



# Social Care Solution for Meeting timescales.

Get timely reminders,  
execute reports,  
work effectively and  
manage your cases  
within statutory  
timescales.



*A product of*



# Social Care Solution for Meeting timescales.

**Tymscales** is a platform that comprises of the **Tymscales** mobile app, APIs and webapp to assist social workers to work within statutory timescales. Utilising AI and various APIs and algorithms, **Tymscales** tracks, displays and triggers timely notifications that help social workers to act on tasks within timescales and on the go. From visits, organising conferences and meetings, sharing reports and minutes, updating case summaries and chronologies, to performance analytics, **Tymscales** ensure all tasks are performed on time, ensuring compliance and effective working.

## Overview

**Tymscales** comprises the following capabilities:

- Visits management
- Assessments management
- Meetings and Conferences Management
- Reports and Minutes management
- Case updates managements
- Analytics and performance

## Home Visits

Social work visits must be done within statutory timescales for effective safeguarding.

**Tymscales** helps you achieve this by giving you timely reminders to book visits.

**Tymscales** logic understand the various timescales for CIN, CP and CLA visits and integrates with you case management system to ensure you are made aware of which visits are due, how due are they (days)and overdue visits.

On the go, **Tymscales** mobile app keep you on top of your visits through easy presentation, notifications and reminders on your phone and helps you to execute bookings and navigation to the location through integrating contacts and maps to help you stay on top of visit timescales.



## Reports and Minutes

Sharing reports and minutes with families and professionals in time is one of the things social workers often miss due to busy schedules.

**Tymscales** helps you manage the completion and sharing of your reports within timescales.

**Tymscales** tracks your RCPC reports, Core Group minutes, CIN minutes, CLA and CLAR reports, Section 47 reports and PEP and helps keep within timescales and reminds you of actions needed at every point to ensure you are compliant.

Integrating into your social care management system, calendar and contacts, **Tymscales** helps you to action reports to ensure they meet time requirements and are actionable on the go.

## Meetings and Conferences

**Tymscales** help you to optimise meeting attendance and participation. Multi-agency partners manage their own diaries and often social workers coordinate meetings late which leads to cancellation and poor attendance.

Be it Core Groups, Conferences, CIN meetings, PEP or Review meetings, **Tymscales** gives you timely reminders to organise your meetings and send invites in time to ensure optimal attendance and participation.

Families often feel unprepared for meetings organised late and hence fail to effectively participate. **Tymscales** helps you track your meetings and give you timely reminder with executable prompts that help you organise your meetings on the go.



## Assessments

Overdue assessments may delay intervention and put families in danger. **Tymscales** helps social workers to complete assessments within timescales. By using count downs and notifications, a social worker is kept aware, reminded of progress and actions needed to achieve assessment



## Case Updates

Chronologies and Case Summaries often get forgotten until they are way out of timescales. **Tymscales** tracks them and gives you timely reminder to ensure you do not fall out of timescales. On the go, you can see days left to overdue, helping you to keep informed and reminded to update.

## Analytics

Management overview and supervision are key in achieving social work intervention goals. Through the web app, managers are able in real time to see the progress, outstanding work and overdue work of every member of their team in one portal. A manager can trigger alerts to a worker to prioritise work that needs urgent action, and a worker sees these in their **Tymscales** mobile app.



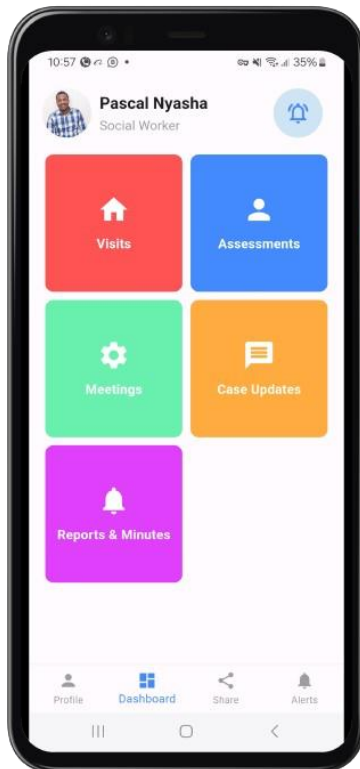
## Security



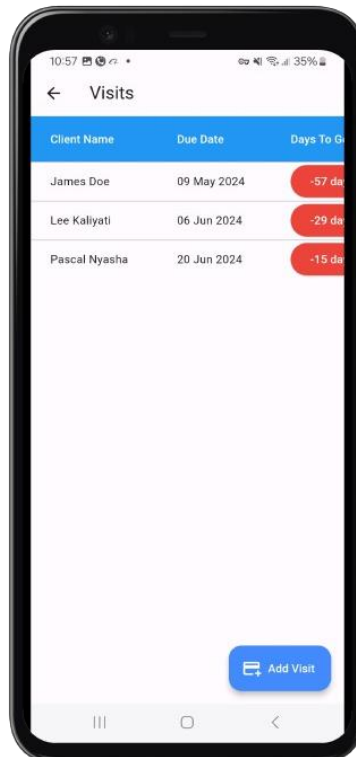
We are Cyber Essentials Plus certified, adhering to the highest standard of cyber security. The **Tymscales** mobile app is end-to-end encrypted and utilises IME verification to ensure that only the permitted devices have access. We are registered with Information Commissioner's Office (ICO) under the Data Protection Act 2018 for Data Protection, ensuring that client data is protected to the highest level.

## Tymscales quick tour.

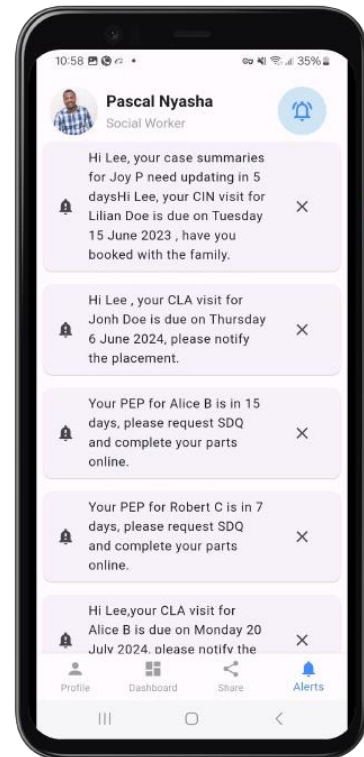
### Dashboard



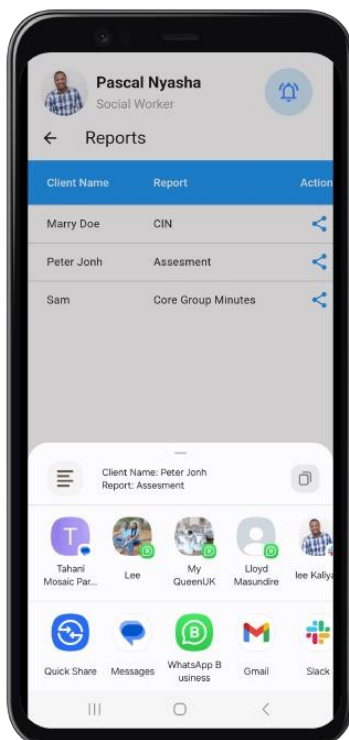
### Notifications



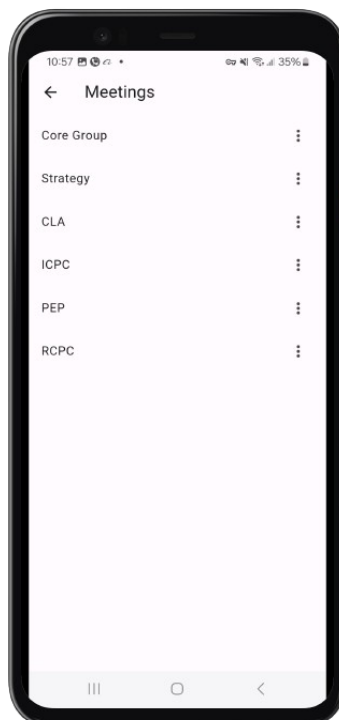
### Visits



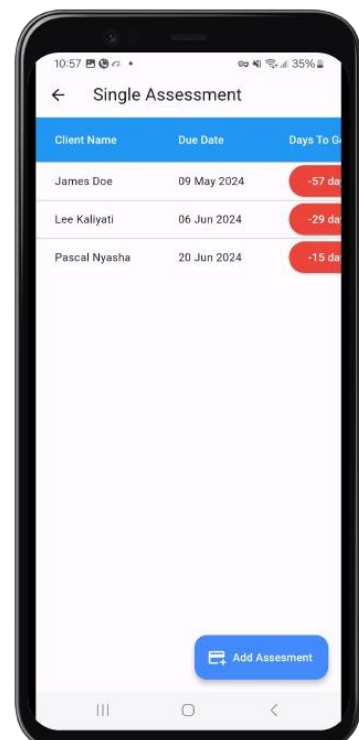
### Reports sharing



### Meetings



### Assessments



## Analytics dashboard

Managers can view and track team progress in real time. See outstanding visits, meetings, conferences, reports, case chronologies, case summaries, assessments, all in one portal and trigger urgent reminders to the worker.



## Our goals.

Our goal is to provide social workers with tools that help them to organise their work, be in control of their work and time, enabling them to work within statutory timescales.

In high case load environments, it is hard to be present minded about everything going on in every case and often some cases do not progress well.

Tymscales helps reduce stress from the social workers, increase the participation of families and professionals and in so doing, helps to achieve the goals of the plans within set timescales.

## Contact us

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# CERTIFICATE OF ASSURANCE

Profinsol Limited

35 Coventry Road Reading RG1 3ND

COMPLIES WITH THE REQUIREMENTS OF THE CYBER ESSENTIALS PLUS SCHEME

NAME OF ASSESSOR : Michel Ferreira

CERTIFICATE NUMBER : 28e13a80-284c-464d-8b4f-9b605ac4dbfe

DATE OF CERTIFICATION : 2024-07-09

PROFILE VERSION : 3.1 (Montpellier)

RECERTIFICATION DUE : 2025-07-09

SCOPE Whole Organisation



SCAN QR CODE TO VERIFY THE AUTHENTICITY OF THIS CERTIFICATE

CERTIFICATION MARK



CERTIFICATION BODY



CYBER ESSENTIALS PARTNER



The Certificate certifies that the organisation was assessed as meeting the Cyber Essentials Plus implementation profile and thus that, at the time of testing, the organisations ICT defences were assessed as satisfactory against commodity based cyber attack. However, this Certificate does not in any way guarantee that the organisations defences will remain satisfactory against a cyber attack.



# Data Protection Registration Certificate

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## Profinsol Limited

Coventry Home  
35 Coventry Road  
Reading  
United Kingdom, RG1 3ND

Registration reference: ZB715280

Date registered: 02 July 2024

Registration expires: 01 July 2025

## Data Protection Officer

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Mr Pascal Nyasha

35 Coventry Road  
Reading  
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Email: [pascal@profinsol.co.uk](mailto:pascal@profinsol.co.uk)

Telephone: 07788624608



Issued by: Information Commissioner's Office,  
Wycliffe House, Water Lane, Wilmslow, Cheshire  
SK9 5AF

Telephone: 0303 123 1113

Website: [ico.org.uk](https://ico.org.uk)