



NOVA TECH

INNOVATE. CREATE. ELEVATE.

TERMS AND CONDITIONS

NOVA TECH LTD TERMS AND CONDITIONS

The following terms and conditions apply to all products and services offered by Nova Tech Ltd and its subsidiaries and affiliates ("Nova Tech"). Please read them carefully before purchasing or using our products or services.

SERVICE AND PRODUCT AGREEMENTS

Formal agreements may be required prior to providing certain customized or complex services and products such as IT solutions, software/web development projects, video production projects, etc. These agreements will outline project scope, pricing, timelines, quality parameters, intellectual property rights, confidentiality, liability and other relevant terms and conditions for the specific engagement.

ORDERS AND DELIVERY

Purchase orders must be approved by Nova Tech before fulfillment. Delivery timelines communicated during order placement are estimates. We shall not be liable for any delays due to unforeseen circumstances. Ownership and risk of loss transfer to the customer post-delivery. Customers must notify us of any shipping issues within 48 hours of estimated delivery.

PAYMENTS AND BILLING

All fees related to products and services must be paid upfront unless otherwise agreed to in writing. We accept all major credit cards and bank transfers. Overdue invoices will incur interest charges. Advance notice will be provided for any changes to pricing or recurring billing plans and subscriptions. Taxes, levies and payment processing fees are exclusive of quoted pricing.

CANCELLATIONS AND REFUNDS

Customers may request order cancellations within 24 hours subject to feasibility. Refunds are applicable only if explicitly stated in writing or required by law. Processing and restocking fees may apply. Ongoing service and subscription cancellations require advance notice as specified in respective agreements. Prorated refunds may be offered if cancellations occur mid-billing cycle.

CONFIDENTIALITY

Both parties agree to keep business, technical and proprietary information shared for fulfilling work engagements strictly confidential indefinitely unless mandated otherwise by law.

INTELLECTUAL PROPERTY RIGHTS

Nova Tech or its partners retain full intellectual property rights and ownership over all deliverables related to provided services, products, and solutions unless alternate arrangements are made in writing. Grant of limited licensing rights to use deliverables shall not constitute transfer of underlying intellectual property.

WARRANTIES AND LIABILITIES

We warrant that our services and products will match descriptions provided at the time of order and be free from material defects. Replacement, repair or rework will be provided for defective or non-compliant deliverables brought to our notice within 30 days. We provide no additional guarantees, explicit or implied. Our total aggregate liability shall be limited to fees received under the applicable order.

GOVERNING LAWS

Services and transactions on this website are governed by the laws of Samoa (or any other jurisdiction chosen at Nova Tech's discretion for resolving related disputes). The courts of Samoa (or any judiciary chosen by Nova Tech) shall have exclusive jurisdiction.

CHANGES TO TERMS

We may update these terms periodically. Updated versions will be published on our website. Continued usage of our services or products after changes implies acceptance of revised terms and conditions.

NOTICE

For any product received from Nova Tech Ltd, please check and make sure that you have everything before you sign the Delivery Slip

Please scan the QR code for more information or call 685 27-777 or email admin@novatechsamoa.com

