## **Natural Health Consultant Agreement**

Throughout the working relationship, the coach will engage in direct, personal and often challenging conversations.

The coachee understands that successful coaching requires an active collaborative approach between coachee and coach.

The coach plays the role of a facilitator of change while it is the coachee's responsibility to enact change.

## **Responsibilities**:

1. Client is responsible for creating and implementing his/her own physical, mental and emotional well-being, decisions, choices, actions and results. As such, the Client agrees that the Coach is not and will not be liable for any actions or inaction, or for any direct or indirect result of any services provided by the Coach. Client understands coaching is <u>not</u> therapy and does <u>not</u> substitute for therapy if needed, and does <u>not</u> prevent, cure, or treat any mental disorder or medical disease.

2. Client understands that coaching is <u>not</u> to be used as a substitute for professional advice by legal, mental, medical or other qualified professionals and will seek independent professional guidance for such matters. If Client is currently under the care of a mental health professional, Coach will recommend that Client inform the mental health care provider.

3. Client agrees to communicate honestly, be open to feedback and assistance and create the time and energy to participate fully in the program.

**Confidentiality**: This coaching relationship, as well as all information (documented or verbal) that the Client shares with the Coach as part of this relationship, is bound to confidentiality, but is not considered a legally confidential relationship (like in Medicine or Law). The Coach agrees <u>not</u> to disclose any information pertaining to the Client without the Client's written consent. The Coach will not disclose the Client's name as a reference without the Client's consent. Confidential information does <u>not</u> include information that: (a) was in the Coach's possession prior to its being furnished by the Client; (b) is generally known to the public or in the Client's industry; (c) is obtained by the Coach from a third party, without breach of any obligation to the Client; (d) is independently developed by the Coach without use of or reference to the Client's confidential information; or (e) that the Coach is required by law to disclose.

**Cancellation Policy**: Client agrees that it is the Client's responsibility to notify the Coach 24 hours in advance of the scheduled calls/meetings. Coach reserves the right to bill Client for a missed meeting. Coach will attempt in good faith to reschedule the missed meeting.

Termination: Either the Client or the Coach may terminate this agreement at any time.

**Limited Liability**: Except as expressly provided in this agreement, the Coach makes no guarantees or warranties, express or implied. In no event will the Coach be liable to the Client for consequential or special damages. Notwithstanding any damages that the Client may incur, the Coach's entire liability under this agreement, and the Client's exclusive remedy, will be limited to the amount paid by the Client to the Coach

under this agreement for all services rendered up until the termination date.

Client:	
Name:	
Address:	
Phone Number:	
Email:	
Signature:	Date:
Coach	
Name	
Signature:	Date: