Cliff De Jong
Tech Architect Specialist - Adobe Workfront

Summary

History of a resourceful Certified Adobe Workfront Core Developer with over 10 years of experience providing software application support designed to increase usability, improve quality, and add value that also enjoys collaborating with internal teams, stakeholders, and support staff.

Adobe Certification: [Adobe Certified Professional - Adobe Workfront Core Developer](#)
Additional Accreditation: https://www.linkedin.com/in/cliffdejong/details/certifications/

Work Experience
Accenture / Tech Architect Specialist - Adobe Workfront
APR 2022 - PRESENT, LOS ANGELES, CA

Lead/support new Workfront implementations, and existing Workfront implementation assessments, managing/administering Workfront environments, and provide training regarding Workfront functionality. Lead multiple complex projects for different clients at the same time. Support or lead teams delivering large programs of work beyond marketing technologies e.g., into areas such as integrations, data platforms, analytics, experience platforms, creative/production services, etc.

Inland Empire Health Plan / System Administrator - Adobe Workfront
OCT 2017 – APR 2022, SAN BERNARDINO, CA

Work directly with internal teams to help them understand the value and benefits of Workfront. Lead discovery sessions, requirements gathering, development, and implementation of Workfront instance. Perform gap analysis and identify issues in processes and systems. Configure Workfront objects (custom forms, project templates, programs, portfolios, approval processes, milestones, email notifications, statuses, job roles, teams, groups, scorecards, expense types, risk types, layout templates, filters, views, groupings, etc.) Create reports and build dashboards used for analyzing and interpreting data sets. Troubleshoot Workfront system issues and work with support engineers. Administrate Proof and Digital Asset Management Systems. Experience working with Integrations, API, and Fusion.

SynerMed / IT Project Manager - System Administrator - Salesforce
MAR 2012 - JUN 2017, LOS ANGELES, CA

Assigned to work in the PMO department alongside Software Development, Reporting, and IT teams to assist with the creation of software solutions, with a focus on usability and quality of work. Contribute to the development and execution of the organizational strategic plans. Collect and analyze project information to determine where the project stands and to predict future status and progress. Sent status reports to stakeholders (i.e., sponsors, program director, project team, and VP Executive) following project management methodology. Monitor the progress of the project to identify and provide resolution to slow-moving tasks in addition to identifying opportunities to project areas/tasks that should be accelerated. Maintains knowledge of regulations affecting the business and participates in the evaluation, implementation, and maintenance of software applications. Product owner of multiple company software application platforms that are critical to business operations, responsible for curating and refining the products' backlogs to ensure end-users' needs and concerns are addressed with minimal disruption to the business.

Robert Half Technologies / IT Technician

JUN 2011 – MAR 2012, CITY OF INDUSTRY, CA

Participated in information systems team projects with software application rollouts. I was also responsible for installation and training of software applications. Provided help desk support to staff using software applications. Troubleshoot and resolve software applications.

Education

Oregon Health and Science University, Data Analytics - **2017**
East Los Angeles College, Software Implementation Support - **2012**
California Department of Education, Computer, and Information Sciences - **2011**