

PRIVACY POLICY

At Nova Tech Ltd, we respect the privacy of our clients and website visitors and are committed to handling your personal data responsibly and in compliance with applicable data protection laws. This privacy policy explains how we collect, use, share, and secure your personal data.

WHAT PERSONAL DATA WE COLLECT

As a provider of IT solutions, graphic design, video production, and website design services, we may need to collect the following categories of personal data when you utilize our services or interact with our website:

- · Contact details such as name, email address, phone number, physical address
- Payment and billing information
- Website usage data such as IP addresses, browser type, pages accessed
- · Content you provide for graphic design or video production services
- Any other personal data you voluntarily submit to us

We collect your personal data only with your consent and solely for business purposes to communicate with you and deliver requested products or services. We do not collect any special categories of sensitive personal data.









HOW WE USE YOUR PERSONAL DATA

We may use your personal data for various business functions such as:

- · Responding to your inquiries and requests
- · Sending service and billing related emails and reminders
- · Communicating product and service updates
- · Improving our offerings based on usage patterns and analytics
- Detecting security threats and protecting against fraud

We only process your personal data to fulfill contractual obligations for delivering agreed upon products or services, based on your consent, to comply with legal requirements, or if needed to protect your vital interests.

WHEN WE SHARE YOUR PERSONAL DATA

We do not share or sell your personal data with any external organizations or third-party marketers. Your data may be shared with trusted third-party service providers we engage to assist in operating our business such as web hosting providers, email service providers, payment processors, etc. These service providers are bound by strict data privacy terms.



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HOW WE SECURE YOUR PERSONAL DATA

Protecting your personal data is vital to us. We have implemented appropriate organizational and technical measures such as encryption, access controls, stringent policies, and staff training to safeguard your personal data and privacy rights.

CHANGES TO THIS PRIVACY POLICY

We may amend this privacy policy to comply with changing legal, regulatory or operational requirements. We encourage you to review the policy periodically to stay updated.

HOW TO CONTACT US

If you have any queries about our privacy practices or to exercise your privacy rights, you can email us at admin@novatechsamoa.com or contact us at [+685] 27-777.



Scan our QR code to find our location

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