



# TERMS & CONDITIONS (PLEASE READ)



# TERMS AND CONDITIONS

The following Terms & Conditions are to clearly communicate our practical arrangements with our clients. These Terms and Conditions pertain to every order, quote and invoice sent to clients. Beautiful Balance (PTY LTD) t/a Blumen Studio will take no responsibility if a client has not read through and adhered to the Terms and Conditions. Upon receiving proof of payment, it is accepted that you've read through and accepted the Terms & Conditions stipulated in this document.

The person booking the garment(s) indicated on the invoice is responsible for adhering to the Terms and Conditions, and no one else will be held accountable. If payment is made by someone else, the person booking the garment(s) will still be held responsible to the stipulated Terms and Conditions.

Each quote sent to the client will be valid for 2 days (48 hours) after the quote has been sent. After this time period, the selected garment(s) will become available again for other clients to rent on the selected date. Full payment on the booking secures the booking. No garments will be released if full payment hasn't been received on our end. Full payment received on our end secures the booking.

Garments can be collected the day before the shoot/event during working hours or as per the agreement between the client and Blumen Studio staff. You are responsible for checking that you are taking the correct garment(s) on the day. If someone is collecting for you, they are responsible to ensure the correct dress is taken

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The garment(s) has to be returned on the next working day.

Late returns will be invoiced at R400 per day that it's returned late. If the garment is returned late and it has been booked out by another client for that day, you are responsible for covering any liabilities and expenses on our side.

If you're making use of a courier service to collect and/or return the garment(s), this has to be confirmed with Blumen Studio before the booking is made, so that we can confirm the garment(s) are available for the duration required (3x working days before the shoot and 3x working days after the shoot to allow for courier to take place). Courier arrangements and fees involved need to be arranged by the client we'll make sure the garment(s) are ready for collection on the date and time of collection.

If you're making use of a courier company to return the garments, the tracking number must be sent to Blumen Studio and you have to ensure that insurance is covered for the courier thereof.

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We have a wide range of garments to choose from and they are all super-adjustable to various shapes and sizes. Several of our dresses come in sets, with these sets also having the freedom to be interchanged with other sets. Our accessories can be mixed and matched with any dress you like.

We give a complimentary sash and a silk flower crown for your shoot (of your own choice and should you want to add it to your chosen dress/skirt). This is included in the rental cost.

**Pregnant Ladies:** All the dresses/skirts flow outwards from the waist down, so your dress size will be determined by your bust size and arm size (as some of the dresses have sleeves). From beneath the bust the dresses flow wide enough that it will fit most belly sizes.

The dress may only be used once per rental and only by the person that made the booking. If it surfaces that the dress was used for more than one occasion/shoot or by another person as well, we will invoice the client for the extra usage of it.

If you wish to use our garments in water or in an outdoor space (beach, Bosveld, etc.) - this has to be discussed with Blumen Studio beforehand to ensure you're renting a dress that is suitable for these conditions.



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In case there is damage to the dress, you have to notify it upon returning the dress. We will also inspect each garment upon receiving it and will notify you within 24h if there are any damages/issues that were picked up on our side.

Damage includes: holes, tears, rips, burns, stains, bodily fluids, chewing gum, glue stuck in/on the fabric.

Should there be any damage incurred to the dress: After an assessment, you are liable to pay for the repair and/or replacement of the garment. If the garment is damaged beyond repair, missing or stolen, you are liable for the full replacement value. Replacement cost of a garment ranges between R3500 and R15 000, depending on the garment that's damaged.

This will be invoiced at the discretion of Blumen Studio, once the cost has been confirmed with our designer. You will have 7 working days to make payment for the replacement of the garment. All packaging sent out with the garment(s) have to be returned in the same condition. If not, the client will be invoiced to replace the packaging.

Non>Returns - In the event of the item not being returned within 7 days of the agreed RETURN DATE, the hirer contract shall convert to a Sales Agreement and in addition to the hired charges you will be invoiced for the full sale value of the garments and items and shall be deemed to have purchased the garments and items.

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In the event of unforeseen circumstances preventing the return at the time allocated, please contact Blumen Studio IMMEDIATELY for alternative arrangements.

Blumen Studio accepts no responsibility for any unforeseen circumstances which could lead to the non-availability of the hired garments and items from the time of paying a booking fee to the date of collection. If your chosen garment(s) become damaged to some extent or beyond repair before the date you booked it for and if our supplier cannot make a similar dress in time, then you can choose another available dress from our range that will work for the shoot/event. We will do everything in our power to repair or replace any damaged garments.

No refunds will be made on booked dresses.

If the date of your shoot is changed/postponed, the booking of the dress can be rescheduled if it is available for the new date. Alternatively you can swop it out for another dress from our range that is available and similar to the amount paid.

Should your event/shoot be canceled, you will receive a credit note, which can be used within one year from the date the credit note is issued.

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DO NOT use garments with fire, smoke bombs, candles, sparklers, cigarettes, fireworks or in water.

DO NOT use garments with paint, powder paint, paint bombs or body paint.

The client must not alter hired garments and items

The client must supply Silver Swallow Design acceptable proof of identity. No ID ... No Hire.

The garment(s) always remain the property of Silver Swallow Design Couture Dress Rentals - Not for Sale. If the customer finds any discrepancies it must be reported immediately.

Client Details:

Name & contact/cellphone number of person BOOKING the garment(s) and items:

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ID Number of person BOOKING the garment(s) and items:

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Signature:

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