

POLICIES

Vaccinations: Dogs must be up to date on their DPP and rabies vaccinations and the client must provide these records to be kept on file. The client will be required to send updated vaccination records once expired.

Licensing: Dogs must be equipped with proper city licensing and identification on all collars or harnesses that are provided for their walks. If a fine is incurred during the walk due to the absence of these tags the client will be required to pay the fine in full.

Aversive tools: The client agrees that they will not use any aversive tools on their dog (shock collar, bark collar, prong etc.) and walker/client relationship will be terminated if these tools are employed.

Illnesses/Injuries: If a dog is injured or ill in any way it must be disclosed before the scheduled walk time. We reserve the right to refuse service to a pet for any reason. The comfort of your pup is our top priority!

Equipment: The client must provide a properly fitted harness.

Weather: Weather advisories will be taken into account for all walks. If the safety of the dog or walker is compromised due to extreme heat, air quality advisories or strong storms the dog will be taken out long enough to relieve themselves. The rest of the scheduled walk will be completed with indoor playtime.

Invoicing: Invoices for walks/drop ins will be sent out and due each week on Fridays to be paid through credit card or E-Transfer. There will be an option for automatic credit card payment.

Pet sitting invoices will be sent prior to the scheduled stay. Booking will be confirmed once payment has been received in full.

Cancellations: Walk cancellations must be done by 7pm the day before the scheduled walk to avoid being charged. If canceled after 7pm the day before or on the day, you will still be invoiced. If the walker must cancel the walk you will not be charged.

Pet sitting clients will receive a full refund if canceled within 4 weeks notice. You will receive a 50% refund if canceled within 2 weeks. Following that, the booking will be non-refundable.

Date: _____

Client Signature: _____

Disclaimer: All terms and conditions are subject to change at any time without notice.