

· · · Independence & Dignity



**2020** Annual Report



## TELLER SENIOR COALITION

IndependenceDignity

In 1996, Teller Senior Coalition (TSC) was created when Teller County decided to stop providing certain services to local seniors. TSC is celebrating 25 years of service to seniors in 2021.

We believe all seniors should live healthy lives with independence and dignity.

The services we provide support this goal.

## OUR MISSION

To provide services to Teller County senior citizens to enable them to live healthy, active, and independent lives.



# WELCOME

I am pleased to announce 2020 was another exceptional year for Teller Senior Coalition. We were awarded the Best Human Services Organization from the Colorado Association of Transit Agencies, and Corinne Romero, TSC Driver, was named Transit Employee of the Year by Pikes Peak Area Council of Governments. The Woodland Park Chamber of Commerce awarded TSC non-profit of the year for our efforts keeping seniors safe during the pandemic. We appreciate this recognition as we further our mission by continuing to deliver meals; provide transportation to medical appointments and for other essential services; make home safety modifications; assist caregivers, and ensure senior's homes are clean with our homemaking services.

Also new are two vehicles, a Transit Van and a Toyota Sienna Van, which were made available by funds from the Colorado Department of Transportation and the Pikes Peak Area Council of Governments. We are grateful for their continued support.

Case management, the service that is the conduit to all of the services provided by TSC, saw an increase in monthly service hours to over 110 hours as more seniors needed assistance with the complex nature of available services and the stress of COVID-19. Our case managers are dedicated to ensuring our seniors receive the assistance they need from TSC and other agencies.

Our services and the Teller Senior Coalition were significantly impacted by the Covid-19 Pandemic. We created a food pantry and offered grocery delivery and hot restaurant meals from local restaurants as a special treat.

To our supportive Community, our grant partners, our dedicated volunteers, our hard-working TSC staff and our Board of Directors, I extend a heartfelt thank you for making it possible to serve more clients in 2020 than 2019. We served 1002 seniors in 2020, a 25% increase from 2019.

Katherine F. Lowry **Executive Director** 



## OUR SERVICES

"It is a great privilege and honor to me to be appreciated and valued by you!" - TSC Client

"Thank you so very much for hovering over me, you are a blessing." – TSC Client

"I feel so lucky to be a part of such a wonderful organization."

- TSC Client

"My husband and I are so grateful to TSC for all of the wonderful ways that they have helped us and that they show us we are not alone and not forgotten! We love and appreciate the people that make up the organization. They are truly the best!!!" – TSC Clients



1002 Clients Served



18669
Services Provided



# Services

#### **Transportation:**

TSC provides our clients with transportation to essential services for seniors 60+ (medical appointments, shopping, banking and pharmacy). We provide transportation assistance for low income, disabled citizens, qualified Medicaid recipients, and the general public for a minimal fee. TSC provides a Public Shuttle on Wednesday and Friday. (Only running on Wednesday most of 2020 due to Covid-19)

## **Home Delivered Meals**

TSC provides weekly delivery of frozen or shelf stable meals. We provide nutritional education and counseling.

## **Case Management:**

Our Case Managers assess client's needs, provides referrals and coordination of services to help them remain independent in their home. We call many of our vulnerable seniors to check on their well-being.

## **Caregiver Respite:**

TSC provides a respite provider for caregivers which allows them a break from caregiving.

## **Handyman:**

Our handyman services help seniors with minor home repairs and installation of safety devices such as grab bars.

#### **Homemaker:**

TSC provides light housekeeping, meal preparation, laundry, etc. to ensure our client's homes remain safe and healthy.

#### **Energy Outreach:**

Emergency assistance with heating and utility costs.

## **Service Impacts:**

- 4652 one-way trips
- 9271 Meals Delivered
- 1876 hours of Respite Care
- 1345 hours of Case Management
- 92 hours of Handyman service
- 883 hours of Homemaker service
- \$1,800 Dollars in emergency aid
- 1285 Emergency food bags delivered



# FINANCIALS 2020

#### **REVENUE**

Contributions	\$ 165,489
<b>Program Services</b>	\$ 498,624
<b>Fundraising</b>	\$ 5,568
Other	\$ 11,009
Total	\$ 680,690

#### **EXPENSES**

<b>Program Services</b>	\$ 503,589
Administrative	\$ 92,958
<b>Fundraising/Misc</b>	\$ 6,863
Total	\$ 603,410



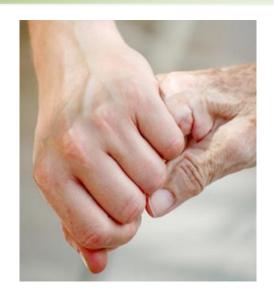
# BEHIND THE SCENES

#### **Board Members**

Laura Meyers, President
Steve Frick, Vice President
Bob McCornack, Treasurer
Margaret Ann McKinney, Secretary
Diann Pritchard, Board Member
Val Carr, Board Member
Carol Parks, Board Member

\*100% financial contribution

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Katherine Lowry, Executive Director
Dianna Van Auken, RN Transportation Manager
Sharron Hahn, Case Manager
Lynn Lansford, Assistant Case Manager
Roni Gordon, Transportation Supervisor
Consuelo Whitman-Gruber, BS Program Assistant
Maggie Becker, Finance Administrator



# OUR SUPPORTERS

Pikes Peak Area Council of Governments **A.V Hunter Trust Anschutz Family Foundation** William & Betty Osborne Trust Fund **Colorado Department of Transportation Colorado Springs Osteopathic Foundation Easter Seals Colorado** TSC Board and Staff **Teller County Myron Stratton City of Woodland Park Community of Caring El Pomar Foundation Newmont Mines** Next 50 Initiative **Covid Relief Fund** 

**Community Service Block Grant** 

**Pikes Peak Community Foundation** 

**Federal Emergency Management Agency** 

Hester E. and Edwin W. Giddings Foundation

# 18 Volunteers donated 1836 hours



