

Process Improvement + Employee Learning and Development

Omnia Exec Helps Global Nonprofit Increase Confidence in Role Modeling Agile Leadership by 197%

Starting Point

The Worldwide Foundation for Credit Unions, a 501(c)(3) nonprofit based in Madison, WI, and Washington, DC, operates within the financial services industry. Newer members predominantly comprised the small team, reflecting the organization's rapid growth, with approximately 50% of its team members joining within the past year. Despite its noble mission, the organization faced challenges: siloed teams, disjointed systems and a lack of visibility and accountability hindered its internal and external effectiveness. Reactive rather than proactive approaches plus rework, bottlenecks and member-facing errors overshadowed donor relationship-building.



Solution

Seeking improvement, the organization enlisted the expertise of Omnia Exec LLC. The goal was to enhance organizational effectiveness, operational efficiency and team agility. Omnia Exec deployed its signature Team Agility Assessment and conducted its Leading with Agility: Introduction to a New Mindset and New Way of Working workshop.

Approach

The five-week assessment engaged the entire team, focusing on mindset, way of working and connection appraisals, along with a Strategic Assets Audit. The Leading with Agility workshop introduced a new mindset and way of working, fostering understanding, hands-on experience and confidence in agile leadership.

Outcome

The impact of the engagement was profound. Participants reported a significant increase in understanding agile values (188%), awareness of adopting agile practices to increase operational efficiency, productivity and team collaboration (167%), knowledge of operating with an agile mindset (186%) and confidence in role-modeling agile leadership (197%).

The Team Agility Assessment highlighted three key focus areas -- productivity, alignment and satisfaction -- to improve the way work gets done and strengthen the connection between work and purpose.

Beyond tangible improvements, the workshop served as a team-building exercise, uniting a fully remote team despite geographical dispersion and offering an opportunity to fortify relationships in-person.



Conclusion

Omnia Exec LLC's engagement enabled the Worldwide Foundation for Credit Unions to lay the foundation to transform its operations, fostering agility, collaboration and purpose-driven work. By addressing key areas of improvement and instilling an agile mindset, the organization is poised for sustainable growth, enriched employee well-being and greater impact in the global credit union movement.



It goes without saying that our day spent with Omnia Exec was transformational.

Dohnia's way of teaching an agile way of working to our team was both engaging and insightful. We came out of the one-day session knowing an abundance more about the process and reaffirmed that our organization needs to integrate it into our daily work.



Mike Reuter
President



WORLDWIDE FOUNDATION
for CREDIT UNIONS



To learn more about Omnia Exec LLC — and how you can build resilient, agile and productive teams — [book a Connect Call](#).