



Job Advertisement: Patient Care & Logistics Guide (m/f/d)

About Us

Aegis Medical is a premier Medical Broker based in Switzerland. We provide our clients with access to world-class medical treatments globally. Our promise is Swiss precision and excellence in care—from the moment of departure to full recovery.

The Role

As our Local Guide in Sri-Lanka, you will be the primary point of contact for our patients during their stay. You are a problem-solver, a cultural mediator, and a trusted companion. You ensure that our clients can focus entirely on their health while you handle the complexity of their surroundings.

What We Offer

- Impact: A high-responsibility role within a growing, prestige-oriented international company.
- Compensation: Fair, performance-based compensation aligned with the quality and payment expectations of Swiss standards.
- Flexibility: Working hours that adapt to our clients' treatment schedules, ideal for organized freelancers.
- Network: Long-term partnership and professional onboarding by the Aegis Medical team.

How to Apply

Are you ready to represent Swiss excellence in your city? Please send your CV and a brief introduction highlighting your experience in high-end guest relations to: office@aegismedical.ch

**Your Partner in
complex medicine.**





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Your Responsibilities

- Logistics & Transport: Organizing and executing seamless, high-comfort transfers (Airport, Hotel, Clinic).
- Linguistic Bridge: Providing professional interpretation during medical consultations and daily interactions (English/Local Language).
- Concierge Service: Assisting with local errands, pharmaceutical pick-ups (as prescribed), and securing premium accommodations.
- Patient Advocacy: Providing emotional support before and after procedures; ensuring the patient never feels alone or overwhelmed.
- Coordination: Maintaining close, proactive communication with our Swiss headquarters regarding the patient's status and logistics.

Your Profile

- Multilingual: Fluency in English and the local language is mandatory. German skills are a significant advantage and reflect our Swiss heritage.
- Empathy & Resilience: A natural ability to support people in medical situations while remaining calm, discreet, and professional.
- Local Expert: Deep knowledge of local infrastructure, including premium services and the most secure, efficient transport routes.
- Professionalism: Absolute discretion (HIPAA/GDPR mindset), reliability, and punctuality are non-negotiable.
- Experience: A background in premium tourism (luxury hotels), high-end guest relations, or the international healthcare sector.
- Self-development: Readiness to accept a challenging job that requires quick learning on the fly.

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