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## Account Questions

6 messages

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To: support@trubluefx.info

Thu, Sep 21, 2023 at 2:49 PM

Hi there,

I had monies moved over into an account as a special request through TB leadership and Shannon Steele. I can see a balance on the MT5 under account 10101154, but it does not reflect in my my.trubluefx.com account under landing account USD-000-0023437. Can you please advise if the two are linked? If not how can they be linked to reflect the balance on both MT5 and my my.trubluefx.com account?

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TruBlueFX <support@trubluefx.info>

Thu, Sep 21, 2023 at 3:06 PM

Hello can you confirm the account number again? We do not see a 10101154

TruBlueFX Team  
www.trubluefx.com  
[Quoted text hidden]

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To: TruBlueFX <support@trubluefx.info>

Sun, Sep 24, 2023 at 7:00 AM

My account on the MT5 that was created shows the account # 10101154 but my landing account in TrueBlue shows USD-000-0023437. They stated the two should be interconnected/linked. Can you advise if you have any information regarding this account on the MT5 on the Ares Global brokerage?