

EASY READ COMPLAINTS

HOW TO FILE A COMPLAINT OR GIVE FEEDBACK?



**This document is to help you
Complain or give us Feedback.**



**It is okay to complain if you are not
happy. Tell us when you are upset
about:**

- **Your supports**
- **Workers**
- **Us (Clear Thinking Mental Health
Group)**



You can talk to Management on 4343 1779.



You can ask someone you trust to help you complain.



You can ask an Advocate to help you.
An Advocate is someone who speaks up for you if you cannot speak up for yourself.



Not sure who to help you.
Talk to our NDIS Manager who will help you find someone.



We will try to fix your problem.

**We will talk to you about your
problem**



Shh!!

We will keep anything you say private.



Not Happy?

You can tell:

NDIS Commission

**1800 03 55 44 (This is a free call from
landlines)**