HEALOW PATIENT PORTAL INSTRUCTIONS
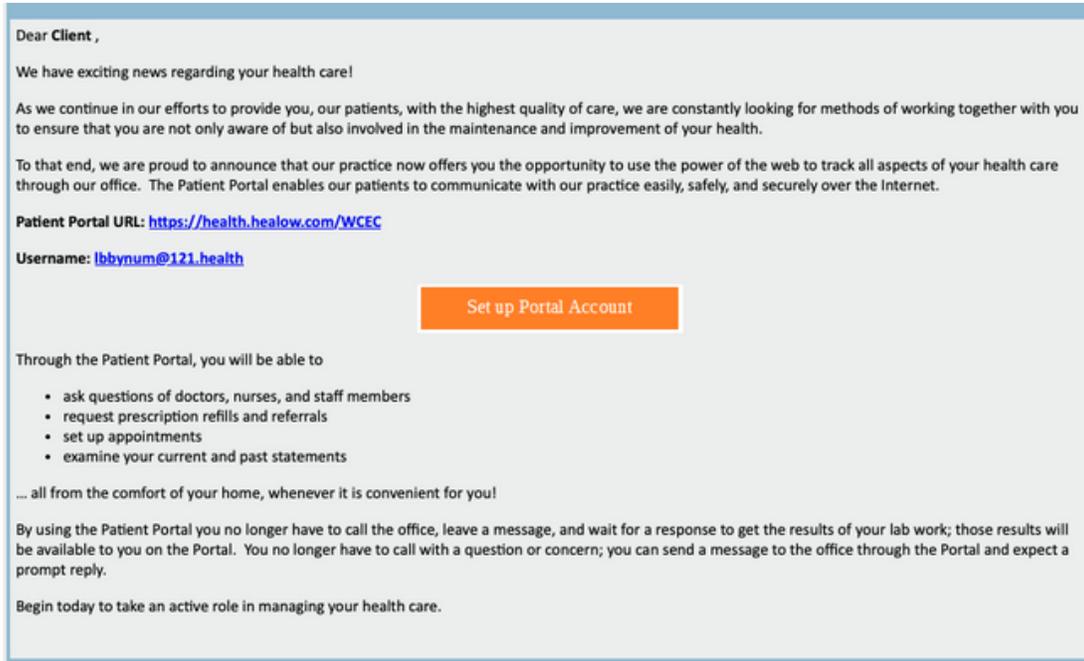
Follow these instructions to set up your patient portal account.

WALTON COUNTY
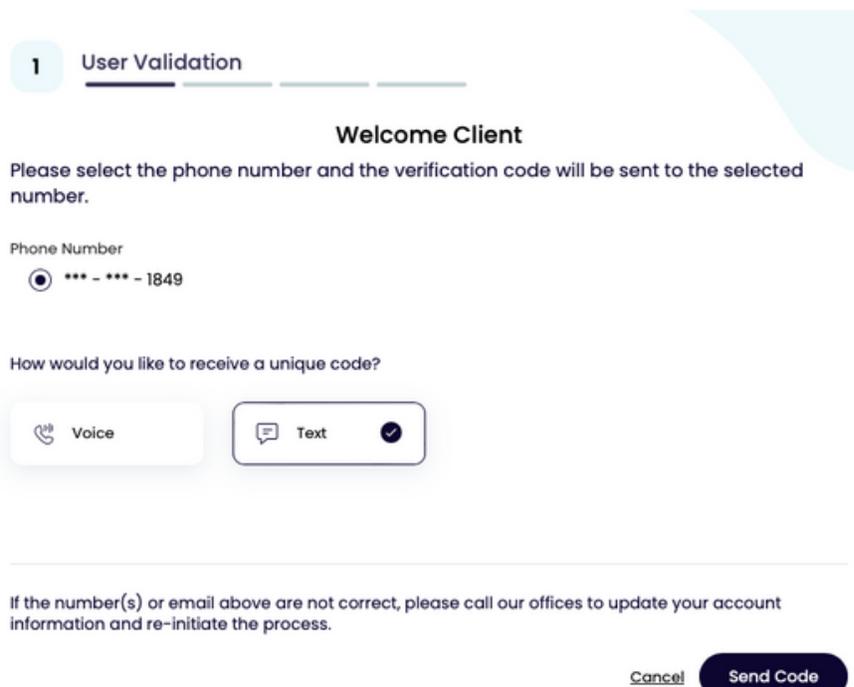Employee Health Clinic

Phone: 770-526-2040
Email: patientserviceswalton@121.health

Step 1. Open your email from Walton County Employee Clinic. The email subject is "portal login information from your doctor's office."

Step 2. Click the orange button labeled "Set up Portal Account."

Dear **Client** ,

We have exciting news regarding your health care!

As we continue in our efforts to provide you, our patients, with the highest quality of care, we are constantly looking for methods of working together with you to ensure that you are not only aware of but also involved in the maintenance and improvement of your health.

To that end, we are proud to announce that our practice now offers you the opportunity to use the power of the web to track all aspects of your health care through our office. The Patient Portal enables our patients to communicate with our practice easily, safely, and securely over the Internet.

Patient Portal URL: https://health.healow.com/WCEC

Username: lbbynum@121.health

<div align="center">

Set up Portal Account

</div>

Through the Patient Portal, you will be able to

- ask questions of doctors, nurses, and staff members
- request prescription refills and referrals
- set up appointments
- examine your current and past statements

... all from the comfort of your home, whenever it is convenient for you!

By using the Patient Portal you no longer have to call the office, leave a message, and wait for a response to get the results of your lab work; those results will be available to you on the Portal. You no longer have to call with a question or concern; you can send a message to the office through the Portal and expect a prompt reply.

Begin today to take an active role in managing your health care.

Step 3. User Validation- Select how you would like the verification code to be sent to your phone. Select "send code."

1 User Validation

Welcome Client

Please select the phone number and the verification code will be sent to the selected number.

Phone Number

◉ *** – *** – 1849

How would you like to receive a unique code?

| 📞 Voice | 💬 Text ✓ |

If the number(s) or email above are not correct, please call our offices to update your account information and re-initiate the process.

Cancel   **Send Code**

Step 4. Enter the validation code you received. Select "verify."

Step 5. Reset Password- Please select your new password. Select "next."

3 Reset Password

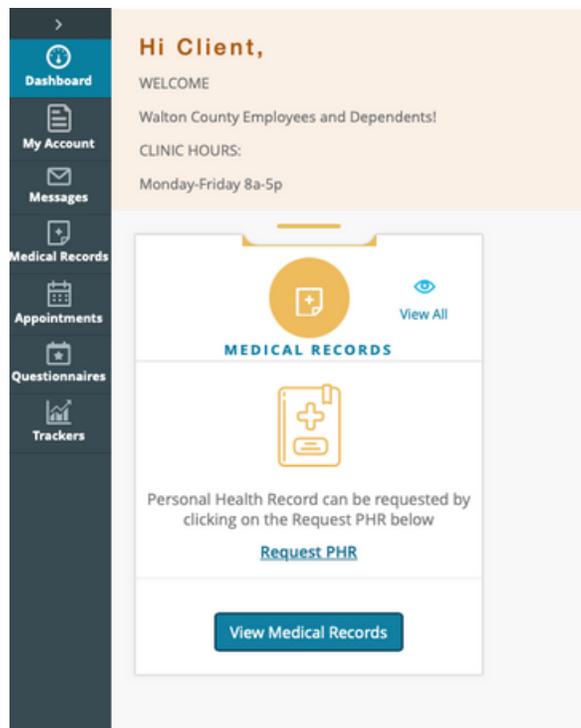Please Select your new Password. Refer Password GuideLines to create secure passwords.

New Password

Confirm New Password

Cancel   Next

Step 6. Consent Form- Please acknowledge reading and accepting the conditions in both consent forms by selecting "I have read the consent form and the above information." Select "Agree & Next."
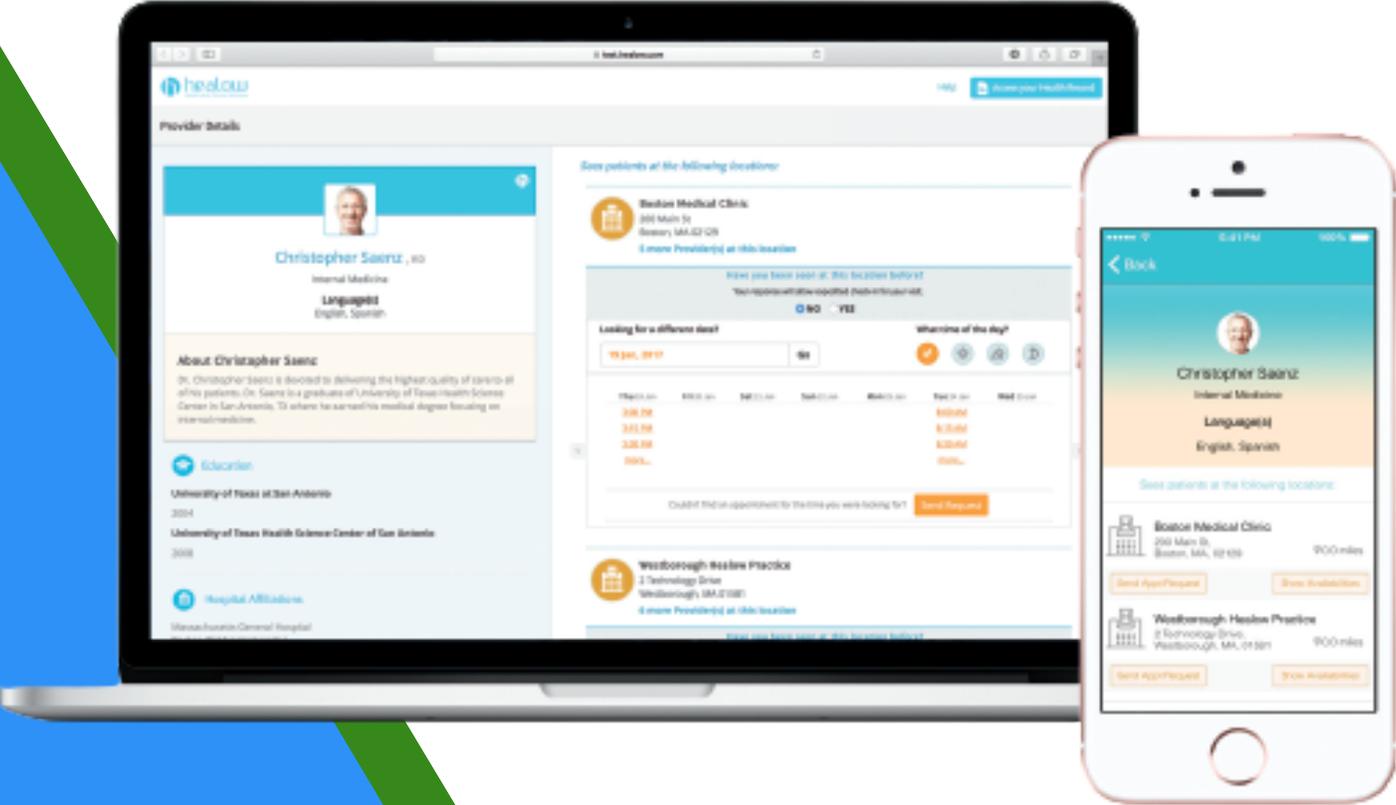
Step 7. Congratulations! You've successfully set up your patient portal account. You may now view your medical records, ask questions, schedule appointments, and more!

Dashboard
My Account
Messages
Medical Records
Appointments
Questionnaires
Trackers

Hi Client,

WELCOME

Walton County Employees and Dependents!

CLINIC HOURS:

Monday-Friday 8a-5p

View All

MEDICAL RECORDS

Personal Health Record can be requested by clicking on the Request PHR below

Request PHR

View Medical Records

Healow App Instructions

Follow these instructions to download the Healow app onto your mobile device.

Phone: 770-526-2040
Email: patientserviceswalton@121.health
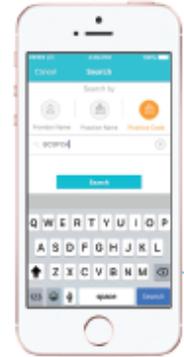
WALTON COUNTY
Employee Health Clinic

Step 1: Download the healow app from App Store (iPhone) or Google Play (Android Phone). Click get started and agree to the terms and conditions.

Step 2: Enter your first and last name and DOB. Click continue.

Step 3: Select "Yes, I have a practice code" Enter the practice code- **FJGADD** **Click Next.**

Step 4: Verify your practice and click "This is my practice."

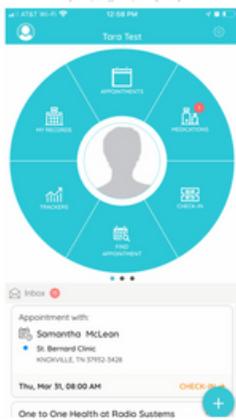**Step 5:** Sign in using the username and password you created for your patient portal.

Note: If you have not set up your patient portal account, please follow the Patient Portal instructions.

Step 6: Set up your secure 6 digit pin.

Step 7: Find or schedule appointments, view upcoming appointments, medications, and health records from the wheel on your home screen.

Step 8: To allow access to your virtual H2H visit with your provider, click on Settings in the upper right-hand corner. Click "H2H," then follow the prompts to enroll in your practice, verify your device, and register your number.

Note: 24 hours after your clinic has been enrolled for H2H on the health app, your provider can connect via a virtual visit at the time of your appointment. Please watch for a call from your provider to your mobile phone via the Healow app.