

···· Independence & Dignity



2018 Annual Report





••• Independence & Dignity

WHO WE ARE

Over 20 years ago, Teller Senior Coalition (TSC) was created by concerned community leaders in response to Teller County's decision to stop providing certain services to local seniors.

"The intrinsic goal of TSC is the improvement of senior's capability to remain in their own homes as long as possible while maintaining independence and dignity.

The services we provide support this goal.

OUR MISSION

To provide services to Teller County senior citizens to enable them to live full, active, and independent lives.



WELCOME

I am pleased to announce 2018 was an award winning year for Teller Senior Coalition. We won the Best of Teller for the senior services organization and Tanja Alday, Transportation Supervisor, was named Transit Employee of the Year by Pikes Peak Area Council of Governments. We appreciate this recognition as we further our mission by continuing to deliver meals; provide transportation to medical appointments and for other essential services; make home safety modifications; and assist caregivers.

A new, much needed, service we are offering is homemaking. This program provides assistance to our vulnerable seniors by offering light housework to ensure their homes stay clean and healthy.

Also new is a 2018 Transit Van with a capacity for two wheelchairs which was made available by funds from the Colorado Department of Transportation. We are grateful for their continued support since the demand for wheelchair transportation has tripled since 2016.

Case management, the service that is conduit to all of the services provided by TSC, saw an increase in monthly service hours from 55 hours to over 80 hours as more seniors needed assistance with the complex nature of support. Our case manager is dedicated to ensuring our seniors receive the support they need from TSC and other County services.

To our supportive Community, our grant partners, our dedicated volunteers, our hard-working TSC staff and our Board of Directors, I extend a heartfelt thank you for making it possible to service 9% more clients in 2018 than 2017. Teller Senior Coalition's mission is for further growth in services in 2019.

Gail Gerig **Board President**



OUR SERVICES

"TSC was a lifeline for me. Vital, good people doing amazing work. I had to move in early 2019, but I will never forget all they've done for me and others."

- TSC Client

"Thank you so much for the service that you provide to the seniors of Teller County and their families."

"You were a tremendous blessing to my husband and I in helping to provide great respite providers for my Mom."

- TSC Client Caregiver



789 Clients Served



18,996 Services Provided



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Services <u>Transportation:</u>

TSC provides our clients with transportation to essential services for seniors 60+ (medical appointments, shopping, banking, pharmacy, etc.). We provide transportation assistance for disabled citizens, qualified Medicaid recipients, and clients under 60 for medical appointments.

Home Delivered Meals

TSC provides weekly delivery of frozen or shelf stable meals. We provide nutritional education and counseling.

Case Management:

Our Case Manager assesses client's needs, provides referrals and coordination of services to help them remain independent in their home.

Caregiver Respite:

TSC provides a respite provider for caregivers which allows them a break from caregiving.

Handyman:

Our handyman services help seniors with minor home repairs and installation of safety devices such as grab bars.

Homemaker:

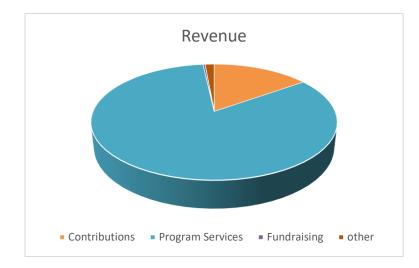
TSC provides light housekeeping, meal preparation, laundry, etc. to ensure our Client's homes remain safe and healthy.

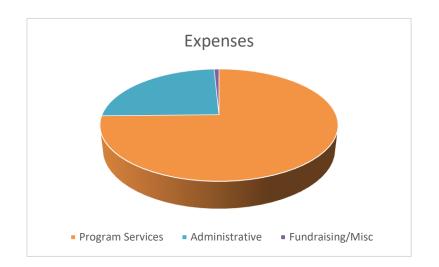
Service Impacts:

- 7731 one-way trips
- 8553 Meals Delivered
- 2262 hours of Respite Care
- 823 hours of Case Management.
- 120 hours of Handyman service
- 350 hours of Homemaker service since July 1



FINANCIALS





Revenue	
Contributions	\$ 76,895
Program Services	\$421,005
Fundraising	\$ 1,690
other	<u>\$ 7,205</u>
Total	\$506 <i>,</i> 795

Expenses	5
Program Services	\$372,548
Administrative	\$122,282
Fundraising/Misc	<u>\$ 3,990</u>
Total	\$498,820



BEHIND THE SCENES

Board Members

Gail Gerig, President Laura Meyers, Vice President Bob McCornack, Treasurer Margaret Ann McKinney, Secretary Diann Pritchard, Board Member Jeff Brandt, Board Member Carol Parks, Board Member *100% financial contribution

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Katherine Lowry, Interim Executive Director Dianna Van Auken, RN Transportation Manager Sharron Hahn, Case Manager Tanja Alday, Transportation Supervisor Consuelo Gruber, BS Program Assistant Corrine Romero, Home Delivered Meals Coordinator Maggie Becker, Finance Administrator



OUR SUPPORTERS

Pikes Peak Area Council of Governments A.V Hunter Trust, Inc. Cruise Above the Clouds Anschutz Foundation William & Betty Osborne Trust Fund **Colorado Department of Transportation Colorado Springs Osteopathic Foundation Intel Volunteer Grant Easter Seals Colorado TSC Board and Staff Teller County Burt Foundation Myron Stratton** City of Woodland Park **Community of Caring**

33 Volunteers donated 2240 hours



