

# Information Advisory Service

Bolton Information and  
advisory service, SEND

Autumn term newsletter 2019

## The end of an era... Sort of!

As of the end of October, our current Head of Service, Nicola McGuinness is retiring from her post. Nicola has given decades of her life to providing advice and support to families across Bolton, as well as overseeing the running of COG nursery. You couldn't possibly count how many people she has helped over the years, but we are sure that she made a significant impact on the lives of many.



Although retiring from her current position, we couldn't let her go that easily! Nicola will continue to work for one day per week based at home, as a consultant for the service. Her caseload will consist of historical families who have quite complex situations. All other families of Nicola's will be allocated to another officer the next time they get in touch.

Cheryl Wyatt will take the head of service role from the end of October. We are sure you'll join us in wishing Nicola all the very best for the future, and to thank her on behalf of all the families she has supported in the past, for the passion and commitment she has always shown to her work and the children.



## IAS AND BPC joint workshops

Did you know, last year we spent over **110 hours** delivering legally informed training to families and professionals in Bolton! We have a brand new workshop offer for Autumn. Check out our website for more details!

## Staff working days and contact emails at IAS- so you can always get us when you need us- 01204 848722

Cheryl Wyatt- Monday, Tuesday, Thursday and Friday 8.30am until 4pm

[Cheryl-ppsbolton@outlook.com](mailto:Cheryl-ppsbolton@outlook.com)

Mike Hirst- Tuesday and Wednesday 8.30am until 4pm

[Mike-ppsbolton@outlook.com](mailto:Mike-ppsbolton@outlook.com)

Karen Partridge- Wednesday and Friday 8.30am until 3.30pm

[Karen-ppsbolton@outlook.com](mailto:Karen-ppsbolton@outlook.com)

Nan Cooper- Monday, Wednesday and Thursday 9am until 3pm

[Nan-ppsbolton@outlook.com](mailto:Nan-ppsbolton@outlook.com)

Lindsey Allardice- evenings only in alternate settings- email

[iasoutreach@outlook.com](mailto:iasoutreach@outlook.com)

*Please note- the office is closed in school holidays. You can still get hold of us by emailing [iasoutofhours@outlook.com](mailto:iasoutofhours@outlook.com) where you'll get a reply back within 24 hours*

## Exclusion review- what Bolton must do better....

We are working with the Local Authority to look at exclusions from school in the borough. IAS have linked up with Little Lever High school, Leverhulme primary school, the children with disabilities team, families information service, Behaviour support and Bolton council inclusion team, to do some research into how exclusions happen in Bolton and the impact on families. This will feed into the council's priority work, and will hopefully bring about a set of recommendations to improve the process for young people affected by exclusion from school, and get better outcomes. To be involved or for more info, please contact Cheryl.



## Our website- a one stop shop for information

Did you know we have a great website with lots of info for parents, carers, young people and professionals? If you want to get hold of us, check our website first! Whether it's for annual review process advice, a copy of the SEND Code of Practice, a transport form, or to book a workshop, most things can be found here- [www.iasbolton.com](http://www.iasbolton.com)

Don't forget, you can also leave us your feedback there too!