

February 24, 2014  
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Dick,

Thank you very much for your ongoing service to Sunstar Engineering Americas, Inc. (SEA). This is the first such letter I've ever written, but felt it well worth the time to recognize the support and contribution Quality Mechanicals has made for us here in Springboro, Ohio.

For the past 10 years, Quality Mechanicals has been our 'go-to' mechanical services provider and you guys have never failed to impress. In our corner of the OEM automaker chemical supply world, opportunities to gain volume are sometimes few and far between. We are forced to react very quickly, whether by increasing production capacity or engineering process changes and QMI is always there to support in whatever way possible.

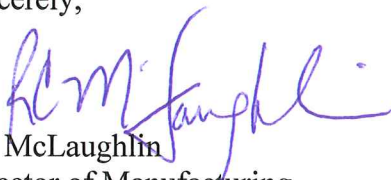
In the past few years alone, Quality Mechanicals has performed several large projects for SEA:

1. Three 2,000 gallon mix tank installations, including all associated process and compressed air piping.
2. Engineering, fabrication, and installation of two mezzanines for mixer installs.
3. Design and installation of two new chilled water supply systems.
4. Design and installation of a tanker offloading and pumping station for a new raw material storage containment.

In addition to the planned projects and outages, your ability to support SEA in times of crisis has been commendable. You've always had manpower available to support us during critical breakdowns, which has given us the ability to support our customers in every way possible. Your guys in the field are very professional and dedicated, as well. Scott has become a fixture at SEA over the past few years, working very closely with myself, engineering, and maintenance.

SEA holds our relationship with Quality Mechanicals, Inc. in high regard and would not hesitate to provide recommendations or references for your company. Thank you and all of your employees very much for your hard work and dedication with all that we've accomplished over the past 10 years!

Sincerely,



RC McLaughlin  
Director of Manufacturing  
Sunstar Engineering Americas, Inc.