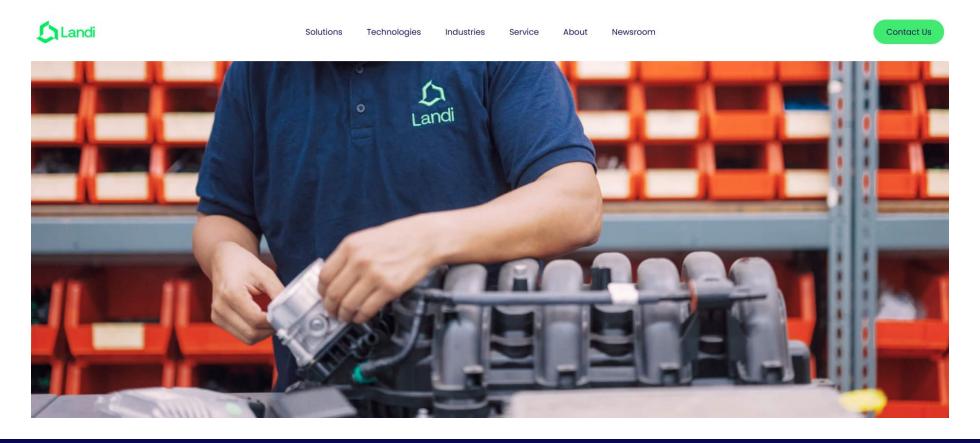


Landi Technologies Repair Assistance

2 options:

- 1. Online form (Repair Assistance) www.landitechnologies.com
- 2. Call 1-855-526-3400: M-F 11A-8P EST, 10A-7P CST, 9A-6P MDT, 8A-5P PST

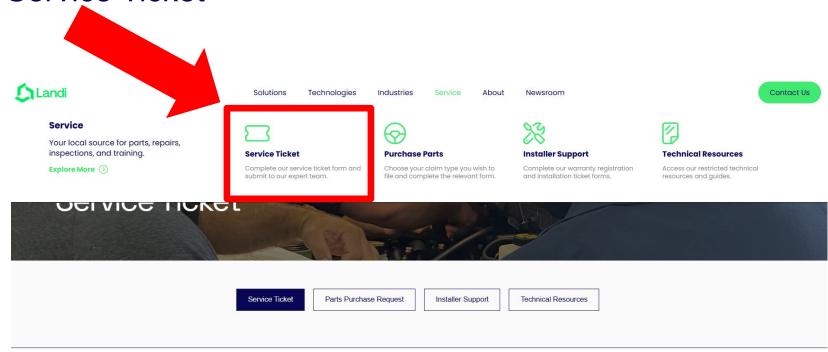




Online Form Steps (www.landitechnologies.com)

- 1. Hover mouse over "Service"
- 2. Drop down menu appears

3. Click on "Service Ticket"



Note: You will receive an email confirmation of receipt and the assigned ticket #. Landi
Technologies will work the issue and respond accordingly.
service@landitechnologies.com

Instructions

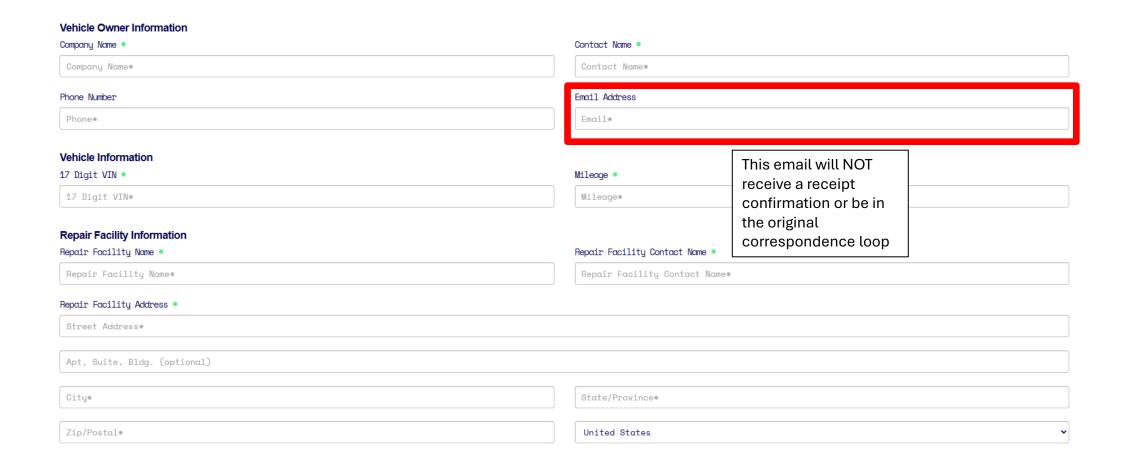


Complete the form below and submit to Landi Technologies. If there are questions or problems submitting this form, you can contact Landi Technologies service team:



Landi Online Form Steps (www.landitechnologies.com)

4. Complete as much of form as possible (screen 1 of 3)





Online Form Steps (www.landitechnologies.com)

4. Complete as much of form as possible (screen 2 of 3)

Repair Facility Information		
Repair Facility Name *	Repair Facility Contact Name *	
Repair Facility Name*	Repair Facility Contact Name*	
Repair Facility Address *		
Street Address*		
Apt, Suite, Bldg. (optional)		
City*	State/Province*	
Zip/Postal*	United States	•
Repair Facility Phone	Repair Facility Email *	
Repair Facility Phone*	Repair Facility Email*	
	This email will NOT receive a receipt confirmation or be in the original correspondence loop	



Online Form Steps (www.landitechnologies.com)

- 4. Complete as much of form as possible (screen 3 of 3)
- 5. Click in "I'm not a robot box"
- 6. Click "Submit"
- 7. Repair facility email entered will receive an email confirmation of receipt and the assigned ticket #. Landi Technologies will get engaged from that point.

