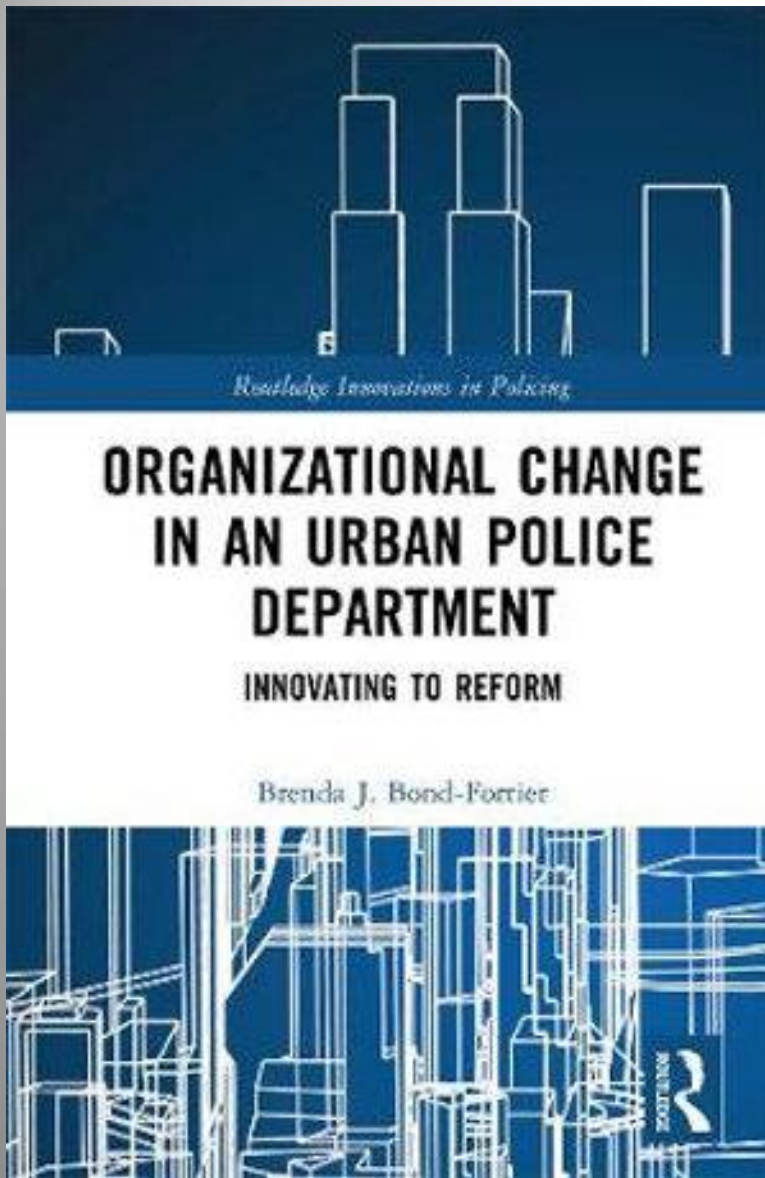


## About the book

Published in February 2020, policing scholar Brenda J. Bond-Fortier shares the story of an urban police agency's transformation from a traditional police agency into a national model of community policing. Using longitudinal data, this research offers a rich account of the complexity of police management and change within one particular mid-sized city.

Through a multidisciplinary lens, the research findings provide crucial insight into how and why police organizations respond to a changing environment, set certain goals, and change to achieve those goals. The book describes the changes that enabled the Lowell, Massachusetts Police Department to achieve national model status, and builds a nexus between influencing forces, interdisciplinary theory, and the creation of an adaptive 21st-century police organization.

This book is for academics and students in criminal justice, organizational studies, public administration, sociology, political science, and public policy programs, as well as and public- and private-sector managers and leaders interested in municipal government, policing and organizational change.



<https://www.routledge.com/Organizational-Change-in-an-Urban-Police-Department-Innovating-to-Reform/Bond-Fortier/p/book/9781138190207>

# **Brenda J. Bond-Fortier, PhD**

## **Biographical Sketch**

Brenda J. Bond-Fortier, PhD is Professor of Public Administration in the Institute for Public Service at Suffolk University. Dr. Bond-Fortier specializes in organizational change in criminal justice, systematic and collaborative approaches to organizational and community challenges, and the development, implementation, and evaluation of public safety policies and practices. Her book, *Organizational Change in an Urban Police Department: Innovating to Reform (2020)* analyzes changes in policy, practice and community relationships to understand innovation and organizational transformation in policing.

She has conducted research across the United States, published her work in prestigious journals, and been cited in major media outlets. Bond-Fortier is a nationally respected and recognized policing scholar who is valued by practitioners and policymakers for her participation and contributions to police practice and management. She serves as a Subject Matter Expert for the US Department of Justice's Bureau of Justice Assistance Strategies for Policing Innovation initiative, and is a Senior Research Fellow for the National Police Foundation. She previously served as a Research Associate at Harvard's Kennedy School of Government Program in Criminal Justice Policy & Management, as Research Advisor for the Northeastern Massachusetts Law Enforcement Council , and as Director of Research and Development at the Lowell, Massachusetts Police Department.

Dr. Bond-Fortier received a PhD and MA in Social Policy from the Heller School for Social Policy and Management at Brandeis University, a Master of Arts in Community Social Psychology and a Bachelor of Science in Criminal Justice from University of Massachusetts Lowell. She began her academic training at Northern Essex Community College as a first generation college student.