

Thank you for choosing Playful Pal Pet Sitting to care for you pets!

The contract is attached and should be printed double sided.

They are labeled at the top which copy is yours to keep and which to provide at drop off of your pup.

I encourage my clients to include as much information regarding their pal/s that is applicable or is needed for a smooth transition for in-home care and boarding for the pup if it comes up.

Please let me know your schedule as much in advance as possible to ensure proper care for your family's needs.

We are pick up and drop off by appointment only. I will meet you outside via the side yard at the time discussed.

Also, as a courtesy, let me know if you are running late or prefer to arrive earlier as I do drop-in care around my area. I also provide a quick walk before the pals go home so they will be ready for the ride 10-15 prior to scheduled pick up time.

Sometimes parents like to bring a t-shirt that has mom/dad's scent to ease the transition. Also, provide enough food/snacks for the duration of the stay, extra is also good just in case of delays.

I look forward to working with you.

Welcome to the Playful Pal Family,
Emilia

[For additional questions via the FAQ page on playfulpalpetcare.com](http://playfulpalpetcare.com)

For Boarding:

Please provide food/snacks/treats with a measuring cup used at home or portion food out. Include a few extra portions of food just in case. Bowls are optional based on your pups preferences. A blanket or bed to make the Stay-Cation a comfortable transition for your pup is recommended. A toy or two that s/he prefers to play with along with walking accessories. You can provide a brush if you'd like some brushing during the stay. If you use wipes or doggy pads feel free to provide those as well.

Playful Pal because we care!

Drop-in care -Dog Walking -Boarding- Drop-in daycare* for our Pals

Booking Policy: Payment via Cash/Venmo

Client Copy

- **2 strike rule:** We give a pup two full reservations to determine if they are a good fit for our family in regards to potty accidents, barking and mischief. If on the second stay they continue to have potty accidents unfortunately an alternative for care will be suggested.
- **Boarding & Drop-in care (Traveling Care only):** Payment is due in full on or prior to first day of the scheduled care with the exception of the initial visit; 50% will be requested upfront and remaining upon completing the job or key return*.

Cancellation Policy:

Daycare/Boarding/ Drop-In/ On Call/ Temp /Seasonal/ Weekend jobs:

If paid in advance and the job/service/care has been started, no credit will be expected to be refunded for dates previously scheduled to care for the pet for shortened services due to the inability to double book another client during that committed time slot/day. If less than 12-hour notice is given, a full visit rate might apply. Based on circumstances and length of care, exceeding 10 days or more, a partial refund might be given based on individual basis.

→ **Short notice Bookings/ Change in end dates once service started:** Once service has started there will be no refund for dates adjusted for last minute decision to return home earlier. If arriving home earlier than the discussed end date, a full payment will be kept for services booked, unless previously discussed within a reasonable time prior to arrival. If trip is extended/delayed Emergency contact might be asked to step in if no availability to extend care that is originally requested.

→ **Cancellation notice provided prior to scheduled services**

3 days or less of notice of cancellation boarding and traveling drop-in care:

Minimum fee of two days of service will be charged. (Does not apply for weekly full-time drop-in)

→ **Full Time/ Weekly visits:**

If more than 24hour notice is given a credit will be applied to the next visit. A half to full rate might be charged for frequent cancellation for daycare and weekly drop-in clients, based on circumstances.

*Holiday Booking: A \$5-\$10 will apply for every service day booked for boarding and drop-In care during that period of time.

***Space is limited;** please give as much notice to ensure spot for your pals. 1-2 weeks preferred, but not guaranteed.

*Key pick up/ drop off fee: \$15 per trip, unless key is allowed to stay in sitter's possession for easier booking arrangements. 50% Partial pay applies to initial visits over 3 days.

*Sitter Sick Day: In an event an emergency comes up, a shorter visit will occur to meet pets' needs or appoint another staff for care. Owner will be notified both ways if situation is severe and the sitter can't make a visit at all and no back up is available.

Playful Pal because we care! Pet Sitting Service Agreement

Client Copy

Rate per visit: \$ _____

Holiday rates per visit: \$ Additional \$5-10 per 24hrs

Payment type: Venmo @ emiliasheynkman ☐ PayPal (please select friends and family) ☐ Cash ☐

Thank you for taking your time to complete the form, I look forward to working with you!

Join us on Facebook:

Like our Page: Roseville & Rocklin: Playful Pal Pet Sitting

& Add to our FB group or visit us on Yelp: Playful Pal Pet sitting

Emilia Sheynkman 916-705-1275

Find Us On:

Yelp: Playful Pal Pet Sitting

Playfulpalpetcare.com – Thumbtack.com – Rover.com – Care.com

2025 Holiday Dates

Jan 17-20, 2025 Martin Luther King Day

Feb 14-17, 2025 President's Day

April 11-21 2025 Spring Break Roseville

May 23-26, 2025 Memorial Day

Jul 1-5, 2025 4th of July

Aug 30-Sept 2, 2025 Labor Day

Nov 21-30, 2025 Thanksgiving

Dec 19, 2025 - Jan 5, 2026 Christmas and New Year's

Complementary Services w/ PetVisit

Watering plants

Mail and newspaper as requested

Adjusting curtains/lights

Trash to the curb on trash day

Fish feeding only if applies*

Text/images of visits together

Availability & Restrictions apply for all services

Playful Pal Pet Sitting Service Agreement

Playful Pal Copy

Dates needed for care _____ Total visits per day: _____
Frequency of care: Daily [], Every other Day [], Specific days/times [] D/O P/U
Rate per visit: \$ _____) Holiday rates per visit: \$ Additional \$5-10 per 24hrs
Total Visits for dates: (\$ _____) Total: \$ _____

Owner information:

Names: _____
Address: _____
Phone number: _____

E-mail Address: _____

Emergency contact name: _____ Number: _____
Relationship: _____

Veterinary name and contact: _____

**Should I expect anyone else making visits to your home while the pets are in my care? [N] [Y]
Explain: Drop-In Care → Notification required: Please notify sitter if someone will be home or doing basic housekeeping. Generally, when owner is home, care is skipped for that day.

How did you hear about Playful Pal: _____
Total number of Pets under Care: _____

(Please list all animals residing in home below)

Name of Pal Breed Gender Age DOB

1. _____
2. _____
3. _____

Was the pet a Rescue: Yes [] No [] How long have you been caring for the pet/s? _____
*Spayed/Neutered/Not Altered/Planning on it: _____

Playful Pal Pet Sitting Service Agreement

Please complete prior to first visit

Waiver of Liability

This agreement releases Playful Pal and its associates from all liability relating to injuries of the pet that may occur while fulfilling services on and off-site (whether boarding or caring for a pet in/around client's home). By signing this agreement, I agree to hold Playful Pal and its associates entirely free from any liability, including financial responsibility for injuries incurred, regardless of whether injuries are caused by non-negligence or unforeseen circumstances beyond the caregiver's control.

I also acknowledge the risks involved in permitting a caregiver to watch my pet while they are building a relationship and the unpredictability of my pet's behavior when away from me. If injury occurs to a third-party, the pet or the pet-sitter that took full precaution around an incident involving one or more bystanders that couldn't be avoided I will not hold sitter liable for the occurrence, and will lend a hand in resolving and assisting in the matter to the best of my capability. These include but are not limited to animal attacks on pets/people, unexpected decline in health and/or pet escaping during, pre/post-care. I give my word that I am participating voluntarily to release my pet for care during hours requested ahead of time, and that all risks have been made clear to me. Additionally, I understand that the pet-sitter does not have any knowledgeable conditions that will increase the likelihood of a negative experience while engaging in the agreed service for my pet. In an event the pet-sitter feels unable to complete the service to the fullest they will attempt to notify the owner, attempt to find replacement or reschedule.

You acknowledge and agree that in the unlikely event an incident occurs where medical attention is needed for your pet, Playful Pal and its associates will be released from any liability for such injury. If your Pet injures another Pet or any person, you will be solely responsible for any injury to the other Pet(s)/ or person(s) as well as your own Pet, and you release Playful Pal and its associates from any liability for such injury.

By signing below, I forfeit all right to bring a suit against **Playful Pal and its associates** for any reason. In return, *I will receive **100% dedication to my pet/s while in the hands of the pet-sitter***. I will communicate all positive and negative behavior of my pet/s to ensure safety towards Playful Pal and its associates, boarding facilities, the people/pets in the community as well as my pet/s wellbeing.

I, _____, fully understand and agree to the above terms.

(Participant Signature)

Date

Playful Pal Pet Sitting Service Agreement

Please complete prior to first visit

Contract Agreement: Please complete: (Initials)

*I agree that Emilia Sheynkman will be the main source of contact for triaging messages, payments and booking future services. If you have a team members contact information, I ask you to update me as well in the event you reach out to them directly for tracking purposes. All payments will be finalized and paid to Emilia S. the sitter will be paid once the job is complete, unless otherwise discussed.

Complementary Services w/Pet Visit:

Playful Pal Sitters would be happy to send you a text with a picture during each day of care.

Specific request: _____

I authorize pictures of my pets taken by Playful Pal sitters to be used in a professional manner at the discretion of Emilia Sheynkman, Owner, to help advertise the company and promote positive pet care for future pals.

*** COVID-19:** All parties, including Playful Pal staff, will disclose prior to care if there has been any exposure to COVID leading up to the start of services. If all parties agree to continue care based on circumstances no blame can fall onto Playful Pal in the event that someone gets ill during the time of care.

*** Bordetella Vaccine and boosters,** we don't require Bordetella for the pups staycation as we have smaller numbers in comparison to a facility. We require all vaccines required by your groomer: All puppy shots and Rabies.

Final Payments will be made on or before first day of care in a form of cash or electronic payment. If key arrangements need to be made payment can be done at that time as well. There will be a \$15 fee for key drop off/pickup post initial visit for consecutive work. If payment is reversed via pet owners Bank, pet owner will be responsible for fees accrued for insufficient funds as well as the previous total amount discussed.

(____) Owner is to notify Pet Sitter if anyone else has keys or access to Owner's property other than Pet Sitter during the time the Pet Sitter is caring for Owner's home and pet(s). The Pet Sitter cannot be held liable for damaged done to home and pet(s) by others with such access. In addition, Pet Sitter shall not be held liable for damage done by pets to either the interior or exterior of home when Pet Sitter is not there.

As a Playful Pal sitter, I will respect your home and care for your pet(s). I will arrive at a timely manner as discussed and ensure the pet has enough water, food and playtime before departing.

While the Pal is in my care whether being boarded or at your home, I will treat them as I would my pet to ensure best quality of care and their safety.

Over→

Playful Pal Pet Sitting Service Agreement

Please complete prior to first visit

If boarding a pet, the day rate starts from the drop off time to 24hr later. If owner picks up the pet 2 hour past the 24hr time frame a day rate will be assessed.

Cancellation Policy:

Please allow 7 or more days of notice for cancellation, if possible or earlier. If notified less than 72 hours prior to care, a minimum fee of two days of service will be charged. Cancellation with 24 hours or less will be assessed.

All services are reviewed based on individual circumstances. Please see Booking/Cancellation Policy Page at the beginning for more details on clients copy.

I permit Emilia Sheynkman to bring along her teammate to shadow during a single visit in the instance she becomes unavailable during the date/s of care. The teammate would meet the pal/s and given details specific to care needed during each visit. The pet parent would be notified of the shadow date and those dates needing coverage ahead of time.

***I, Emilia Sheynkman, will be the main source of contact for triaging messages and booking future services. If you have a team members contact information, I ask you to update me as well in the event you reach out to them directly for tracking purposes.

(____) I agree that I have read all that is listed above and agree that Emilia and her staff will make good judgment while in my home/daycare/boarding caring for my pets.

(____) I authorize Playful Pal, Emilia Sheynkman, and appointed staff, to act as my agent in the event of my pet needing medical attention during any date of service in which my pet is under care. I further agree that I will be responsible for any and all cost of any veterinary care deemed necessary by the licensed veterinarian.

I have read the Contract Agreement and the Waiver of Liability and release Emilia Sheynkman and her appointed helpers from any unforeseen unintended situations that might come up during the duration of care and allow them to make the best judgment if such incident occurs and release from all liability.

X_____ X _____

(Owner signature) (Date)

Playful Pal Pet Sitting Service Agreement

Please Complete prior to first Visit

Pet Information: **K9 Pal (please use space below to explain)**

Medicine: Explain purpose/Directions:

Medicine (Y/N) – _____

Food Allergies Y/N: - _____

→**Health:** Habits/ Behaviors to be alert or aware of due to personality or medical related:

→Current condition/habits/**allergies to monitor**):

→History of worms/ Ringworm/ Fleas/ Ticks/ Mites/ Foxtails/ etc →Treatments history

Meal times including snacks/ medicine schedule. (Directions/ portions):

We occasionally provide Deli Meats of Turkey or cheese as a treat or to help appetite. Y/N

Feeding Instructions/ Feeding behavior:

Water preference: Tap ☐ Filter ☐ Bottled ☐

Daily Routine/ Bedtime Routine/Potty Schedule:

→Crate Trained: Y/N

→Where does pup sleep at home: *circle* all that apply: *Our bed, Crate, Crate in our room, Other*

→What time is first potty, last potty, frequency and bedtime?

Misc. details: Good to Know: Fill in details below

Behavior/ Walks:

→Leash behavior: Bark/Lunge at other dogs or others on a walk? History of biting/ aggression towards people or other animals at home or during a walk.

→Gets on table to eat scraps, escape artist, digging, run out when door/gate is open, eat things s/he isn't supposed to it, goes into trash, explain?

→Have Fears/ Triggers? Likes and Dislikes, (i.e. being lifted)? Explain below

→**What strategy/verbiage are used at home/walks to curb above behavior?**

Please use this space for additional information that is valuable for care of your pet:

We look forward to caring for your fur-babies!