Date: Mon Aug 12, 1991 11:39 pm EDT John Jacquay / MCIT Western Region From:

Jonathan Crane / MCIT/Eastern Divisio * Steven A Zecola / MCIT TO:

Subject: (Forwarded) Mission Park Medical Center

Jonathon,

Earlier I took time to forward a note on one of the successes we had in our Customer Service Center. Here is Zecola then who works harder than all of us yo's yo's in Marketing combined: He actually takes the time to send this note to a Silver Customer Service rep who has now taken the note I sent her and the one Steve sent and has it on her wall.

I just wanted to let you know what a class act this guy is. I am proud to be his colleague.

Joc

Forwarded message

via: mailbox 1, jjacquay on MCI ** Message Received OK

Mon Aug 12, 1991 9:59 am PST Steven A Zecola / MCI ID: 112-6912 Date: From: Celeste LaMar Gower / MCI ID: 454-1190 TO:

CC: * John Jacquay / MCI ID: 367-3236 Subject: Mission Park Medical Center

Message-Id: 35910812175953/0001126912PJ1EM

Celeste, Joc forwarded your note on Mission Park. I'm the Marketing VP in the East. Great work! Keep it up, but don't make us look too bad by comparison....

Steve

End forwarded message

Command: