

Conditions of Sale

Prices	Subject to change without notice.
Terms of Sale	1% 10 Net 30 days with credit. All other shipments will be Credit Card, C.O.D., or Prepaid. Interest of 1-1/2% per month will be charged on all past due balances.
Receipt of Purchase Orders	Orders can be placed 24/7. We are not responsible for purchase orders lost in transit & cannot guarantee we received faxed purchase orders. EMAILED orders receive an Order Confirmation as soon as the order is entered and checked. FAXED or MAILED orders must request an Order Confirmation. Daily cutoff time is 1 P.M. CST/CDT for all Orders.
Business Days & Hours	Normal production days and hours are Monday-Thursday, 7:00 AM to 3:30 PM excluding holidays or periods of shut down for routine maintenance or upgrades. We normally do not have production or shipping on Fridays. The office is open Monday-Thursday, 7:00 AM to 4:30 PM. Fridays 7:00 AM to 12:00 PM. Quick Ship and Standard lead times are based on Production Days.
Shipping	All shipping charges incurred will be the responsibility of the Customer. We do not ship Freight Free. Parcel shipments are shipped prepaid with freight charges added to the invoice amount. Truck shipments will be freight collect unless prior arrangements are made. We attempt to honor shipping instructions but reserve the right to use our best judgment to determine method of shipment. Seller assumes no liability for loss or damage of product in transit. Costs of special packaging such as crates, boxes reinforced with OSB Board, regular skids, or custom built skids are added to shipping charges on all Invoices. Processing charges are added to the Invoices for customers using their own UPS account numbers.
Cancellations & Changes	Orders for special-made or non-stock size products are NOT subject to cancellation by the customer once production has started. Changes to orders that have been entered into the system will receive a \$10.00 Order Change Charge. Changes to orders in process but before production has begun will receive a \$20.00 Order Change Charge. If the Order is cancelled once production has begun the Customer will be charged for the prorated amount of work completed.
Returned Merchandise	No merchandise may be returned without prior permission. Machined Edges & Astragals, 5" Metal Channels, and non-standard Lite Kits cannot be returned. On items which are accepted for return, a charge will be assessed to cover the cost of handling and any rework that may be required. The restocking charge will be based on the condition of the material and its purchase price. All returns must be shipped to us PREPAID. No credit is guaranteed.
Surcharges	Due to market forces we have charged a Stainless Steel Material Surcharge since March 15, 2010. The Surcharge percentages are updated monthly based on the surcharges reported on the Allegheny-Ludlum website. All Metal Stamping, Inc. reserves the right to add additional material surcharges when warranted.
Limitation of Liability	Manufacturer's liability for damages shall not exceed the purchase price of the material claimed to be defective. Buyer assumes responsibility to verify and determine that color, finish, & quality of materials meet specifications of the order. No claim shall be allowed unless the original purchaser gives notice to manufacturer within 30 days from date materials are received. If color match, finish quality, or glass & cutout fit are not satisfactory, DO NOT INSTALL. UPON INSTALLATION OUR LIABILITY ENDS. Manufacturer's only obligation shall be replacement, refinishing, or refund of the original purchase price, at our option. This warranty does not apply to door hardware which has been abused, altered, improperly installed, used with incompatible or inappropriate components (ex. oversized glass), exposed to corrosive environments or environments for which the product is not intended. No material shall be returned without prior authorization. This warranty extends only to the original purchaser who is buying the hardware from All Metal Stamping, Inc. for purposes of resale or use in the ordinary course of their business.

