

Notice to Our Customers

Under Title VI of the Civil Rights Act of 1964, Individuals or organizations who believe they have been denied the benefits of, excluded from participation in, or subject to discrimination on the grounds of race, color, or national origin by any Transportation Service that the Friends of Elder Citizens, Inc. RTransit provides can file a complaint to:

**Attn: Title VI Program Director
Friends of Elder Citizens, Inc.
705 Commerce
P. O. Box 791
Palacios, Texas**

If Complainant is dissatisfied with the determination and/or resolution set forth by FOEC, the same complaint may be submitted to the Texas Department of Transportation and/or the Federal Transit Administration (FTA) for investigation.

**Attn: Public Transportation Coordinator
Texas Department of Transportation
1701 SPID, Corpus Christi, TX 78416**

And/or

**Federal Transit Administration Office of Civil Rights
East Building, 5 Floor-TCR
1200 New Jersey Ave., SE
Washington, DC 20590**

Complaint Procedures and Forms can be obtained online by visiting our website at www.friendsofeldercitizens.org

**or at the FOEC/RTRANSIT Office at
1518 Avenue G, Bay City, Texas or
705 Commerce, Palacios, Texas or
501 N. Wells, Edna, Texas**

Note: The above Title VI Notice to the Public is posted at FOEC's Administrative Office at 705 Commerce, Palacios, Texas; 1518 Avenue G, Bay City, Texas and 501 N. Wells, Edna, Texas and on all vehicles in Matagorda and Jackson Counties.