

Terms & Conditions

Please read this page in its entirety BEFORE paying and registering for any class, workshop or event at The Sewing Heart studio.

When you register for a class, workshop or event or buy a product from us, you are acknowledging that you agree to all our terms and conditions.

Our goal at The Sewing Heart studio is to provide each and every one of our guests with a safe experience during all services offered. To help with this, we've put together some important policies and procedures for you to consider and acknowledge before signing up for a class or event at our studio.

CLASS/ EVENT REGISTRATION

To register for a class the entire registration fee must be paid in full before the workshop starts.

All payments are non-refundable and non-transferable.

We have classes throughout the week. Check our schedule.

You only get charged for the days you book

CLASS ATTENDANCE

All classes begin and end at the scheduled time.

Students are expected to arrive no earlier than 10 minutes prior to the start time of a class or workshop.

Only registered students will be permitted to remain in the studio during scheduled class hours. No non-student visitors will be accommodated.

Studio door will close 15 minutes after scheduled class start time. At that time, no late-arriving students (or anyone else) will be allowed to enter the studio and disrupt the class in session.

Classes will end promptly at the scheduled end time. Parents are required to pick up children promptly at class end times. We do not offer after hours care for minors.

We do not offer make-ups or studio credit for students missing any part of a class or the entire class.

If you do not show up for class or arrive more than 15 minutes late you will forfeit your class fee. No exceptions.

Please be on time and prepared for class.

SAFETY RULES

For the safety of all, students and visitors to the The Sewing Heart studio must follow our studio rules. Studio rules are posted inside the studio space and will be discussed at the beginning of each class.

Some key rules to follow include:

1. No pets allowed in the studio.
2. No drinks or food allowed near sewing machines, cutting tables or ironing boards.
3. Always wear closed-toe shoes for class.
4. Do not run with any sharp tools including but not limited to rotary cutters, seam rippers, scissors, dressmaker shears, thread snips, pins, safety pins, awls, stilettos, etc.
5. All rotary cutters must be closed immediately after use and before being placed down onto the cutting table. Do not place rotary cutters near the edge of any table.
6. All scissors & shears must be closed and placed in the designated spaces when not in use.
7. All thread and fabric scraps must be placed in designated bins during class and as a part of clean up after class is over.