



# Wish Family Guide



### Welcome to Make-A-Wish®

Dear Wish Family,



### Your child is getting a wish!

The power of a wish extends beyond a moment. When a child learns they can have a wish, they begin a journey that replaces fear with confidence, sadness with joy and anxiety with hope.

Wishes are a product of your child's imagination and are not one-size-fits-all. We are excited to get to know your child and discover all the ideas that would fill them with joy during these unique times. This guide can be used to inspire your child to think about different wishes and explore their imagination.

You may visit our Wish Family Central website at **www.wishfamilycentral.org** to help guide you through this magical journey.



## The Wish Journey

Chapter staff Family receives Child referred by determines eligibility welcome call approved referral with child's and Wish Family source healthcare team Guide via e-mail Wish discovery Phone call with Wish assigned volunteers to visit with to wish volunteers to schedule the wish coordinator determine wish discovery visit **GRANT** Wish team Wish approval plans wish with process **WISH** family and finalizes all arrangements



## **WISH GUIDELINES**

In accordance with our policies and guidelines, there are some wish requests that we are unable to fulfill. These include but are not limited to:

- Service Animals
- Firearms or other weapons
- Direct gifts of money
- Medical treatment or equipment
- Construction or real estate

- Motorized vehicles
- In-ground pools
- Wishes that solicit large scale support from the general public
- Wheelchair Accessible Van Conversions

#### **Participant Policy**

For any wish, Make-A-Wish® is able to accommodate the wish child, two adults, and any sibling under the age of 18 who resides full-time in the same household as the wish child. In cases where there are no siblings in the household, a fourth participant may be included on the wish, pending proper paperwork for their participation is received by the office.

#### Age Policy

- > There is a minimum age of 5 for children who wish to travel to Hawaii or cruises.
- > There is a minimum age of 7 for children who wish to travel to International destinations.

We will make every effort to grant your child's primary request; however, it is important that we get a second and third wish choice should we not be able to grant your child's first wish request.

#### **Medical Approval**

All wishes are subject to review by the Wish Child's medical team. Once the Wish Child has determined a wish, Make-A-Wish will work with the healthcare providers to certify that the selected wish is medically appropriate and to assess any medical needs, restrictions, and precautions which need to be considered in planning a wish.

Make-A-Wish policy states that all wish children who require more than eight hours of home medical care, performed by a licensed nurse, must undergo an extensive internal review if the wish involves travel. Our goal is to grant a child's heartfelt wish in the safest way possible.











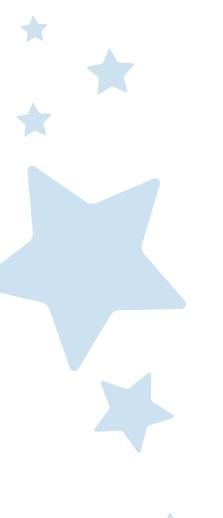
## **FORMS & SIGNATURES**

Now that your child has been deemed eligible for a wish, there is paperwork to complete and sign. All information provided is kept confidential. To proceed with the wish process, the following documents should be copied and provided at the time of your wish interview:

- Adult Participants: Copies of valid photo ID or driver's license
- Wish Child and Siblings: Copies of birth certificates

Please be aware that Make-A-Wish requires *signatures of both biological parents* for any minor participant involved in a wish. If both parents or guardians cannot be present at the wish interview, please have contact information available for that person. For unique family circumstances, your Wish Granter will discuss alternate paperwork that can be completed so we may still fulfill a wish for your child.





# **WISH TYPES**



Wish to go...



Wish to meet...



Wish to be...



Wish to have...





## **WISH DEFINITIONS**



- Wish Granter: Make-A-Wish volunteer who conducts wish interview
- Wish Discovery Visit: Meeting with the volunteers where you review the Make-A-Wish paperwork and child is interviewed to determine their one true wish
- Wish Delivery: Meeting where we present your child with their wish or if your child's wish involves travel, you review the details of your trip



## **CONTACT INFORMATION**

We are so excited to embark on the wish process with your child! If you have any questions before you receive your welcome call, please feel free to reach out to our office at any time and speak to any member of the Wish Team.

### **MAKE-A-WISH SOUTHERN FLORIDA**

Finker-Frenkel Wish House 343 NW 6th Street Miami, FL 33136 Phone: (305) 394-8474