

Emergency Case Plan

I. STATEMENT OF POLICY AND PURPOSE

Through this Plan, the DHCD seeks to establish a fair and uniform standard to be applied to all applicants for Emergency Case Status to the end that similarly situated applicants will receive similar treatment. Requirements as to evidence, documentation, and verification employed by the AA in making determinations of Emergency Case Status shall be reasonable in relation to the realistic capacity and resources of the applicant.

II. DEFINITION OF HOMELESS APPLICANT

As required by DHCD and consistent with the definition in 760 CMR 49.02, the AA shall define a "Homeless Applicant" as an applicant who has been or is imminently faced with displacement from his/her "Primary Residence" as a result of circumstances described in Section III below, and who:

- is without a place to live or is in a living situation in which there is a significant immediate and direct threat to the life or safety of the applicant or a household member whose situation would be alleviated by placement in an appropriate unit;
- has made reasonable efforts to locate alternative housing;
- has not caused or substantially contributed to the safety or life-threatening situation; and
- has pursued available ways to prevent or avoid the safety - or life-threatening situation by seeking assistance through the courts or appropriate administrative or enforcement agencies.

"Primary Residence" is defined as the principal home (domicile) occupied by all members of an applicant household.

III. EMERGENCY CASE STATUS

The AA shall grant Priority 4 Emergency Case Status to an otherwise eligible and qualified "Homeless Applicant" who meets the definition in Section II above, and who is displaced from his/her "Primary Residence" under the one of the following circumstances:

(a) Homeless and Facing a Significant Immediate and Direct Threat to the Life or Safety of the Applicant or any Household Member for Causes Other Than the Fault of the Applicant or Member of the Applicant Household.

- Applicants are "homeless and facing a significant immediate and direct threat to life or safety" if they meet the definition set out in Section II above.
- "Causes other than the fault of the applicant or member of the applicant household" shall mean causes outside their reasonable control, including but not limited to substandard housing conditions which directly and substantially

endanger or impair the health, safety, or well-being of the family, and other circumstances as determined by the AA.

(b) Severe Medical Emergencies.

- An applicant is suffering a severe medical emergency if the applicant or member of the applicant household is determined by the AA to suffer from an illness or injury posing a severe and medically documented threat to life or safety which has been significantly caused by the lack of suitable housing or as to which the lack of suitable housing is a substantial impediment to treatment or recovery.

(c) Abusive Situation.

- An applicant is in an abusive situation if the applicant or member of the applicant household is determined by the AA to be a victim of abuse as defined in the Abuse Prevention Act (G.L. c.209A, §1), which abuse constitutes a significant and direct threat to life or safety.
- The Abuse Prevention Act defines “abuse” as the occurrence of one or more of the following acts between “family or household members”
 - (1) Attempting to cause or causing physical harm;
 - (2) Placing another in fear of imminent serious physical harm; or
 - (3) causing another to engage involuntarily in sexual relations by force, threat or duress.
- “Family or household members” are individuals who are related by blood or marriage, have a child together, who now or formerly resided in the same household, or who dated each other.

IV. ADMINISTRATION OF THE PLAN

(A) Applications

Emergency Case applications shall be processed using the same application procedures, determination of eligibility procedures, verification procedures, and appeal procedures as Standard Applicants. In view of the nature of Emergency Cases, the AA shall make every reasonable effort to process Emergency Case applications promptly and to make timely determinations of eligibility or ineligibility. If the applicant is found to be eligible and qualified, but not to qualify for Emergency Case Status, he or she shall be treated as a Standard Applicant.

(B) Placement

When an applicant has been determined by the AA to qualify as an Emergency Case applicant, the applicant shall be offered the next appropriate and available unit, in accordance with the priority and preference ranking established by DHCD. If no appropriate unit is then available, the applicant shall remain as an Emergency Case priority on the waiting list for each appropriate housing program and bedroom size. If

the AA determines that an applicant granted Emergency Case Status but not yet offered a unit has obtained permanent housing suitable for his/her household size and income, the applicant shall no longer be considered an Emergency Case applicant, and shall remain on the appropriate waiting lists as a Standard Applicant.

(C) Records

The AA shall maintain records with regard to Emergency Case applicants in accordance with all applicable regulations and DHCD guidance.

V. PROCEDURES FOR PROCESSING EMERGENCY CASE APPLICATIONS.

Upon receipt of an application for Emergency Case Status, the AA shall determine whether the applicant is apparently eligible based solely on the information in the application and attached verification. If so, it shall follow the procedures below. The applicant must qualify under each of the criteria set forth below:

- 1) Determine whether the applicant is a “Homeless Applicant” as defined above, and if so;
- 2) Determine whether displacement has been or will be from the applicant's “Primary Residence,” as defined above, and if so,
- 3) Determine whether the applicant meets all of the requirements in any one of the categories below:
 - (a) The loss of housing was not caused by the fault of the applicant or household member(s).
 - (b) The applicant or a member of the applicant household is suffering an illness or injury which poses a severe and medically documented threat to life or safety; and the medical emergency has either been significantly caused by lack of suitable housing or lack of suitable housing is a substantial impediment to treatment or recovery.
 - (c) The applicant or a member of the applicant household is the victim of abuse as defined in Section III (c) and the abuse constitutes a significant, immediate and direct threat to life or safety of the applicant or a member of the applicant household.

If the criteria above have been met, then continue and determine if the household is eligible for MRVP based on current regulations and guidance from DHCD.