



25 Interview Questions for your Future Property Manager

Finding the Right Property Manager Starts with the Right Questions: Hiring a property manager means trusting someone with one of your most valuable investments—your property. It's not just about who can collect rent or coordinate maintenance; it's about finding a partner you can rely on to protect your asset, communicate clearly, and deliver consistent results.

Your investment deserves more than just oversight—it deserves exceptional care.

1. What is your leasing fee, and what does it include?

2. Do you charge for marketing?

3. Do you have a professional photographer take pictures or are they taken by your agent on their phone?

4. What is your ongoing management fee, and what services are covered?

5. How often do you show the property once it's listed?

6. What is your average Days on Market (DOM) for rental listings?

7. How do you screen for qualified residents?

8. What happens if a resident doesn't pay rent or violates the lease?

9. How often do you inspect the property?



10. Do you upcharge on maintenance or vendor invoices?

11. How do you handle after-hours maintenance emergencies?

12. How do you determine the rental price for my property?

13. How do you advertise my property?

14. What is your renewal process like?

15. Do you charge a lease renewal fee? If so, how much and what does it include?

16. Do you offer eviction protection or a resident guarantee?

17. What is your process for onboarding new owners?

18. Can I review your management agreement before deciding?

19. How often and in what format will I receive updates?

20. How will you communicate with me—email, phone, portal, etc.?

21. Do you charge a technology fee?



22. Do require your locks be put on my property?

23. Do I have to pay to service or replace the locks when they malfunction/break?

24. Do I get to keep the locks?

25. What is your tenant move in process?

26. How comfortable do I feel with this company?

1 2 3 4 5

27. Do I feel confident they will take care of my investment?

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