

## **Terms and Conditions for Recurring Payments**

At Phoenix Trampoline Club, your payments may be taken using Recurring Payments. If that is the case, they will be taken on a monthly basis on a set date using the relevant EasyRegisters Payment Plan.

These payment plans will run for 11 months for recreational and 12 months for squad.

The club will set up payment plans for you, and you must add a payment method. In order to view how to set up Payment Methods, please view this video: <a href="https://www.youtube.com/watch?v=HmrEV\_70IJs">https://www.youtube.com/watch?v=HmrEV\_70IJs</a>

In order to cancel your recurring payments, you may either remove your default payment card, or you can contact your club administrator at: <a href="mailto:info@phoenixtrampolining.co.uk">info@phoenixtrampolining.co.uk</a> in order to request cancellation of recurring payments.

Please remember that you must give us 4 weeks' notice of cancellation – since we are a 'not for profit' organisation our margins are small, and this helps us stay on top of coaching pay/hall hire costs.

## Refunds and Credit Notes

If a payment has been taken in error, please contact us using the email above, and we will either refund it directly to your account via BACS Payment, or apply a credit note to your payment account.

Phoenix Trampoline Club July 2021