

PART A: PAYMENT DETAILS AND WARRANTY



- Special orders require a 50% down payment/deposit. Any and all deposits are Non-refundable only transferable.
- PayPal, and/or Credit card transactions are subjected to a 3.99 % increase of the total transaction.

- If above product needs be shipped, full payment must be received and cleared before your order is purchased and/or shipped.
- No refunds will be given on any product that has not been bought and installed by one of our specialized Carpenters and/or sub contractors
- Electronics and electronic accessories are only warranted if noted in description otherwise no warranty will be given.
- Warranties only cover manufacture defect on parts only. The removal and/or reinstall of any product is not covered under any warranty agreement.
- Most large contracts require 1/3 of the total job to be put down as a holding/deposit. In some cases this can be taken on the first work day of the job, or to secure said job for future install.
- Subsequent payments are to be made on each Friday folloing the work week and will be split into equal payment weeks according to the length and amount of above contract.

PART C: SITE PEPERATION

Prior to House MD starting contracted work, the customer would be responsible to clear the work area of any and all personal belongings and items that are not part of the contract. IE... furniture, kitchen related items, valuables, fragile, heirlooms, pictures and /or sentimental belongings. If applicable, food and perishable items need to be sealed properly and stowed away in an area away from the demo / construction site. Areas in and around the construction site have to be cleared of any of these items as well. In some cases if work is being preformed on a second floor, the work performed can cause vibrations which can dislodge shelves and pictures from the walls. House MD is NOT responsible for any item(s) that may get damaged and or destroyed due to the work area not being properly prepared by the customer. House MD WILL take the necessary precautions for the protection of carpet and/or hardwood in or around the work area. House MD takes tremendous effort to protect against any of these issues that may arise, although unforeseen situations can arise. House MD will try everything in their power to resolve the situation, but will NOT be responsible for the repair or replacement of these items. If needed and the contract calls for temporary walls or protection including but not limited to blocking off arears in the home via tarps or temporary walls House MD WILL perform these tasks prior to the work being performed.

PART F: HOUSEHOLD PETS

House MD makes every effort to protect your home, your loved ones and your house hold pets. Although we'd love to watch or walk your beloved pet(s), it is not a responsibility we are able to perform during your project and / or renovation. Dust and fine debris can be bothersome to some animals. If room isolation or crating is not a feasible option, consider day boarding as an alternative. Please note: If boarding your pet is the only option, House MD will NOT be financially responsible of said option. Please understand that you MUST have full control over the whereabouts of your pet and what your pet is doing during our stay in your home. Some materials and / or food that is brought into your home may be hazardous to your pet(s). We ask that you keep your pet(s) away from these potential threats; sharp tools, spackle, dust and foreign foods are just a few examples of what can be harmful to your pet. If your pet(s) has the potential to harm a worker of House MD it is best that you Isolate, crate or board your pet(s). If your pet(s) have a history of running for the door, this may also be a reason to isolate, crate or board your pet/s. Due to the nature of home projects and renovations in general, doors are often propped open for removal of trash and / or materials along with frequent trips to the truck.

PART B: DISCLAIMER



House MD is in no way responsible for any mechanical or structural failure, such as tile adhesion or improper use of customer supplied materials. House MD offers their customers a full range of payment methods and options. In some cases House MD has no bearing on product and or products being installed or used. House MD only offers warranties on items that were purchased and installed by an employee of HouseMD. Warranties if any, cover the installed products and NOT the removal and reinstall of warrantied product.

PART D: CANCELLATION

- House MD Is required by law to allow a three day cancellation period starting from the time you signed this contract. Pre-scheduled dates will not given prior to contract being signed. House MD is a first come first serve company, taking on one project at a time. Due to our particular operation, your start date is given after signing. If a customer were to sign before you, your estimated start date may be pushed back.
- Final contracted price is non - binding, due to the unforeseen issues that can arise during renovations. It is in House Md's best interest to stay on budget. If an unforeseen issue should arise House MD will discuss the issue(s) while offering a solution before any additional fee is discussed. No charges will be charged that have not been approved by the homeowner and / or contracted signee.
- Failure to cancel within cancellation period could result in a fee of \$250.00. As long as no special ordered product(s) were purchased, the cancellation fee will be deducted from the deposit. If a deposit wasn't required or given you will be responsible for payment of the \$250.00 cancellation fee.
- House MD has the right to obtain Legal representation if signee should fail to pay cancellation fee.
- House MD also retains the right to cancel any and all contracts if one or more signed areas have been breached. In case of said issue you are still responsible for any and all special orders that have been made prior to cancellation. Special orders and cancellation fee will be deducted from Deposits and / or required if no deposit was given.
- Any and all Special orders require a 50% deposit which is not refundable. Even if this contract is canceled within the grace period the deposit will not be refunded as it was used to purchase contracted items. The items that were purchased are yours to keep and will be given to you upon payment of the remainder of the purchased product with the charge of the \$250.00 cancellation fee if applicable.

PART E: DUMPSTER

If your contract consists of a dumpster, House MD will not be responsible for any damage created to your person and / or personal property due to the delivery and / or removal of said dumpster. Most township laws and / or codes for a dumpster, states that a dumpster can not be, and will not be placed on township or city property . This means in most cases the dumpster will have to be placed on your property, IE a driveway. It is NOT House MD's responsibility to keep others trash from finding its way into your rented dumpster. It is YOUR responsibility to guard against others who might want to take advantage of this opportunity. Please understand that if anyone were to dump their belongings, including yourself without permission from House MD, you may be asked to pay for the overages that could result because of the extra weight.

By signing and dating below you state that you have read, understood and agree to all the terms and conditions of part A, B, C, D and part E of the contract

X _____ Date: _____

By signing and dating below you state that you have read, understood and release House Md from any and all financial and / or liability regarding your Pet/s in part F of the contract

X _____ Date: _____

PART G: DUST AND DEBRIS

House MD is focused on making your project as comfortable and worry free as possible. During the construction process there will be dust and debris. House MD is NOT responsible for debris removal, unless stated in the contract. If a dumpster is part of the contract it is safe to say that House MD will be responsible for the disposal of large debris. Fine dust or final cleaning is never provided or assumed to be part of a contract. The customer assumes all responsibilities for cleaning and trash removal.

In many cases a final cleaning of newly grouted tile will be necessary in order to remove the haze that is deposited during the grouting process. A sealing treatment of the grout is also necessary 10 days after installation if you would like to extend the life of your grout and tile.

PART I: TOOLS AND TOOL CARE

Tools are a large part of the process. If your job is a large multi-day project, there will be times when tools will be left on the premises and / or in the home. The customer will need to provide a safe area away from foot traffic and small children such as a closet, room or a corner of a room. This is where the tools will be stored or stacked at the end of the work day. The customer IS responsible for the care and protection over these tools during their stay in your home. If small children are present House MD will remove blades and / or batteries from working tools and unplug any plugged in tool. We ask that you and your family respect the dangers that can arise with the presence of these tools within the home. House MD accepts NO responsibility for any injury that is caused by the misuse or mishandle of any tool that has been safely put away / aside. Please remember to treat the working area as a live working jobsite. You are not permitted to enter or play in working area.

By signing and dating below you state that you have read, understood and agree to all terms and conditions of part G, And I provided by HouseMD

X _____ Date: _____

PART H: SOCIAL MEDIA

For marketing and / or training purposes only, said job to be completed is subjected to social media attention. By initialing below you have confirmed that you are NOT opposed to pictures and/or videos of your home and/or property, part of or its entirety to be publicly posted and /or shared to any and all social media platforms. This is a responsibility that House MD does not take lightly. Your privacy is of the utmost importance. No personal information, names, family pictures, addresses, street names, house numbers, license or license plates will be shared, displayed or photographed. Only pictures to be shared or posted will consist of the job and the job progress. If by any chance you would like for a particular photo to be removed from our page we will gladly do so.

(THIS IS AN OPTIONAL REQUEST)



Follow us on Facebook & Instagram: @Housemdnj

X _____

PART J: STICKERS, DECALS AND BRANDING

At the end of most major renovations House MD would like permission from the owner to place a small 2"x4" sticker/ decal inside a drawer or cabinet. This will help keep our number handy for future help and /or projects. By initialing you state your ARE NOT opposed to this or other branding techniques used by HouseMD.

(THIS IS AN OPTIONAL REQUEST)



X _____