

Ford F59 Warranty Summary

Chassis	Model Years	From In Service Date	Miles	Hours	Parts/Labor	Comments
Base Warranty	All	36 months	36,000			
Battery	All	36 months	36,000			
Emissions	All	60 months	50,000			
Differential	2021 and older	60 months	60,000		100%/100%	
	2022 and newer	60 months	100,000		100%/100%	EFC 09139
Transmission	2021 and older	60 months	60,000		100%/100%	
	2022 and newer	60 months	100,000		100%/100%	EFC 09139
Engine	2021 and older	60 months	60,000		100%/100%	
	2022 and newer	60 months	100,000	4,000	100%/100%	EFC 09139
Frame	All	60 months	Unlimited		100%/100%	
Crossmembers	All	60 months	Unlimited		100%/100%	

Publish Date: May 20, 2021 Due Date (If Applicable): N/A

Information: *EFC09139 Extension of the 5-year 60,000 mile limited powertrain warranty to 5-years, 100,000 miles for Fleet Customers starting on 2022 MY F-Series and Vans*

Target Dealer Group: All Ford Dealerships

Target Audience: Dealer Principal, General Manager, General Sales Manager, Fleet Sales Manager, P&S Director, Service Manager, Service Department, Service Advisors, Warranty Administrator

Target Dept(s): ☒ New Sales ☐ CPO/Used Sales ☒ Fleet Sales ☐ Finance ☐ Parts ☒ Service

ACTION REQUESTED

- Please review the Warranty and Policy Manual to understand the requirements for Fleet customers with a valid Fleet Identification Number (FIN Code) to receive the extended limited powertrain warranty.

BACKGROUND

- To further solidify our leadership position in the commercial market, Ford will offer an extended powertrain warranty on key commercial vehicle lines starting with 2022 model year
- Fleets must have a valid FIN code in order to receive the warranty

SUMMARY

Ford is increasing the 5-year 60,000-mile limited powertrain warranty to 5-years, 100,000 miles on the following vehicles:

- 2022 MY F-150 (Excluding Raptor)
- 2022 MY Super Duty (F-250 through F-600, pickups and chassis cabs)
- 2022 MY F-59 Stripped Chassis
- 2022 MY F-53 Stripped Chassis
- 2022 MY Transit (Excluding E-Transit)
- 2022 MY Transit Connect
- 2023 MY E-Series

Only Fleet purchasers with a valid Fleet Identification Number (FIN code) will receive the extended warranty. When the sale is entered into the sales reporting system with a sales type “fleet” along with a valid FIN code, the warranty extension will automatically be added to the vehicle. The extension will stay with the vehicle even if it is subsequently sold to a non-fleet customer before the expiration. This extension applies to both gas and diesel powertrains.

Dealers can check for the warranty extension on eligible fleet vehicles in OASIS. Please refer to the Warranty and Policy Manual section 3.13.00 *Gas Engine Commercial Warranty*. This change will also be reflected in the printed *Warranty Guide* distributed with the purchase of every new vehicle.

REQUIREMENTS FOR RECEIVING THE WARRANTY

For commercial accounts to become a Ford Fleet Account, for vehicles which are owned and operated in the United States, the account must register for a Fleet Identification Number (FIN Code). Eligibility restrictions may be found at <https://www.fleet.ford.com/get-started/>.

FAQ

- *What happens to the Commercial Vehicle Powertrain Warranty if the vehicle is sold?*

The Commercial Vehicle Powertrain Warranty remains with the vehicle, even if it is purchased by a non-fleet customer

- *Does Roadside Assistance also extend to 5 years/100,000 miles on the vehicles that have the Commercial Vehicle Powertrain Warranty?*
No, Roadside Assistance remains at the current support level of 5 years/60,000 miles
- *What parts are covered under the warranty?*
This is an extension of the existing 5 year/60,000 powertrain warranty it will cover all the parts currently covered under the terms of this warranty for an additional 40,000 miles on both gas and diesel engines
- *Will the Commercial Vehicle Powertrain Warranty appear in OASIS, and the 2022 Model Year Ford Warranty Guide?*
Yes, this warranty will appear in OASIS, and in the guide distributed along with the owner's manual in every new Ford vehicle
- *What if the vehicle is sold "retail" and the customer registers it in the name of their business or LLC?*
The warranty is only applied at the time of sale to a customer with a valid FIN code, if they do not have a FIN code, they will not receive the warranty extension
- *Will all Fleet vehicle sales be eligible to receive the extended warranty?*
Currently, we are only offering the warranty to our core fleet vehicles; F-Series, Stripped Chassis and Vans
- *What change has been made to Super Duty's Diesel Powertrain warranty for Fleet?*
Warranty has expanded from only Diesel Engine to all Powertrain components for Fleet customers

QUESTIONS

Please direct any questions to Global Warranty Operations sgwo@ford.com