the contrary. If such sale shall not secure a price adequate to pay such costs of care for my dog(s) or other delinquent charges, plus costs of sale, I shall be liable to KennelKamp Village for the difference. All monies realized by **KennelKamp Village** at such sale, over and above the charges due and costs of sale, shall be paid to me.
7. By signing this Agreement and leaving my dog(s) with **KennelKamp Village**, I specifically represent that I am the sole owner of my dog, free and clear of all liens and encumbrances. I certify to the accuracy of all information

provided to **KennelKamp Village** in writing and orally about my dog(s). **KennelKamp Village** reserves the right to deny admittance to my dog(s) for any reason at any time.

8. I agree to be solely responsible for any and all acts of behavior of my dog(s) while in the care of **KennelKamp Village**, to include payment of costs for injury to staff or other animals or damage to the facility caused by my dog(s). I further indemnify **KennelKamp Village** against any claims made against **KennelKamp Village** or its employees or other agents or losses or damages of any kind suffered by KennelKamp Village as a result of my failure to inform **KennelKamp Village** or any pre-existing condition my dog(s) my have (such as illness and/or aggression problems) or which were otherwise caused by my dog(s).
9. I acknowledge and agree that any controversy or claim arising out of or in relation to the Agreement, or the breach thereof, or as the result of any claim or controversy involving the alleged negligence of any party to this Agreement, shall be settled in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an arbitrator may be entered in any court having jurisdiction thereof. The arbitrator shall, as part of the award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party.
10. I agree to pay the dog(s) care service rate and to pay for any additional services requested when I pick up my dog(s). I agree that my dog(s) shall not leave the facility until all charges are paid or both parties agree upon proper payment arrangements.
11. I agree that if I fail to cancel my dog's reservations one (1) week prior to check-in, I will be billed for one (1) night's stay if it is during a peak or holiday period.

Name: _____

Address: _____

City & Zip Code: _____

Home Phone #: _____

Cell Phone #: _____

Email Address: _____

Emergency Contact: _____

Veterinarian: _____

Veterinarian's Phone #: _____

I understand and agree to the conditions stated in the Standard Customer Agreement:

Signature: _____ Date: _____