

K Lo K Graphics – Terms & Conditions and Refund Policy

Effective Date: 4/24/2025

Welcome to K Lo K Graphics! By placing an order on our website, you agree to the following terms and conditions. Please read them carefully before making a purchase.

Terms & Conditions

1. General Information

- All products are sold and shipped from New York, USA.
- By using this site, you affirm that you are at least 18 years old or have parental permission.
- Prices are listed in USD and are subject to change without notice.

2. Order Processing & Shipping

- Orders are typically processed within 2–4 business days.
- Once your order ships, you'll receive a confirmation email with tracking information.
- We currently ship within the United States. International shipping is not yet available.
- We are not responsible for shipping delays due to courier issues, weather, or incorrect address input.

3. Product Availability

- We do our best to ensure accurate stock levels, but items may occasionally become unavailable after your order is placed.
- If an item is out of stock, you will be contacted with the option for a refund or exchange.

Refund & Return Policy

4. Returns

- We accept returns within 14 days of delivery for unworn, unwashed, and undamaged items with tags still attached.
- To initiate a return, please email us at [insert your email].

- Customer is responsible for return shipping costs unless the item arrived damaged or incorrect.

5. Refunds

- Refunds will be issued to the original payment method within 5–10 business days after we receive and inspect your return.
- Items returned that do not meet our return standards may not be eligible for a full refund.

6. Exchanges


- We do not offer direct exchanges. If you'd like a different size or style, please return the original item and place a new order.


7. Damaged or Incorrect Items

- If you receive a damaged or incorrect item, please contact us within 7 days of delivery with a photo and description of the issue.

8. Contact Information

If you have any questions about your order or these terms, you can contact us at:

 Email: zachpalombo@gmail.com

 Phone: 518-322-9767

 Location: New York, USA