



CORPORATE PROFILE AND COURSE GUIDE 2017-2019



CORPORATE PROFILE AND COURSE GUIDE OF THE GLOBAL INSTITUTE FOR NON-GOVERNMENTAL ORGANISATIONS

INTRODUCTION

With breath-taking changes taking place in the NGO sector across the globe, the need for national, regional and international NGOs and development organisations to become more competitive and have adequately trained staff and competent leadership to lead the organisations forward, is enormous. Training and re-training of personnel in the relevant courses will enable both national and international NGOs to adapt quickly and appropriately to the dynamic changes in the sector.

The Global Institute for Non-Governmental Organisations (GLINGO), the research, training and capacity building arm of the Global Council of Non-Governmental Organisations (GLONGO), is committed to the development of people so that both local and international NGOs continue to grow using highly trained and capable personnel. We appreciate that people are the basic foundation upon which organisations build their strategic success, continue to develop and adapt to the enormous changes taking place in the operating environment.

Our mission, therefore, is to develop knowledge of the global NGO sector through training, seminars, workshops and conferences. We will continue to develop good links with reputable training organisations to create new synergies in delivering relevant training for the sector, at national, regional and global levels.

To assist organisations in their restructuring programmes as well as improving their operational efficiency and productivity, GLINGO has a number of highly experienced and capable consultants with proficiency in various areas of NGO activities and operations.

Customised training programmes are offered to organisations that seek expertise to meet organisational and departmental objectives. Customised training entails offering courses at say an NGO's head office or field location and tailored to its specific needs. This makes the training cost very competitive especially where an organisation is training a large number of its personnel.

The success of the training programme that GLINGO offers hinges critically on the support that Directors provide. Therefore, NGO leaders need to allow their top executives, managers and field and office staff to attend the courses on offer so that the management is better qualified to spearhead the development and prosperity of our organisations.

The venues for the courses are carefully selected for ease of accessibility. For improved convenience of candidates, the courses will be conducted at organisation's regional and international premises/training centres with affordable hotel accommodation close to the venue.

CORPORATE PROFILE

About the Global Institute for Non-Governmental Organisations

The Global Institute for Non-Governmental Organisations (GLINGO) is an international NGO training and certification institution that was established to meet the ongoing needs of the global NGO workforce in the current dynamic operating environment. An integral part of the Global Council of Non-Governmental Organisations (GLONGO) and affiliated with several regional and international training institutions, GLINGO builds the institutional capacity of NGOs to enable them to become more effective and capable organisations in pursuit of their missions. The Institute offers a wide range of professional short courses that are designed to continuously improve productivity in various national, regional and international organisations, private sector organisations and other various NGOs across the world.

GLINGO Training Vision

To be the world's leading and reputable global NGO training provider and a centre of reference in NGO capacity building, quality assurance, certification, and professional education and development services.

Our Mission

To develop and promote highest possible professional development standards, and provide quality tailor-made capacity building and consultancy services through leadership, managerial and skills training, certification, team building and research programmes and activities for all NGO leaders and personnel, at the field, national, and regional and global levels.

Our Core Values

GLINGO believes in:

- Highest global standards
- Top quality customer orientation
- Continuous human resource development
- A learning culture
- Professionalism
- Responsiveness and flexibility
- Co-operation and joint projects



Training and Development Philosophy

GLINGO's training and development strategies and activities are guided and underpinned by the following guiding principles:

a) Stakeholder Primacy

GLINGO exists primarily to serve the interests of its members and other stakeholders, who include:

- Local, regional and international NGOs
- Staff/personnel
- Suppliers

- Partners
- NGO Sector Regulators/Authorities
- International Organisations
- Other Government Agencies



b) Strategy Critical Activity

Training is a strategy-critical activity in the NGO sector where technical know-how and managerial expertise are changing and advancing very rapidly. Any organisation would lose its ability to provide goods and services effectively unless its personnel are kept updated and have cutting edge expertise. In this regard, however, GLINGO will ensure that its strategies, programmes and delivery are aligned to the prevailing dynamic and challenging operating environment in order to achieve excellence in meeting the needs and expectations of its stakeholders.

c) Partnerships

GLINGO will work with any organisation, groups or persons that enhance its capabilities and are relevant to the development and delivery of the best practices in training and credentialing.

In this regard, GLINGO will:

- i. develop networks and co-operate with appropriate individuals, groups and organisations and
- ii. promote co-operation and networking among and between member NGOs, partners and clients.

d) Social Responsibility

In its quest to develop high quality training programmes, GLINGO will strive to do so both qualitatively and quantitatively.

In this regard, GLINGO will:

- i) ensure that its training and credentialing programmes and activities are geographically spread as widely as possible to all regions of the world
- ii) endeavour to ensure that the training programmes are in French, Spanish, Arabic, Portuguese, and English.

Human Resource Development

Adequately trained and skilled human resources are key to the success of any organisation. This is especially the case in the global NGO sector where the pace of change is mind-boggling. The critical expertise required to effectively run NGOs or manage projects and programmes is also changing rapidly.

With the current trends towards globalisation, consolidation and liberalisation, the rapid technological changes especially in the electronic field and other challenges confronting NGOs of all sizes, the need to increase the skills and competencies of NGO personnel at all levels is self-evident.

Learning Approach

The training programmes are designed to be highly participative and challenging. Training methods include a mix of formal lectures, group discussions and in some cases, carefully selected videos and case studies. The number of participants is limited to allow maximum individual attention and participation.

Training Instructors/Facilitators

The instructors/facilitators for the various courses are of world class standards. They have wide and extensive experience and proficiency in the relevant fields. To provide as much local value added material as possible, reliance will be made largely on experts from within the region/continent where the training is being conducted rather than relying on first-world models.

As far as possible, we utilise experienced, competent and capable resource persons from member NGOs and service providers so that we benefit from their expert knowledge of the global NGO community. This helps develop cooperation among member NGOs, facilitate the marketing of each other's facilities and optimise the use of highly qualified and competent national and international NGO personnel.

Location and Facilities

The venues of the courses are carefully selected for ease of accessibility. The courses are hosted either at GLINGO headquarters or by various regional offices or training centres so as to increase awareness of each other's facilities and capabilities. This should improve bilateral co-operation and interaction among member NGOs and GLINGO's strategic partners.

Course Dates

The course dates will be outlined on the training calendar in this prospectus as they become available, as well as on individual course programmes.

Customised Programmes

Where an NGO wishes to train a large number of its own employees on a particular course, this can be arranged to be carried out at the NGO's own location and tailored to its own specific needs.

Workshops, Seminars and Conferences

GLINGO organises various workshops, seminars and conferences where some prominent speakers from within and outside the NGO sector are invited to lead discussions on topical issues. The objectives of these are to:

- Avail participants with the latest ideas, views and information on current developments in the sector.
- Afford opportunities for participants to network.
- Provide opportunities for participants to draw lessons, which could facilitate their coming up with appropriate strategies and action plans for their organisations.

Consultancy Services

By tapping on the expertise of retired and serving Executive Directors/CEOs and other very experienced senior NGO personnel/executives at the national, regional and international levels, GLINGO offers effective consultancy services to NGOs which may be experiencing difficulties or viability problems. The services available cover all areas of NGO operations and programming.

GLINGO offers high quality, relevant and appropriate solutions to NGO challenges at competitive rates.



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