



STATE BANKS' STAFF UNION (KARNATAKA)

[Registered under the Trade Union Act [Regd. No.DRT (B II) 6/83-84]

[(AFFILIATED TO ALL INDIA STATE BANK OF INDIA STAFF FEDERATION(AISBISF)]

AN AFFILIATE OF NATIONAL CONFEDERATION OF BANK EMPLOYEES(NCBE)

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All Correspondence to be addressed to the General Secretary

Visit FTP No.10.200.0.88

CIRCULAR No. 06 /2022-2025

Date : 18.04.2022

TO : UNITS/MEMBERS

Dear Comrades,

PAYMENT OF COMPENSATION TO JOINT CUSTODIANS ON WEEKENDS / HOLIDAYS

We reproduce hereunder the instructions received on the captioned subject, vide Corporate Centre letter No.ACW/HR/VS/2021-22/1788 dated 31/03/2022.

"There is a provision for uniform compensation to officers in case of working on weekly offs/ holidays in emergencies. However, no such provision is there for Award staff. As such, we have been receiving queries from various circles in respect of compensation to be paid to joint custodians of ATM cash linked branches in case they need to be called on holidays/ weekly offs to attend chargeback complaints and ATM/ ADWM related issues.

2. Accordingly, the matter was taken up with DMD (HR) & CDO for examining HR angle and putting in place a uniform mechanism for compensation to Award staff in case they are required to attend office/ ATMs on holidays and beyond working hours on normal days. Corporate centre has advised that whenever an Award staff employee is called for duty on holiday/ Sunday or asked to work for extended hours, he/she has to be paid over-time as per prescribed rates.

(2)

3. As such, you are requested to arrange for communicating the instructions down the line for staggering the duties (on weekends and holidays) of concerned staff.

(i) To attend the chargeback complaints received on Friday and Saturday so as to ensure resolution within the TAT, as IT-CMD provides 2-3 calendar days only to the ATM cash linked branches (within the available cycle of T+5 calendar days) to accept/ reject the complaint.

(ii) To attend ATMs/ ADWMs technical faults, cash jam, cash replenishment/ evacuation issues so as to improve availability of branch managed ATMs/ADWMs.

4. However, for effective control on payment of overtime and to obviate the probability of overtime escalation on flimsy grounds, controllers must ensure that:

(i) Overtime is allowed only after prior approval by the competent authority and due record to be maintained.

(ii) No compensatory off or grant of additional weekly holiday is permitted to those employees who work on weekly Offs/Sundays and paid overtime.

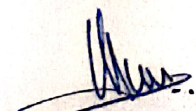
(iii) Branches other than ATM cash linked branches to remain "No Overtime Branches" for ATM's/ADWMs and Chargeback complaints related works."

In view of the above, we advise you to be guided by Para 2 of the Circular supra, meticulously without exception.

You are, therefore, required to attend work/office on Sundays/Holidays only on receipt of a written communication from the Branch Head specifying the nature and probable duration of work.

With regards,

Yours comradely,



M RAVIKUMAR
GENERAL SECRETARY