



## **SDG INTEGRATION FOR OPERATIONS TRAINING**



MTBM Group Sdn. Bhd. (1600656-M)

Level 8, MCT Tower, Sky Park, One City, Jalan USJ 25/1, 47650 Subang Jaya, Selangor

**Course Title:** SDG Integration for Operations Training

**Course Validity:** 2 Days

**Validity:** Not Applicable

**HRD Corp Scheme:** Claimable

## **INTRODUCTION**

This training provides practical guidance on integrating the United Nations Sustainable Development Goals (SDGs) into operational activities across departments. It focuses on aligning daily processes, KPIs, improvements and decision-making with SDG targets. Participants will learn how to embed sustainability practices into core operations to support organisational ESG performance and long-term impact.

## **OBJECTIVE(S):**

- Understand SDG relevance and operational integration principles
- Learn to map operational activities against SDG targets and indicators
- Strengthen knowledge of sustainability-driven processes and KPIs
- Identify operational gaps and opportunities for SDG alignment
- Enhance capability to implement SDG-focused improvements
- Support ESG reporting and continuous improvement within operations
- Promote organisation-wide participation in SDG commitments

**TARGET GROUP(S):**

- Operations, production and facility teams
- ESG and sustainability personnel
- Quality, compliance and administrative staff
- Department managers and supervisors
- Organisations adopting SDG-aligned practices

**ENTRY REQUIREMENT(S):**

- Able to read, write, and communicate in Malay/English

**TOPIC(S):**

1. Introduction to SDGs and Operational Integration Concepts
2. Mapping Operational Processes to SDG Targets and Indicators
3. Sustainability-Driven KPIs and Performance Monitoring
4. Operational Gaps, Risks and Opportunity Identification
5. Embedding SDG Practices into Daily Workflows and Decision-Making
6. ESG Alignment, Compliance and Reporting Requirements
7. Employee Engagement, Coordination and Communication for SDG Adoption
8. Continuous Improvement Strategies for SDG-Based Operations

**LIST OF REFERENCE BOOK(S):**

- United Nations SDG Framework & Technical Guides
- National SDG Roadmaps & Policy Documents
- ESG Reporting Frameworks
- Sustainability & Operational Integration Manuals

**LIST OF TEACHING AID(S):**

- LCD projector
- Computer
- Whiteboard with accessories

**METHODOLOGY(S):**

- Lecture
- Case studies
- Group discussions
- SDG process-mapping exercises
- Practical implementation workshops

## TRAINING SCHEDULE

### Day 1

Time	Activity / Topic
8:30 am – 9:00 am	Registration and Introduction
9:00 am – 9:45 am	Topic 1: SDGs & Operational Integration Concepts
9:45 am – 10:30 am	Topic 2: Mapping Operations to SDG Targets
10:30 am – 10:45 am	<b>Morning Tea Break</b>
10:45 am – 11:30 am	Topic 3: Sustainability-Driven KPIs
11:30 am – 12:30 pm	Topic 4: Operational Gaps & Opportunity Identification
12:30 pm – 1:30 pm	<b>Lunch Break</b>
1:30 pm – 2:30 pm	Case Study: SDG Application in Daily Operations
2:30 pm – 3:30 pm	Workshop: SDG-Aligned Process Mapping
3:30 pm – 3:45 pm	<b>Afternoon Tea Break</b>
3:45 pm – 5:00 pm	Group Exercise: Identifying SDG-Driven Improvements

## TRAINING SCHEDULE

### Day 2

Time	Activity / Topic
8:30 am – 9:00 am	Recap of Day 1 & Q&A
9:00 am – 9:45 am	Topic 5: Embedding SDGs in Workflows & Decision-Making
9:45 am – 10:30 am	Topic 6: ESG Alignment & Reporting Requirements
10:30 am – 10:45 am	<b>Morning Tea Break</b>
10:45 am – 11:30 am	Topic 7: Engagement & Communication for SDG Adoption
11:30 am – 12:30 pm	Practical: Department-Level SDG Integration Review
12:30 pm – 1:30 pm	<b>Lunch Break</b>
1:30 pm – 2:30 pm	Topic 8: Continuous Improvement for SDG-Based Operations
2:30 pm – 3:30 pm	Group Workshop: Designing SDG Action Plans
3:30 pm – 3:45 pm	<b>Afternoon Tea Break</b>
3:45 pm – 5:00 pm	Final Review, Q&A & Closing