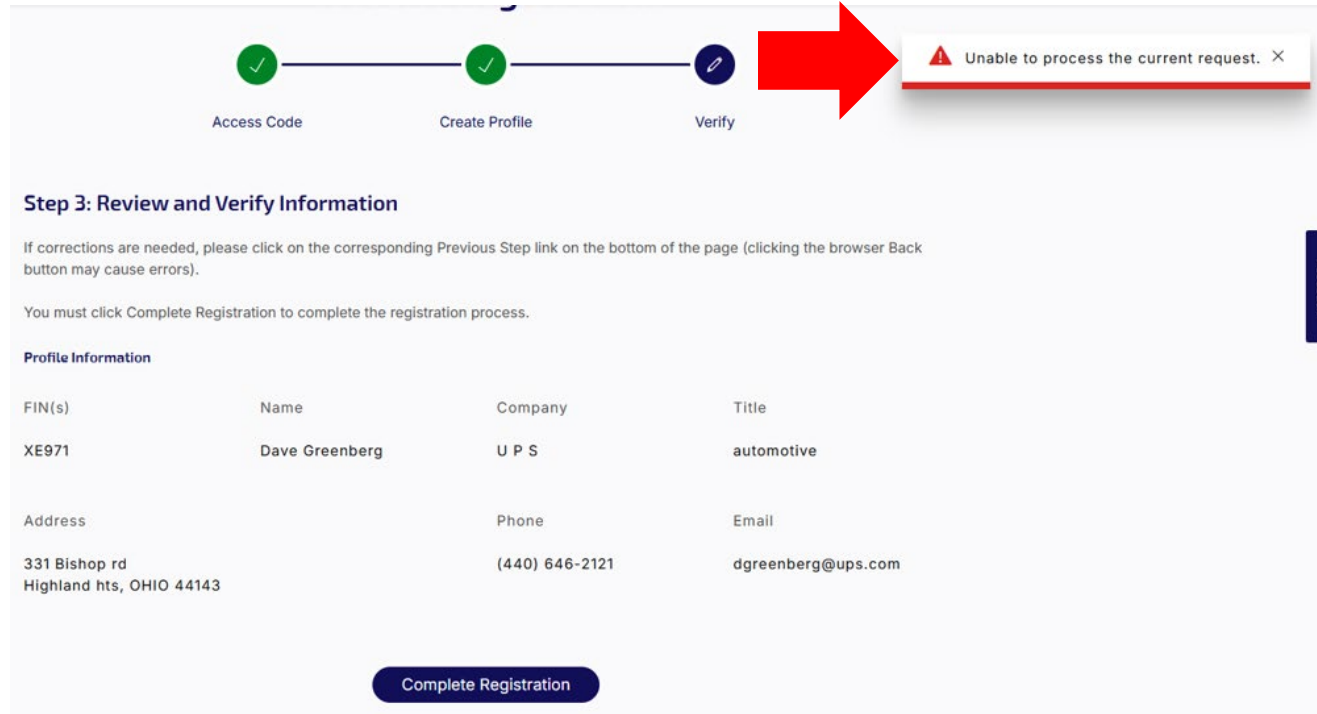


UPS Ford ID reactivation instructions

To be followed if your Ford ID becomes deactivated. This may be the case if you try and reapply for a Ford ID via fordpro.com and get the error in figure below



The screenshot shows a three-step registration process: 'Access Code' (green checkmark), 'Create Profile' (green checkmark), and 'Verify' (blue pencil icon). A red arrow points from the 'Verify' step to a red error message box that says 'Unable to process the current request. X'. Below the progress bar, the page is titled 'Step 3: Review and Verify Information'. It includes instructions on how to handle corrections and a 'Complete Registration' button. A 'Feedback' button is visible on the right side.

Step 3: Review and Verify Information

If corrections are needed, please click on the corresponding Previous Step link on the bottom of the page (clicking the browser Back button may cause errors).

You must click Complete Registration to complete the registration process.

Profile Information

FIN(s)	Name	Company	Title
XE971	Dave Greenberg	U P S	automotive

Address	Phone	Email
331 Bishop rd Highland hts, OHIO 44143	(440) 646-2121	dgreenberg@ups.com

[Complete Registration](#)

[Feedback](#)

2 Options:

Option 1: [Ford Pro Login Support](https://www.fordpro.com/en-us/get-started/login-support/) (https://www.fordpro.com/en-us/get-started/login-support/)

Option 2: Call 1-800-343-5338

UPS Ford ID reactivation instructions

Option 1: [Ford Pro Login Support](https://www.fordpro.com/en-us/get-started/login-support/) (<https://www.fordpro.com/en-us/get-started/login-support/>)

Ford Pro Login Support

Please fill out all fields. A support request will be sent to a Ford Pro Representative to help resolve your issue.

Reason for Support *
My User ID has been inactivated

FIN or Dealer Code
XE971

First Name *
Last Name *

Email *
Confirm Email Address *

Send Email

Fill in all the information and select the drop down My User ID has been inactivated

The screenshot shows a web form titled "Ford Pro Login Support". It includes a dropdown menu for "Reason for Support" with "My User ID has been inactivated" selected. There are input fields for "FIN or Dealer Code" (containing "XE971"), "First Name", "Last Name", "Email", and "Confirm Email Address". A "Send Email" button is at the bottom left. A red box at the bottom contains the instruction: "Fill in all the information and select the drop down My User ID has been inactivated". Red arrows point from this box to each of the input fields.

Option 2: Call 1-800-343-5338, option 2 (fleet identification code, web support)

- Provide information to live agent
 - UPS FIN XE971, Name, phone, email, prior Ford ID
- Go to www.changepassword.ford.com
- Enter temp password provided by Ford agent