1 Starkweather Alley, Floor 3 Romeo, MI 48065 Phone 586-281-6815 Fax 586-281-6816 www.shinewellnessclinic.org

Child/Adolescent Intake Questionnaire

Date:		
Child's Name:	Date of Birth:	
Gender: □ Female □ Male Phone:	OK to leave msg? YES NO	
	OK to text you? YES NO	
Home Address:		
Email:		
How did you hear about us?		
Why did you come in today for counseling?		
How long has this been a problem?		
Has your child had counseling or psychiatric treatment before	? YES NO	
If yes, was the treatment helpful?		
Name of treatment provider(s)/facility and dates of treatmen	t	
SOCIAL HISTORY		
Parents' Names- Mother: Fat	her:	
Marital status of parents:		
If Divorced, do parents share legal custody?	····	
List any other adult/parent that is legally involved with your children but not living at your home		
Name Phone Number		

With whom does the child reside?
Names of children in the family: Age Grade Residence
Education
Name of current school: Location of school: Grade: Has your child ever repeated a grade: Do DYes, grade(s):
Are you aware of any learning difficulties? Please describe:
Does your child receive any additional learning help? Please describe:
Has your child been identified as having a behavior problem in school: □No □Yes, please describe:
Medical
Child's current physician: Location:
Date last seen: Date of last physical:
Current prescription medications:
Purpose of medications:
Current health problems:
Past health problems:
Were there any complications with the pregnancy or delivery of this child? □No□Yes,
Has your child experienced abuse? □No □Yes, physical abuse □Yes, sexual abuse If yes, please explain
Has your child ever had a head injury? □No □Yes,
Has your child used or abused any legal or illegal substances? □No □Yes,

Parent or Guardian Signature	Date
	· · · · · · · · · · · · · · · · · · ·
of:	
Please comment on any other issue that you feel is i	mportant for the therapist to be informed
RECENT EVENTS AND CHANGES IN THE FAMILY DMCCUstody conflict School change Divorce Separation Friends moved away Death in for problems/damage Dob loss Behavior problem Health problems Sibling left home Financia housing Alcohol/drug problems New child in	aVisitation conflict □Legal problems amily □Parent conflict □House as □Emotional problems □Job stress I stress □In-law problems □Crowded
Do you or your child have any current or recent lega	l involvement? □No □Yes,
Legal	
Father: Le	ength of employment:
Mother:	ength of employment:
State the present or most recent occupation of pare	ents:
Parent Occupation	
Describe any learning or academic problems the mo	
Highest level of education completed- Mother:	Father:
Parent Information	
Has your child ever attempted suicide? □No	
Has your child engaged in self-harm behaviors? □N	lo □Yes,
Yes,	or any other disordered eating habits?

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"Discover the Best Version of You!"

COORDINATION OF CARE AUTHORIZATION TO CONTACT TEACHER/PRINCIPAL

Client Name: Client Date of Birth: Client Address:	Today's Date: Phone Number:	
I give my permission for information regarding my mental a the purpose of coordinating care. Information may include prognosis and treatment plans/goals.		for
FROM: Mental Health Provider at Shine Wellness Clinic Name: Stephanie Evans LMSW or Kimberly Hazel LMSW 215 N Main Street, Floor 3 Romeo, MI 48065 Phone Number (586) 281-6815 FAX (586) 281-6816		
TO: Teacher Name, Principal Name, School Name, Address	SS	
☐ I agree that information can be shared be initials	oth ways Clie	nt
Client or Guardian Signature	Date	_
Therapist Signature	Date	

1 Starkweather Alley, Floor 3 Romeo, MI 48065 Phone 586-281-6815 Fax 586-281-6816 www.shinewellnessclinic.org



"Discover the Best Version of You!"

COORDINATION OF CARE AUTHORIZATION TO CONTACT PHYSICIAN

Client Name			
Client Date of Birth Phone Client Address:	e Number		
I give my permission for information regarding my mental health and physical health to be shared for the purpose of coordinating care. Information may include dates of attendance, diagnosis, prognosis and treatment plans/goals.			
FROM: Mental Health Provider at Shine Wellness Clinic	:		
Stephanie Evans LMSW or Kimberly Hazel LMSW 215 N Main Street, 3rd Floor Romeo, MI 48065 Phone Number: (586) 219-9452 Fax: (586) 281-66	816		
To: Doctor (Please provide contact info for Dr.)			
☐ I agree that information can be Client initials	shared both ways.		
Client Signature (or Legal Guardian)	Date		
Therapist Signature	Date		

215 North Main Street, Floor 3 586-218-6815

Notice of Privacy Practices Patient Acknowledgement

Patient Name:

Date of Birth:
I have received and understand this practice's Notice of Privacy Practices written in plain language. The notice provides in detail the uses and disclosures of my protected health information that may be made by this practice, my individual rights, how I may exercise these rights, and the practice's legal duties with respect to my information.
I understand that this practice reserves the right to change the terms of its Notice of Privacy Practices, and to make changes regarding all protected health information resident at, or controlled by, this practice. If changes to the policy occur, this practice will provide me a revised Notice of Privacy Practices upon request.
Signature:
Date:
Relationship to patient (if signed by a personal representative of patient):

Client Consent to Psychotherapy:

I have read this statement, had sufficient time to be sure that I considered it carefully, asked any questions that I needed to, and understand it. I consent to the use of a diagnosis in billing, and to the release of that information to my insurance company if I request so. I understand my rights and responsibilities as a client, and my therapist's responsibilities to me. I agree to undertake therapy at Shine Wellness Clinic PLLC. I understand that I can terminate my treatment at any time, and I can refuse any requests or suggestions made by Shine Wellness Clinic professionals.

Fees and Cancellation Policy: Please initial each box below	
I agree to pay \$125.00 per session and all copays unless other arrang	ements have been made.
Adjusted Rate (if applicable):	
I agree to pay \$40.00 per session for all "No Show/No Call" of schedu	led sessions.
(3) Three "No Show/No Call" sessions will result in closure of your car	se.
Your case will automatically be closed if no session has been schedule session.	ed within 60 days of the last
Print Client's Name:	-
Client Signature:	_Date:
Parent/Guardian Signature (if applicable):	Date:
Shine Wellness Clinic Theranist:	Date:

215 North Main Street, Floor 3 Romeo, MI 48065

Revised Date: 12/16/2019

<u>Disclosure Statement and Informed Consent to Treatment</u>

Your rights as a Therapy Patient:

Therapy is a collaborative relationship between people that works in part because of clearly defined rights and responsibilities held by each person. This frame helps to create the safety to take risks and the support to become empowered to change. As a client in psychotherapy, you have certain rights that are important for you to know about because this is your therapy—the goal is your well-being. There are also certain legal limitations to those rights that you should be aware of. As a therapist, I have corresponding responsibilities to you.

My Responsibilities to You as Your Therapist:

I. Confidentiality: With the exception of certain specific instances described below, you have the absolute right to the confidentiality of your therapy. I cannot and will not tell anyone else what you have told me, or even that you are in therapy with me without your prior written permission. I will always act to protect your privacy even if you do permit me in writing to share information about you. You may direct me to share information with whomever you chose, and you can change your mind and revoke that permission at any time. As well, you may request anyone you wish to attend a therapy session with you.

I consult with various experts in specific fields of mental health so that I can better serve my clients. I also participate in regular group consultation. If I consult on my work with you, I will not use your name or any information that can identify you. If there is any reason to believe you might know one of these professionals, I will tell you their name so you have the option to request I do not consult with them regarding your care.

The following are legal exceptions to your right to confidentiality. I would inform you of any time when I think I will have to put these into effect.

- 1. If I have good reason to believe that you will harm another person, I must attempt to inform that person and warn them of your intentions. I must also contact the police and ask them to protect your intended victim.
- 2. If I have good reason to believe that you are abusing or neglecting a child or vulnerable adult, or if you give me information about someone who is doing this, I must inform Child Protective Services or the police within 24 hours.
- 3. If I believe that you are in imminent danger of harming yourself, I may legally break confidentiality and call the police, the county crisis team or someone who can ensure your safety. I would first explore all other options with you before I took this step.
- 4. I may use and disclose your health information in order to bill and collect payment for the services and items you may receive from me. For example, I may contact your health insurer to certify that you

are eligible for benefits (and for what range of benefits), and I may provide your insurer with details regarding your treatment to determine if your insurer will cover, or pay for, your treatment. I also may use and disclose your health information to obtain payment from third parties that may be responsible for such costs, such as family members. Also, I may use your health information to bill you directly for services and items. Usually what is only shared is the type of service I provided as well as a diagnosis from the DSM-IV (See III below).

- 5. Please keep in mind that although every safeguard possible is in place when using electronic communication such as email, computer, cell phone, or fax, I cannot guarantee there will be no interception. Nor can I protect your name when depositing your check at my bank if you choose to pay by check. As well, I file most insurance claims electronically, sharing your protected health information when required.
- 6. If you are filing a complaint or are a plaintiff in a lawsuit where you bring up the question of your mental health, you will have already automatically waived your right to the confidentiality of these records in the context of the complaint or lawsuit. Despite this, I will not release information without your signed consent or a court order. We can also discuss obtaining a protective order to help maintain confidentiality of records. Please let me know if you are in this kind of situation so that I can take the upmost care possible to protect your privacy in my records.
- 7. Testifying & Other Court Procedures: Whenever possible, our agency refrains from becoming involved in the court procedures of our clients or their parents. It is our belief that a therapist's involvement in court testimony or procedures has the potential to have a negative impact on the therapist/client relationship. This is especially true in Friend of Court cases. There may be times when we are subpoenaed by the court or other state agencies. As a rule of law, we must abide by these orders. If a client or guardian is compelled to subpoena one of our clinicians, we reserve the right to charge for our time and professional services. **Our established retaining fee is \$250** which is used for case preparation and therapist compensation up to three hours. This must be paid in full before the hearing date. Each additional hour spent for testimony, travel, hearings and other miscellaneous activities is established at \$125 per hour.
- II. Record-keeping: I normally keep very brief records, noting that you have been here, what we did in the session, and a few words describing the topics we have discussed. If you prefer that I keep no records, you must give me a written request to this effect for your file. Under the provisions of the Health Care Information Act of 1992, you have the right to a copy of your file at any time. You have the right to request that I correct any errors in your file. You have the right to request that I make a copy of your file available to any other health care provider at your written request. I maintain your records in a secure location in my office.
- III. Diagnosis: If a third party such as an insurance company is paying for part of your bill, I am normally required to give a diagnosis to that third party for you so that we can be paid. Diagnoses are the technical terms that describe the nature of your problems and something about whether they are short-term or long-term problems. If I do use a diagnosis, I will discuss it with you. All diagnoses come from a published resource guide titled: DSM-V; I have a copy in my office and will be glad to let you read more about what it says about your diagnosis.

IV. Scheduled appointments. I will do my best to have a regularly scheduled appointment time for you. If I need to cancel for some unforeseen circumstance, I will do my best to get a hold of you as soon as possible and do my best to accommodate you. I will tell you well in advance of any planned absences.

Your Rights as a Therapy Client

- I. You have the right to ask questions about anything that happens in therapy. I am always willing to discuss how and why I've decided to do what I'm doing, and to look at alternatives that might work better. You can feel free to ask me to try something that you think will be helpful. You can ask me about my training for working with your concerns, and can request that I refer you to someone else if you decide I'm not the right therapist for you. You are free to leave therapy at any time.
- II. You have the right and responsibility to decide whether the proposed treatment plan will provide you with the treatment that you want. At any point during treatment you are encouraged to let me know if something does not feel right, or if you want something else from treatment. Your input into the process of therapy, no matter how hard to put into words, is very important.
- III. You have the right to confidential and safe treatment. As I said before what you say to me is confidential unless I am concerned about your safety or the safety of another person.

Your Responsibilities as a Therapy Client

- I. You are responsible for coming to your sessions on time and at the time we have scheduled. If you are late, we will end on time and not run over into the next person's session. If you miss a session without canceling, or cancel with less than twenty-four hours' notice, you must pay for that session at our next regularly scheduled meeting.
- II. You are responsible for paying for your session or your child's session at the beginning of each session unless we have made other firm arrangements in advance. My fee is typically \$125.00 for a 50-minute session. Please let me know if you feel that the fee is unaffordable I am willing to make some adjustments depending on your personal circumstances. If we decide to meet for a long session, I will bill you prorated on the hourly fee. Emergency phone calls are normally free. However, if we regularly spend more than fifteen minutes weekly on the phone, I will bill you on a prorated hourly basis.
- 1. Please check with me to see if I can be reimbursed directly by your insurance company. If I am not a preferred provider under your insurance, I will help you as best I can so that you might be reimbursed by your insurance company. In that case, it is your responsibility to pay my fee, and provide me with the correct forms and information necessary for you to be reimbursed, unless otherwise arranged.
- 2. If you end up having an outstanding bill with me and we have terminated therapy, I expect you to pay resolve any outstanding bills. If you refuse to pay your debt, I reserve the right to give your name and the amount due to a collection agency.
- 3. Complaints: If you are unhappy with what's happening in therapy, I hope you'll talk about it with me so that I can respond to your concerns. I will take such criticism seriously and with care and respect. If you believe that I have behaved unethically, you have the right to file a formal complaint at: Michigan Department of Licensing and Regulatory Affairs, Phone: 517-373-9196.

Naomi M. Baba: My Training and Approach to Therapy

I am a fully licensed clinical social worker in the State of Michigan (License: 6801091649). I have a Master's in Clinical Social Work from Michigan State University. I have a BA in Social Work from the University of Michigan.

My approaches to therapy are grounded in cognitive behavioral treatment, family systems, harm reduction, and are viewed through a lens of human development. I use a variety of techniques in therapy and will try to find what will work best for you. These techniques may include cognitive reframing, training in mindfulness, distress tolerance, and emotional regulation, awareness exercises, self-monitoring, behavioral analysis, journal-keeping, and reading books. If I propose a specific technique that may have special risks attached, I will inform you of that, and discuss with you the risks and benefits of what I am suggesting.

Kimberly Hazel: My Training and Approach to Therapy

I am a fully licensed clinical social worker in the State of Michigan (License: 6801065462) and a Registered Play Therapist by the Association for Play Therapy. I have a Master's in Clinical Social Work from Wayne State University. I have a BA in Sociology & Spanish from Central Michigan University.

My approaches to therapy are grounded in cognitive behavioral treatment, family systems, harm reduction, and are viewed through a lens of human development. I use a variety of techniques in therapy and will try to find what will work best for you. These techniques may include child-centered and directive play therapy, sand tray therapy, cognitive reframing, training in mindfulness, distress tolerance, and emotional regulation, awareness exercises, self-monitoring, behavioral analysis, journal-keeping, and reading books. If I propose a specific technique that may have special risks attached, I will inform you of that, and discuss with you the risks and benefits of what I am suggesting.

Stephanie Evans: My Training and Approach to Therapy

I am a fully licensed clinical social worker in the State of Michigan (License: 6801085773) and play therapist, with experience working with people of all ages. I received my education through Spring Arbor University with a B.A. in Family Life Education and Wayne State University with a Master of Social Work degree. In 2016, I completed many hours of training for a certificate in play therapy, a technique specialized for children encouraging them to express feelings and emotions with play, a child's first language. I have worked children, youth, and adults for 14 years, in a clinical capacity. I have compassion for families and understand the importance of strong healthy family ties in raising healthy children, which in turn produces healthy adults.

My approaches to therapy are grounded in cognitive behavioral treatment, family systems, harm reduction, and are viewed through a lens of human development. I use a variety of techniques in therapy and will try to find what will work best for you. These techniques may include child-centered and directive play therapy, sand tray therapy, cognitive reframing, training in mindfulness, distress tolerance, and emotional regulation, awareness exercises, self-monitoring, behavioral analysis, journal-keeping, and reading books. If I propose a specific technique that may have special risks attached, I will inform you of that, and discuss with you the risks and benefits of what I am suggesting.

NOTICE OF PRIVACY PRACTICES

Shine Wellness Clinic, PLLC- 215 North Main Street, Romeo, MI 48065

Privacy Officer: Naomi M. Baba, Owner/Director, 810-531-5333

Effective Date:07/01/2017

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

We understand the importance of privacy and are committed to maintaining the confidentiality of your medical information. We make a record of the medical care we provide and may receive such records from others. We use these records to provide or enable other health care providers to provide quality medical care, to obtain payment for services provided to you as allowed by your health plan and to enable us to meet our professional and legal obligations to operate this medical practice properly. We are required by law to maintain the privacy of protected health information, to provide individuals with notice of our legal duties and privacy practices with respect to protected health information, and to notify affected individuals following a breach of unsecured protected health information. This notice describes how we may use and disclose your medical information. It also describes your rights and our legal obligations with respect to your medical information. If you have any questions about this Notice, please contact our Privacy Officer listed above.

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A. How This Medical Practice May Use or Disclose Your Health Information

This medical practice collects health information about you and stores it in a chart [and on a computer][and in an electronic health record/personal health record]. This is your medical record. The medical record is the property of this medical practice, but the information in the medical record

belongs to you. The law permits us to use or disclose your health information for the following purposes:

- 1. Treatment. We use medical information about you to provide your medical care. We disclose medical information to our employees and others who are involved in providing the care you need. For example, we may share your medical information with other physicians or other health care providers who will provide services that we do not provide. Or we may share this information with a pharmacist who needs it to dispense a prescription to you, or a laboratory that performs a test. We may also disclose medical information to members of your family or others who can help you when you are sick or injured, or after you die.
- 2. Payment. We use and disclose medical information about you to obtain payment for the services we provide. For example, we give your health plan the information it requires before it will pay us. We may also disclose information to other health care providers to assist them in obtaining payment for services they have provided to you.
- 3. Health Care Operations. We may use and disclose medical information about you to operate this medical practice. For example, we may use and disclose this information to review and improve the quality of care we provide, or the competence and qualifications of our professional staff. Or we may use and disclose this information to get your health plan to authorize services or referrals. We may also use and disclose this information as necessary for medical reviews, legal services and audits, including fraud and abuse detection and compliance programs and business planning and management. We may also share your medical information with our "business associates," such as our billing service, that perform administrative services for us. We have a written contract with each of these business associates that contains terms requiring them and their subcontractors to protect the confidentiality and security of your protected health information. We may also share your information with other health care providers, health care clearinghouses or health plans that have a relationship with you, when they request this information to help them with their quality assessment and improvement activities, their patient-safety activities, their population-based efforts to improve health or reduce health care costs, their protocol development, case management or care-coordination activities, their review of competence, qualifications and performance of health care professionals, their training programs, their accreditation, certification or licensing activities, or their health care fraud and abuse detection and compliance efforts. [Participants in organized health care arrangements only should add: We may also share medical information about you with the other health care providers, health care clearinghouses and health plans that participate with us in "organized health care arrangements" (OHCAs) for any of the OHCAs' health care operations. OHCAs include hospitals, physician organizations, health plans, and other entities which collectively provide health care services. A listing of the OHCAs we participate in is available from the Privacy Official.]
- 4. [Optional]: Appointment Reminders. We may use and disclose medical information to contact and remind you about appointments. If you are not home, we may leave this information on your answering machine or in a message left with the person answering the phone.]
- 5. Sign In Sheet. We may use and disclose medical information about you by having you sign in when you arrive at our office. We may also call out your name when we are ready to see you.

- 6. Notification and Communication with Family. We may disclose your health information to notify or assist in notifying a family member, your personal representative or another person responsible for your care about your location, your general condition or, unless you had instructed us otherwise, in the event of your death. In the event of a disaster, we may disclose information to a relief organization so that they may coordinate these notification efforts. We may also disclose information to someone who is involved with your care or helps pay for your care. If you are able and available to agree or object, we will give you the opportunity to object prior to making these disclosures, although we may disclose this information in a disaster even over your objection if we believe it is necessary to respond to the emergency circumstances. If you are unable or unavailable to agree or object, our health professionals will use their best judgment in communication with your family and others.
- 7. Marketing. Provided we do not receive any payment for making these communications, we may contact you to give you information about products or services related to your treatment, case management or care coordination, or to direct or recommend other treatments, therapies, health care providers or settings of care that may be of interest to you. We may similarly describe products or services provided by this practice and tell you which health plans this practice participates in. We may also encourage you to maintain a healthy lifestyle and get recommended tests, participate in a disease management program, provide you with small gifts, tell you about government sponsored health programs or encourage you to purchase a product or service when we see you, for which we may be paid. Finally, we may receive compensation which covers our cost of reminding you to take and refill your medication, or otherwise communicate about a drug or biologic that is currently prescribed for you. We will not otherwise use or disclose your medical information for marketing purposes or accept any payment for other marketing communications without your prior written authorization. The authorization will disclose whether we receive any compensation for any marketing activity you authorize, and we will stop any future marketing activity to the extent you revoke that authorization.
- 8. Sale of Health Information. We will not sell your health information without your prior written authorization. The authorization will disclose that we will receive compensation for your health information if you authorize us to sell it, and we will stop any future sales of your information to the extent that you revoke that authorization.
- 9. Required by Law. As required by law, we will use and disclose your health information, but we will limit our use or disclosure to the relevant requirements of the law. When the law requires us to report abuse, neglect or domestic violence, or respond to judicial or administrative proceedings, or to law enforcement officials, we will further comply with the requirement set forth below concerning those activities.
- 10. Public Health. We may, and are sometimes required by law, to disclose your health information to public health authorities for purposes related to: preventing or controlling disease, injury or disability; reporting child, elder or dependent adult abuse or neglect; reporting domestic violence; reporting to the Food and Drug Administration problems with products and reactions to medications; and reporting disease or infection exposure. When we report suspected elder or dependent adult abuse or domestic violence, we will inform you or your personal representative promptly unless in our best professional judgment, we believe the notification would place you at risk of serious harm or would require informing a personal representative we believe is responsible for the abuse or harm.

- 11. Health Oversight Activities. We may, and are sometimes required by law, to disclose your health information to health oversight agencies during the course of audits, investigations, inspections, licensure and other proceedings, subject to the limitations imposed by law.
- 12. Judicial and Administrative Proceedings. We may, and are sometimes required by law, to disclose your health information in the course of any administrative or judicial proceeding to the extent expressly authorized by a court or administrative order. We may also disclose information about you in response to a subpoena, discovery request or other lawful process if reasonable efforts have been made to notify you of the request and you have not objected, or if your objections have been resolved by a court or administrative order.
- 13. Law Enforcement. We may, and are sometimes required by law, to disclose your health information to a law enforcement official for purposes such as identifying or locating a suspect, fugitive, material witness or missing person, complying with a court order, warrant, grand jury subpoena and other law enforcement purposes.
- 14. Coroners. We may, and are often required by law, to disclose your health information to coroners in connection with their investigations of deaths.
- 15. Organ or Tissue Donation. We may disclose your health information to organizations involved in procuring, banking or transplanting organs and tissues.
- 16. Public Safety. We may, and are sometimes required by law, to disclose your health information to appropriate persons in order to prevent or lessen a serious and imminent threat to the health or safety of a particular person or the general public.
- 17. Proof of Immunization. We will disclose proof of immunization to a school that is required to have it before admitting a student where you have agreed to the disclosure on behalf of yourself or your dependent.
- 18. Specialized Government Functions. We may disclose your health information for military or national security purposes or to correctional institutions or law enforcement officers that have you in their lawful custody.
- 19. Workers' Compensation. We may disclose your health information as necessary to comply with workers' compensation laws. For example, to the extent your care is covered by workers' compensation, we will make periodic reports to your employer about your condition. We are also required by law to report cases of occupational injury or occupational illness to the employer or workers' compensation insurer.
- 20. Change of Ownership. In the event that this medical practice is sold or merged with another organization, your health information/record will become the property of the new owner, although you will maintain the right to request that copies of your health information be transferred to another physician or medical group.
- 21. Breach Notification. In the case of a breach of unsecured protected health information, we will notify you as required by law. If you have provided us with a current e-mail address, we may use e-mail to communicate information related to the breach. In some circumstances our business associate may provide the notification. We may also provide notification by other methods as appropriate. [Note: Only

use e-mail notification if you are certain it will not contain PHI and it will not disclose inappropriate information. For example if your email address is "digestive disease associates.com" an e-mail sent with this address could, if intercepted, identify the patient and their condition.]

[Add the following three activities, or any of the three, if the organization engages or intends to engage in these activities.]

- 22. Psychotherapy Notes. We will not use or disclose your psychotherapy notes without your prior written authorization except for the following: 1) use by the originator of the notes for your treatment, 2) for training our staff, students and other trainees, 3) to defend ourselves if you sue us or bring some other legal proceeding, 4) if the law requires us to disclose the information to you or the Secretary of HHS or for some other reason, 5) in response to health oversight activities concerning your psychotherapist, 6) to avert a serious and imminent threat to health or safety, or 7) to the coroner or medical examiner after you die. To the extent you revoke an authorization to use or disclose your psychotherapy notes, we will stop using or disclosing these notes.
- 23. Research. We may disclose your health information to researchers conducting research with respect to which your written authorization is not required as approved by an Institutional Review Board or privacy board, in compliance with governing law.
- 24. Fundraising. We may use or disclose your demographic information in order to contact you for our fundraising activities. For example, we may use the dates that you received treatment, the department of service, your treating physician, outcome information and health insurance status to identify individuals that may be interested in participating in fundraising activities. If you do not want to receive these materials, notify the Privacy Officer listed at the top of this Notice of Privacy Practices and we will stop any further fundraising communications. Similarly, you should notify the Privacy Officer if you decide you want to start receiving these solicitations again.
- B. When This Medical Practice May Not Use or Disclose Your Health Information

Except as described in this Notice of Privacy Practices, this medical practice will, consistent with its legal obligations, not use or disclose health information which identifies you without your written authorization. If you do authorize this medical practice to use or disclose your health information for another purpose, you may revoke your authorization in writing at any time.

C. Your Health Information Rights

- 1. Right to Request Special Privacy Protections. You have the right to request restrictions on certain uses and disclosures of your health information by a written request specifying what information you want to limit, and what limitations on our use or disclosure of that information you wish to have imposed. If you tell us not to disclose information to your commercial health plan concerning health care items or services for which you paid for in full out-of-pocket, we will abide by your request, unless we must disclose the information for treatment or legal reasons. We reserve the right to accept or reject any other request and will notify you of our decision.
- 2. Right to Request Confidential Communications. You have the right to request that you receive your health information in a specific way or at a specific location. For example, you may ask that we send

information to an e-mail account or to your work address. We will comply with all reasonable requests submitted in writing which specify how or where you wish to receive these communications.

- 3. Right to Inspect and Copy. You have the right to inspect and copy your health information, with limited exceptions. To access your medical information, you must submit a written request detailing what information you want access to, whether you want to inspect it or get a copy of it, and if you want a copy, your preferred form and format. We will provide copies in your requested form and format if it is readily producible, or we will provide you with an alternative format you find acceptable, or if we can't agree and we maintain the record in an electronic format, your choice of a readable electronic or hardcopy format. We will also send a copy to any other person you designate in writing. We will charge a reasonable fee which covers our costs for labor, supplies, postage, and if requested and agreed to in advance, the cost of preparing an explanation or summary. We may deny your request under limited circumstances. If we deny your request to access your child's records or the records of an incapacitated adult you are representing because we believe allowing access would be reasonably likely to cause substantial harm to the patient, you will have a right to appeal our decision. If we deny your request to access your psychotherapy notes, you will have the right to have them transferred to another mental health professional.
- 4. Right to Amend or Supplement. You have a right to request that we amend your health information that you believe is incorrect or incomplete. You must make a request to amend in writing and include the reasons you believe the information is inaccurate or incomplete. We are not required to change your health information and will provide you with information about this medical practice's denial and how you can disagree with the denial. We may deny your request if we do not have the information, if we did not create the information (unless the person or entity that created the information is no longer available to make the amendment), if you would not be permitted to inspect or copy the information at issue, or if the information is accurate and complete as is. If we deny your request, you may submit a written statement of your disagreement with that decision, and we may, in turn, prepare a written rebuttal. All information related to any request to amend will be maintained and disclosed in conjunction with any subsequent disclosure of the disputed information.
- 5. Right to an Accounting of Disclosures. You have a right to receive an accounting of disclosures of your health information made by this medical practice, except that this medical practice does not have to account for the disclosures provided to you or pursuant to your written authorization, or as described in paragraphs 1 (treatment), 2 (payment), 3 (health care operations), 6 (notification and communication with family) and 18 (specialized government functions) of Section A of this Notice of Privacy Practices or disclosures for purposes of research or public health which exclude direct patient identifiers, or which are incident to a use or disclosure otherwise permitted or authorized by law, or the disclosures to a health oversight agency or law enforcement official to the extent this medical practice has received notice from that agency or official that providing this accounting would be reasonably likely to impede their activities.
- 6. Right to a Paper or Electronic Copy of this Notice. You have a right to notice of our legal duties and privacy practices with respect to your health information, including a right to a paper copy of this Notice of Privacy Practices, even if you have previously requested its receipt by e-mail.

If you would like to have a more detailed explanation of these rights or if you would like to exercise one or more of these rights, contact our Privacy Officer listed at the top of this Notice of Privacy Practices.

D. Changes to this Notice of Privacy Practices. We reserve the right to amend this Notice of Privacy Practices at any time in the future. Until such amendment is made, we are required by law to comply with the terms of this Notice currently in effect. After an amendment is made, the revised Notice of Privacy Protections will apply to all protected health information that we maintain, regardless of when it was created or received. We will keep a copy of the current notice posted in our reception area, and a copy will be available at each appointment. We will also post the current notice on our website: www.shinewellnessclinic.org.

E. Complaints

Complaints about this Notice of Privacy Practices or how this medical practice handles your health information should be directed to our Privacy Officer listed at the top of this Notice of Privacy Practices.

If you are not satisfied with the manner in which this office handles a complaint, you may submit a formal complaint to: OCRMail@hhs.gov.

The complaint form may be found at www.hhs.gov/ocr/privacy/hipaa/complaints/hipcomplaint.pdf. You will not be penalized in any way for filing a complaint.