

Service Level Agreement EA and WFSC

Any classes with consistent attendances below 60% will be discussed and a plan of action agreed. This may be (in consultation with the club):

- removal of the class
- change of type of class
- opening the class to EA members to increase attendances.

EA to consider the growth of the group exercise programme in line with club demand, where viable and space available.

4.0 Group Exercise Instructors

EA will continue to employ instructors. This is to maintain appropriate health and safety standards and checks.

5.0 Annual Pricing Reviews

EA will review all pricing each February and issue these to the club contact to inform club members in March of each year. Any increases are effective from April 1st each year. A copy of 2025-26 charges is attached at Appendix 2

6.0 Operational Meetings

EA will arrange an operational periodic meeting with the club. We suggest these take place in January, May and September, each year. EA will take meeting notes and send a summary to club contacts.

7.0 Space for Christmas Event

EA will provide a studio for the Club Christmas Party. We would require a minimum of 8 weeks' notice to enable this at a mutually convenient time. There will be no charge for the studio.

8.0 Club Membership

EA would like to encourage the Club to review club capacity on a regular basis and keep EA updated on the status at operational meetings.

On behalf of Everyone Active

Name: Nigel Ashton

Position: General Manager

Signature:

Date: 04/12/25

On behalf of Winchester Sport & Fitness Club

Name: Mike Thomas

Position: CHAIR for WFSC [2024-2025]

Signature:

Date: 13-01-26

Appendix 1: Timetable of Activities as of October 2025

Appendix 2: Copy of Charges 2025-26