

# Sunshine Animal Hospital COVID19 Update

## April 8, 2020...

As the Covid19 Coronavirus pandemic continues to evolve daily, for your safety and ours we have made the following changes:

- All staff shall begin wearing protective mask to reduce to possible spread of Covid19
- We will continue to ask clients “Triage Questions” to assess the safest way for us to provide your pet’s medical care.
- We will only schedule appointments every 30-min to allow staff the time to disinfect each exam room before the next clients arrive.
- Please continue to call when you arrive. We are trying to minimize your exposure to other clients as well as staff members.
- We will be providing “Curb-Side” service for NON-sick patients. We ask that you stay in your car as we treat your pet. The doctor will communicate by phone or relay messages via technician.
- We will allow clients with a sick pet to come inside to be with their pet during the exam/treatment but only if they do NOT have a fever and agree to wear a mask (either homemade or a surgical mask that we will provide)
- We also ask that everyone use our touchless hand sanitizer station when you arrive and encourage you to use it again right before you walk out the door.

**We Appreciate Your Understanding & Cooperation**