

Thank you for your interest in Riviera Hospitality Group. Riviera is well-known for creating and delivering chef-inspired, nutrient-dense unitized and congregate-style meals for State and Local Government, K-12 Schools, the US Military and Emergency and Disaster Relief Organizations.

## **Company History**

Riviera is a woman-owned business headquartered in Brooklyn, New York. First established in 1895, Riviera remains today a family-oriented company that has operated continuously for more than 125 years. We are a resilient company, surviving two World Wars, two stock market crashes, the Great Depression, a handful of recessions, 9/11, Hurricane Sandy, and COVID-19. And we are a nimble company, evolving over the decades from a neighborhood restaurant at the epicenter of the community, to a nationally known, highly in-demand catering and events management company, to a leading on- and off-premises food services management company. Today, we operate 24/7/365 serving individuals, children and families, older adults, veterans, and asylum-seekers who are supported by local government and nonprofits.

## Riviera's Mission, Vision, Values

Our mission is to provide restaurant quality cuisine that is delicious, healthy, nutritious, culturally sensitive, and safe to consume. Our vision is to make our food available to all walks of life regardless of age, infirmity, economic status, social standing or workplace environment. Our company culture reflects a set of values we call Riv C.A.R.E.S.:

Continuous Improvement
Accountability
Respect
Engagement
Service First

## **Food Insecurity**

Food insecurity is a local, national, and global crisis and Riviera is determined and prepared to respond through "Food That Matters." Riviera combines a restaurant standard of cooking, an ability to create unique and unexpected value in the menu cycle, and modern business practices (e.g., limiting waste and optimizing food spend in creative ways) to provide value and cost-efficiency for our customers. That recipe is difficult for others to duplicate.

Since 2020, Riviera has delivered 27 million meals to a cross-section of people while expanding upon a well-earned reputation for customer service. Riviera was an early adopter of the New York City Good Food Standards (see Mayor Adams Executive Order #8), a set of policies being adopted nationally. We are Halal-certified and obtain our kosher products from a leading New York kosher manufacturer and distributor. We are a US Military-certified facility but, most importantly, we prepare food as if it will be on our own dinner table tonight.

If you would like to arrange a taste test, or simply learn more about our company, please contact us at <a href="mailto:rfp@rivieracaterers.com">rfp@rivieracaterers.com</a> or through the contact information provided below. We would welcome an opportunity to demonstrate our capabilities for meeting and exceeding your program needs.

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