



Job Advertisement: Patient Care & Logistics Guide (m/f/d)

About Us

Aegis Medical is a premier Medical Broker based in Switzerland. We provide our clients with access to world-class medical treatments globally. Our promise is Swiss precision and excellence in care—from the moment of departure to full recovery.

The Role

As our Local Guide in Africa, you will be the primary point of contact for our patients during their stay. You are a problem-solver, a cultural mediator, and a trusted companion. You ensure that our clients can focus entirely on their health while you handle the complexity of their surroundings.

What We Offer

- Impact: A high-responsibility role within a growing, prestige-oriented international company.
- Compensation: Fair, performance-based compensation aligned with the quality and payment expectations of Swiss standards.
- Flexibility: Working hours that adapt to our clients' treatment schedules, ideal for organized freelancers.
- Network: Long-term partnership and professional onboarding by the Aegis Medical team.

How to Apply

Are you ready to represent Swiss excellence in your city? Please send your CV and a brief introduction highlighting your experience in high-end guest relations to: office@aegismedical.ch

**Your Partner in
complex medicine.**





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Your Responsibilities

- Logistics & Transport: Organizing and executing seamless, high-comfort transfers (Airport, Hotel, Clinic).
- Linguistic Bridge: Providing professional interpretation during medical consultations and daily interactions (English/Local Language).
- Concierge Service: Assisting with local errands, pharmaceutical pick-ups (as prescribed), and securing premium accommodations.
- Patient Advocacy: Providing emotional support before and after procedures; ensuring the patient never feels alone or overwhelmed.
- Coordination: Maintaining close, proactive communication with our Swiss headquarters regarding the patient's status and logistics.

Your Profile

- Multilingual: Fluency in English and the local language is mandatory. German skills are a significant advantage and reflect our Swiss heritage.
- Empathy & Resilience: A natural ability to support people in medical situations while remaining calm, discreet, and professional.
- Local Expert: Deep knowledge of local infrastructure, including premium services and the most secure, efficient transport routes.
- Professionalism: Absolute discretion (HIPAA/GDPR mindset), reliability, and punctuality are non-negotiable.
- Experience: A background in premium tourism (luxury hotels), high-end guest relations, or the international healthcare sector.
- Self-development: Readiness to accept a challenging job that requires quick learning on the fly.

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